

## **Children's Residential Home**

How many children would be accommodated and what is the age range?

The home will accommodate up to 3 children, aged 7 to 17 years.

What is the required ratio of staff to children?

A consistent staffing ratio of 2–3 staff on shift will be maintained at all times to ensure adequate supervision, safety and support. So 1-1 staff to child.

What is the likely level of need of the children accommodated?

The home will support children with non-complex needs who require a stable, nurturing placement rather than specialist therapeutic or high-risk interventions.

What is the likely staff shift pattern and how many staff will be present at any one time?

Shifts will operate on a three-part rolling pattern:

8am–5pm

5pm–9pm

9pm–8am (waking night)

Across these shifts, there will be 2–3 care staff on duty, alongside management oversight from the Registered Manager or on-call leadership working remotely.

Which support officers and professionals are likely to visit the property?

Visits may be undertaken by:

Children's Social Workers

Advocates

CIC Nurses / LAC Nurses

Independent Reviewing Officers (IROs)

Police Community Support Officers (PCSOs)

How would visits be scheduled and would staff/support-worker meetings take place at the property?

All professional visits will be pre-scheduled in collaboration with the placing authority.

Staff and professional meetings will not take place on-site and will instead be held off-site to minimise disruption to children.

Would therapeutic care be offered on site?

Yes. Therapeutic support will be delivered on site as required, using trained staff or commissioned professionals.

Would case reviews take place on or off site?

Case reviews and statutory meetings will not be held on site. They will take place externally at the local authority offices or another agreed venue.

Are friends and relatives of residents able to visit at any time?

Yes. Friends and family may visit in line with the child's care plan and safeguarding guidance.

Will the property be Ofsted registered?

Yes. The home will operate as a fully Ofsted-registered children's home.

Are children ever left alone at the property?

No. Children will never be left unsupervised at any time.

Under what circumstances are children allowed to leave the property?

Children will not leave the property unsupervised under any circumstances. All outings will be staff-supported and risk-assessed.

Would staff be informed if a child left the property?

Yes. Staff will be aware immediately and will follow the missing-from-care protocol if a child attempts to leave.

Is there a curfew?

Yes. A clear curfew time will be in place as part of each child's individual plan and daily routine.

What would happen in the event of a breach of curfew?

No punitive action will be taken. Staff will follow safeguarding procedures, including attempting contact, notifying senior staff, and implementing the missing-from-care protocol where appropriate.

What security provisions are in place (e.g., access controls)?

All security measures will be fully compliant with Ofsted expectations.

Doors will have appropriate access controls to maintain safety without restricting liberty.

Would CCTV be installed?

Yes. External-facing CCTV via Ring Doorbell will be installed for safety, visitor monitoring and property security. No cameras will be placed inside the home.

How will local residents know how to raise a concern?

Residents will receive a local protocol outlining how to raise concerns or queries. This will include clear contact details, expected response procedures, and reassurance about how the home will work respectfully within the community.