



Templar Hive Children's Care – Noise & Disturbance Policy

1. Purpose

This policy sets out how Templar Hive Children's Care will minimise and manage any noise or disturbance arising from the operation of the home. It aims to reassure neighbours and ensure that children live in a safe, respectful, and family-style environment.

2. Scope

This policy applies to:

- All staff and management of Templar Hive
- Children living within the home
- Visitors and professionals attending the property

3. General Principles

- The home will operate as a family residence, and noise levels will be consistent with ordinary household use.
- Staff will actively supervise children to prevent disruptive or anti-social behaviour.
- Quiet hours will be respected, especially during evenings and night-time.

4. Children's Behaviour and Supervision

- Staff will support children to develop respect for the local community and estate rules.
- Behaviour management strategies will ensure that noise levels are controlled.
- Outdoor activities will be supervised, and children will be reminded not to disturb neighbours.

5. Visitors and Professionals

- Visits and professional meetings will be managed to avoid excessive noise or overcrowding.
- Visitors will be asked to respect neighbours and keep noise to a minimum when arriving or leaving.

6. Property and Surroundings

- Music, televisions, and other devices will be monitored to ensure they are played at reasonable volumes.
- Outdoor spaces will not be used for loud activities that disturb neighbours.
- Staff will ensure the estate remains free from litter or disruption linked to the home.



A sanctuary of care, purpose, and belonging

7. Complaints and Community Concerns

- Any noise-related concerns raised by neighbours will be logged and investigated by the Home Manager.
- Responses will be provided within 3 working days, and corrective measures will be put in place where necessary.
- Repeated concerns will be escalated to senior management for review.

8. Review

This policy will be reviewed annually or sooner if required by feedback from neighbours, Ofsted, or the local authority.