

Patchett Joinery Ltd
Ryefield Works, 180 Highgate Road,
Bradford, West Yorkshire, BD13 1DS
BD13 1DS

Tel 01274 882331
Fax
Email info@patchett-joinery.co.uk

www.patchett-joinery.co.uk

Quotation Prepared for

Mr Lee & Sonya Hobson



Nicholas Tetlow
01765 699 716
07766 375500
nick.tetlow@patchett-joinery.co.uk

Installation Address

110 Oaks Road
Soothill
WF17 6LT
Batley

United Kingdom

Date: 19 May 2024

Quotation: Q1

Thank you for your recent enquiry. I have the pleasure of providing you with your quotation on the following pages. The quote is made up of 6 sections:

- **Section A** - Schedule of work summary
- **Section B** - Product information
- **Section C** - Hardware Summary
- **Section D** - General Information
- **Section E** - Acceptance page and your instructions to proceed
- **Section F** - Terms and Conditions

Dear Lee and Sonya,

Please find on the following pages our preliminary quotation for Heritage glazed, Hardwood/Accoya hybrid windows.

The windows will be fully installed and completed by our own joiners.

Yours sincerely,

Nicholas Tetlow

Senior Project Surveyor
Patchett Joinery Ltd

Quotation

Customer name: Mr Lee Hobson
 Installation address: 110 Oaks Road, Soothill, Batley, WF17 6LT



Contact: Mr Lee Hobson
 Postal address: Same as installation
 Phone: 07590 119566 *
 Email: lee-hobson@hotmail.co.uk*

Project Advisor: Nicholas Tetlow
 Phone: 07766 375500
 Email: nick.tetlow@patchett-joinery.co.uk

*: Customer

Item	Location	Description of Work	Qty	Width mm	Height mm	Net Price excl. VAT
1	First Floor Front Elevation WF1 Main Bedroom	Supply & Install a complete new screen	1	510	1200	£740.92
2	First Floor Front Elevation WF2 Main Bedroom	Supply & Install a complete new sash window	1	520	1200	£1,539.30
3	First Floor Front Elevation WF3 Main Bedroom	Supply & Install a complete new screen	1	510	1200	£740.92
4	First Floor Front Elevation WF4 Dressing Room	Supply & Install a complete new screen	1	510	1200	£740.92
5	First Floor Front Elevation WF5 Dressing Room	Supply & Install a complete new sash window	1	520	1200	£1,539.30
6	First Floor Front Elevation WF6 Dressing Room	Supply & Install a complete new screen	1	510	1200	£740.92
7	First Floor RHS Elevation WF7 Guest Bedroom	Supply & Install a complete new sash window	1	460	940	£1,466.53
8	First Floor LHS Elevation WF8a Bathroom	Supply & Install a complete new screen	1	510	1200	£1,040.99
9	First Floor LHS Elevation WF8b Bathroom	Supply & Install a complete new sash window	1	550	1070	£1,820.75
10	First Floor LHS Elevation WF8c Bathroom	Supply & Install a complete new screen	1	550	1070	£1,023.70
11	Ground Floor Front Elevation WG1 Library	Supply & Install a complete new screen	1	520	1150	£732.90
12	Ground Floor Front Elevation WG2 Library	Supply & Install a complete new sash window	1	500	1150	£1,511.90
13	Ground Floor Front Elevation WG3 Library	Supply & Install a complete new screen	1	520	1150	£732.90
14	Ground Floor Front Elevation WG4 Lounge	Supply & Install a complete new screen	1	520	1150	£732.90
15	Ground Floor Front Elevation WG5 Lounge	Supply & Install a complete new sash window	1	500	1150	£1,511.90
16	Ground Floor Front Elevation WG6 Lounge	Supply & Install a complete new screen	1	520	1150	£732.90
17	Ground Floor RHS Elevation WG7 Utility	Supply & Install a complete new sash window	1	500	930	£1,448.76
18	Ground Floor LHS Elevation WG8 Kitchen	Supply & Install a complete new sash window	1	940	1249	£2,072.90
19	Ground Floor LHS Elevation WG8 Dining Room	Supply & Install a complete new sash window	1	1229	1150	£2,191.30
	Installation					£4,699.29
						19 items

Quotation

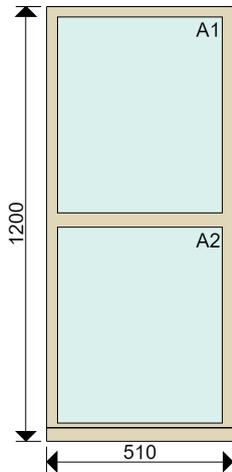


Quotation Ref.: L22116 / Q1 Banking Details Patchett Joinery Ltd Sort code: 20-11-81 Account no: 33055620 VAT will be charged at the prevailing rate This quote is valid for 30 days from 19 May 2024	Sub Total	£27,761.90
	VAT	£5,552.38
	Total Order Value incl. VAT	£33,314.28
	Deposit With Order	£4,997.14

Quotation

All drawings are viewed from the outside

The opening sash symbol (or arrow head) points to the hinge position

**ITEM 1 - First Floor Front Elevation WF1 Main Bedroom****Price excl. VAT: £740.92**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding
Ovolo

Heritage Double Glazing - Direct Glazed Unit

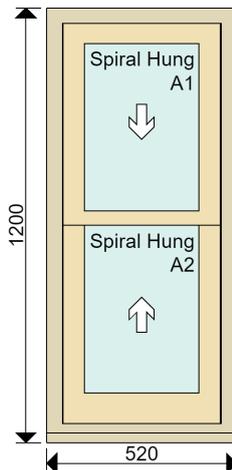
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery
N/A

Item Weight: 23.6 Kg

ITEM 2 - First Floor Front Elevation WF2 Main Bedroom**Price excl. VAT: £1,539.30**

Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Heritage Double Glazing - Bottom

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

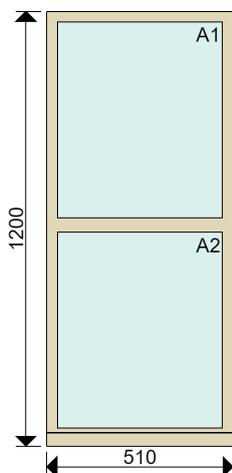
Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel

Item Weight: 30.9 Kg

ITEM 3 - First Floor Front Elevation WF3 Main Bedroom**Price excl. VAT: £740.92**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Heritage Double Glazing - Direct Glazed Unit

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

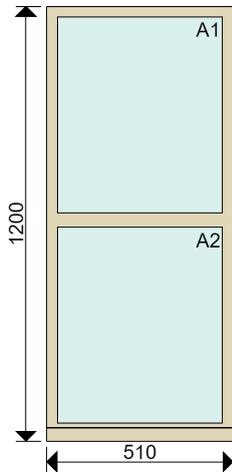
N/A

Item Weight: 23.6 Kg

Quotation

All drawings are viewed from the outside

The opening sash symbol (or arrow head) points to the hinge position

**ITEM 4 - First Floor Front Elevation WF4 Dressing Room****Price excl. VAT: £740.92**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Heritage Double Glazing - Direct Glazed Unit

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

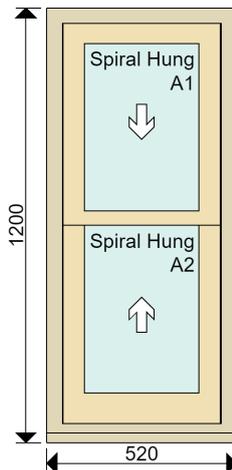
Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

N/A

Item Weight: 23.6 Kg

ITEM 5 - First Floor Front Elevation WF5 Dressing Room**Price excl. VAT: £1,539.30**

Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Heritage Double Glazing - Bottom

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

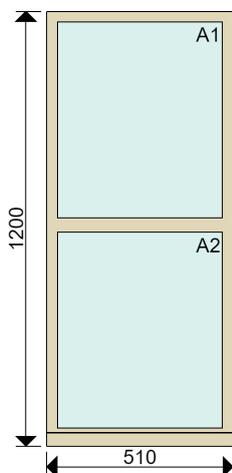
Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel

Item Weight: 30.9 Kg

ITEM 6 - First Floor Front Elevation WF6 Dressing Room**Price excl. VAT: £740.92**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Heritage Double Glazing - Direct Glazed Unit

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

N/A

Item Weight: 23.6 Kg

Quotation

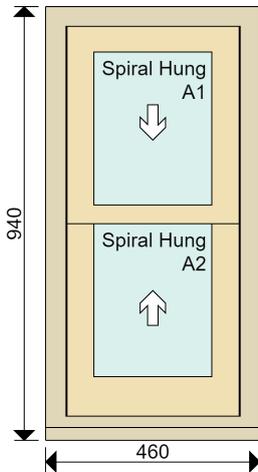
All drawings are viewed from the outside

The opening sash symbol (or arrow head) points to the hinge position



ITEM 7 - First Floor RHS Elevation WF7 Guest Bedroom

Price excl. VAT: £1,466.53



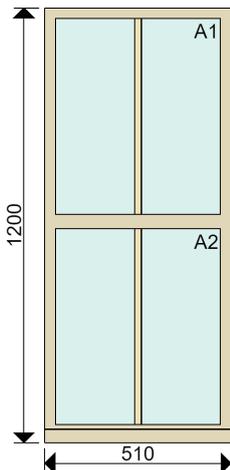
Item Weight: 23.3 Kg

Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding
Ovolo
Sash Horn
Top: No horn, Bottom: No horn
Heritage Double Glazing - Top
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened
Heritage Double Glazing - Bottom
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened
Paint / Finish
Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing
Ironmongery
2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel
Surrounds
A1 Architrave Internal Architrave, Fully Finished Mullion Cover Lining, 25mm Window board

ITEM 8 - First Floor LHS Elevation WF8a Bathroom

Price excl. VAT: £1,040.99



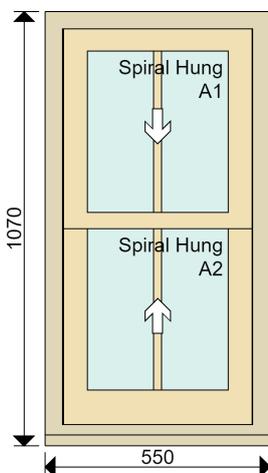
Item Weight: 24 Kg

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding and Glazing Bar
Ovolo, 19 mm Glazing Bar
Heritage Double Glazing - Direct Glazed Unit
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened
Paint / Finish
Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing
Ironmongery
N/A
Notes
Sectional part of the complete window.

ITEM 9 - First Floor LHS Elevation WF8b Bathroom

Price excl. VAT: £1,820.75



Item Weight: 29.6 Kg

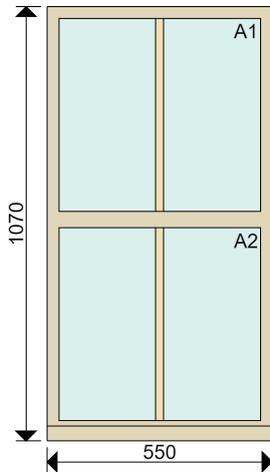
Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding and Glazing Bar
Ovolo, 19 mm Glazing Bar
Sash Horn
Top: No horn, Bottom: No horn
Heritage Double Glazing - Top
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened
Heritage Double Glazing - Bottom
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened
Paint / Finish
Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing
Ironmongery
2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel
Surrounds
A1 Architrave Internal Architrave, Fully Finished Mullion Cover Lining, 25mm Window board
Notes
Sectional part of the complete window.

Quotation

All drawings are viewed from the outside

The opening sash symbol (or arrow head) points to the hinge position

**ITEM 10 - First Floor LHS Elevation WF8c Bathroom****Price excl. VAT: £1,023.70**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding and Glazing Bar

Ovolo, 19 mm Glazing Bar

Heritage Double Glazing - Direct Glazed Unit

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

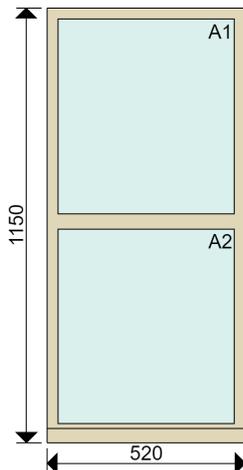
Ironmongery

N/A

Notes

Sectional part of the complete window.

Item Weight: 23 Kg

ITEM 11 - Ground Floor Front Elevation WG1 Library**Price excl. VAT: £732.90**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Heritage Double Glazing - Direct Glazed Unit

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

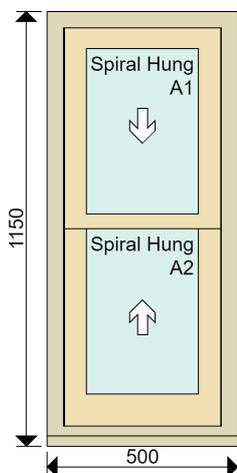
Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

N/A

Item Weight: 23.1 Kg

ITEM 12 - Ground Floor Front Elevation WG2 Library**Price excl. VAT: £1,511.90**

Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Heritage Double Glazing - Bottom

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

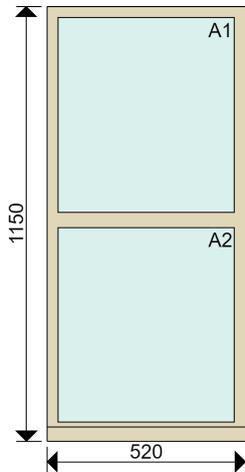
2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel

Item Weight: 29.1 Kg

Quotation

All drawings are viewed from the outside

The opening sash symbol (or arrow head) points to the hinge position

**ITEM 13 - Ground Floor Front Elevation WG3 Library****Price excl. VAT: £732.90**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding
Ovolo

Heritage Double Glazing - Direct Glazed Unit

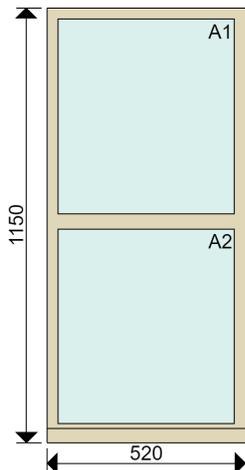
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery
N/A

Item Weight: 23.1 Kg

ITEM 14 - Ground Floor Front Elevation WG4 Lounge**Price excl. VAT: £732.90**

Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding
Ovolo

Heritage Double Glazing - Direct Glazed Unit

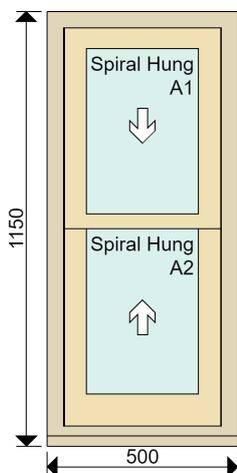
4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery
N/A

Item Weight: 23.1 Kg

ITEM 15 - Ground Floor Front Elevation WG5 Lounge**Price excl. VAT: £1,511.90**

Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Heritage Double Glazing - Bottom

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel

Item Weight: 29.1 Kg

Quotation

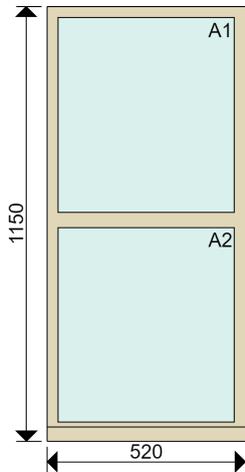
All drawings are viewed from the outside

The opening sash symbol (or arrow head) points to the hinge position



ITEM 16 - Ground Floor Front Elevation WG6 Lounge

Price excl. VAT: £732.90



Supply & Install a complete new screen (Heritage Flush (Butt Hinges) range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding
Ovolo

Heritage Double Glazing - Direct Glazed Unit

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

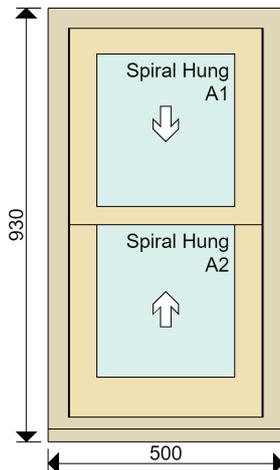
Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery
N/A

Item Weight: 23.1 Kg

ITEM 17 - Ground Floor RHS Elevation WG7 Utility

Price excl. VAT: £1,448.76



Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding

Ovolo

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Heritage Double Glazing - Bottom

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

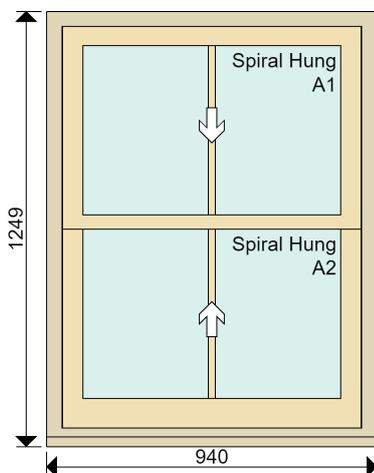
Ironmongery

2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel

Item Weight: 24.5 Kg

ITEM 18 - Ground Floor LHS Elevation WG8 Kitchen

Price excl. VAT: £2,072.90



Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding and Glazing Bar

Ovolo, 19 mm Glazing Bar

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Heritage Double Glazing - Bottom

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

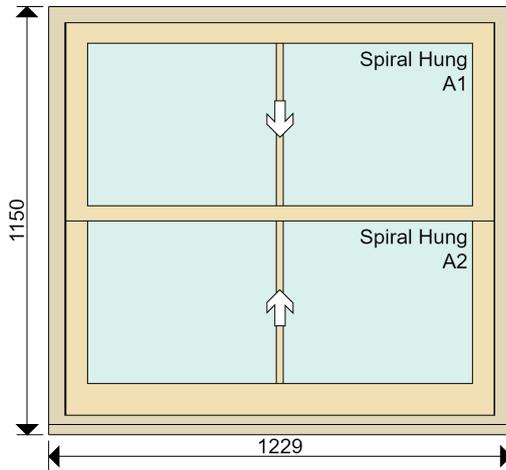
2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel

Item Weight: 50.4 Kg

Quotation

All drawings are viewed from the outside

The opening sash symbol (or arrow head) points to the hinge position

**ITEM 19 - Ground Floor LHS Elevation WG8 Dining Room****Price excl. VAT: £2,191.30**

Item Weight: 59.2 Kg

Supply & Install a complete new sash window (Hidden Balance Sliding Sash range) in Finger jointed engineered Red Grandis Hardwood with Heritage Double Glazed units (Installation: Gold)

Moulding and Glazing Bar

Ovolo, 19 mm Glazing Bar

Sash Horn

Top: No horn, Bottom: No horn

Heritage Double Glazing - Top

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Heritage Double Glazing - Bottom

4mm Clear Pilkington S1 Plus Low E. Toughened - Krypton Filled, 8mm White spacer - 4mm Clear Toughened

Paint / Finish

Internal: F&B Pointing, External: F&B Pointing, Cill: F&B Pointing

Ironmongery

2 x Locking Fitch Catch (Croft), 1 x Sash eye (Croft), 2 x Sash Lift (Croft), 2 x Sash Restrictor Weekes in Distressed Antique Nickel

Section C

Locking Fitch Catch (Croft) (18)	Sash eye (Croft) (9)	Sash Lift (Croft) (18)	Sash Restrictor Weekes (18)
			





Section D

Timber:

Timber selection is paramount to the effectiveness of any timber product, we use certified timber from well-managed, sustainable forests that are either FSC or PEFC accredited. . The moisture content is optimized for external joinery and monitored throughout the manufacturing process. We also use different species or modified timbers in more vulnerable areas to maximise the longevity of our products. Please note engineered timber achieves its stability as a lamination of layers, subsequently some of these individual pieces maybe visible through the final coating.

Design:

We design our timber sections to be as slender as possible allowing hardware to operate effectively and without reducing their structural integrity. This maximises the light entering the building, replicates a traditional appearance and allows modern hardware and locking systems to be used.

Glass:

4/16/4 Low E:

Our standard specification. 4mm outer pane, 16mm cavity width, 4mm inner pane. Low E indicates a low emissivity coating on the cavity side of the inner pane of the glass unit. This helps prevent heat loss enabling us to achieve a high thermal performance and low u-value.

Spacer:

The spacer is used to create the cavity width between the glass panes and are available in three finishes, white, black and titanium grey. The spacer create the 'warm edge' to prevent cold bridging and therefore enhance the thermal performance of the double glazed unit.

Gas:

The type of gas within the cavity of the double glazed unit. Argon is used as standard in most units.

Safety Glass:

In general, safety glass is used in a critical location. .Standard on external doors; and on windows when the finished floor level is within 800mm. It can come in laminated or toughened form for added security.

Beading:

all sashes are glazed from the inside to maximise security and provide the longest re-decorating cycle, when no sash is specified the beads are on the outside.

Astragal Bars:

used to design traditional looking windows that had narrow glazing bars. Small sections of timber either 19mm or 25mm wide are bonded onto the face of the glass. A corresponding spacer is located within the cavity of the double glazed unit.

Paint:

Our finishing system is designed to comply with BSEN 927-1 'Moderate exposure' if your location is more exposed this will affect the length of the warranty and reduce maintenance intervals. End grain sealer is applied prior to the spray coats to prevent moisture uptake through any exposed end grain. Exposed edges are radiused to provide maximum coating performance. We can also provide a 2-tone finish where the external and internal faces of a product are different colours or stains.

Installation Service - Gold / Silver / Bronze

		Gold	Silver	Bronze
1	Survey.	Yes	Yes	Yes
2	Building Regulation Approval.	Yes	No	No
3	Protect floor coverings and lay dust protection	Yes	No	No
4	Remove existing windows/doors and dispose (off site).	Yes	Yes	No
5	Unload delivery vehicle and load out ready for fitting (2 storey building).	Yes	Yes	Yes
6	Fit windows/doors into position and seal apertures (excluding external mastics).	Yes	Yes	Yes
7	Mastic seal (externally)	Yes	Yes	No
8	Fit trims / make good internally	Yes	No	No
9	Replace existing reveals/window board/architraves (confirmed at survey)	Extra	No	No

Section D (Cont.)

General Notes

- All drawings are viewed from the outside, the opening sash symbol (or arrow head) points to the hinge position.
- Dimensions are finished window sizes.
- No internal or external trims are included unless stated.
- We supply fitting guides, maintenance and warranty information and a touch up kit with every order.
- All products will be delivered on pallets. Please ensure that suitable arrangements are made to unload the vehicle (i.e. forklift etc).
- Price assumes delivery in one load. Extra deliveries can be arranged at an additional cost.
- Storage facilities can be arranged at an extra cost of £50 per pallet per week.
- Prices are valid for 30 days.

This quotation is prepared in good faith in line with Patchett Joinery Terms and Conditions which are available on our website. We do not accept responsibility for any errors or omissions. It is the customersâ€™ responsibility to check all details and dimensions and compliance with Building Regulations.

Other things to consider:

- Are projecting cills required, do they require horns so they are wider than the frame?
- Do you require cills supplied loose and over length for site fitting?
- Do you require your frame grooved on the internal bottom face for window boards?
- Do you require any obscure glass? Please advise locations and pattern required.
- Do any windows require safety glass?
- Is the hardware colour and choice acceptable?
- Are any windows required to meet Building Regulations regarding escape?
- Do you require cavity closers?
- Do you require child restrictors to limit the opening of sashes?
- Are the window and door references correct?
- Have we quoted for the correct number of products?
- Are the windows to be fitted in check behind the reveals or between the reveals?
- Trickle ventilation is not fitted as standard, is this required?

Doors

- Do you require any single doors to have a mobility access threshold?
- Is the handing of the door correct, left or right hand hung?
- Do you require the door to open in or out?
- If double or French doors, do you require the master door on the left or right hand side?
- Do you require suited locks (every door would open using the same key)?
- Do you require additional hardware e.g. letter plates / spy holes / numerals?

It is essential that all products are installed in accordance with our fitting guidelines. Failure to adhere to these guidelines will result in warranties and guarantees being declared null and void, at the companyâ€™s discretion.

Quotation



Section E

Quote Acceptance - Signed Approval

Lead Time

- Supply only 6 to 8 weeks from sign off of final detail.
- Supply and install 14 to 16 weeks

Payment terms

- Supply & Fit - 4 Stage - 15, 35, 40, 10%
- Supply Only - 2 Stage - 50% on order / 50% prior to delivery.

Quote Validity

This quotation is valid for 30 days from Date of quote

Please carry out work to the items described above, detailing in the corresponding schedules.

- I confirm that I have checked the item details are correct to my exact requirements and that I understand the schedule of the works.
- I understand that I am entering a legally binding contract and will be liable for any changes made to the undersigned specification.
- I have read and accepted the Terms & Conditions on this quotation.

Customer

Signature:.....

Date:.....

Lead Times

Estimate lead times will be confirmed at time of order and are affected by factory loading. Please note lead times commence once there are no outstanding queries and Patchett Joinery has issued an order confirmation to you. Updates on delivery will be provided during the manufacturing process.

The next step

Once your deposit monies and signed acceptance is received we will check your order and issue the order acknowledgement which will include any specific drawings (e.g. bay window drawings) and the anticipated delivery week (or survey date for supply and fit orders).



Section F

Patchett Joinery Limited - Consumer Terms

1. These terms

1.1 What these terms cover.

These are the terms and conditions on which we supply products to you, whether these are goods and/or services.

1.2 Why you should read them.

Please read these terms carefully before you submit your order to us. These terms tell you who we are, how we will provide products to you, how you and we may change or end the contract, what to do if there is a problem and other important information. If you think that there is a mistake in these terms, please contact us to discuss.

2. Information about us and how to contact us

2.1 Who we are.

We are Patchett Joinery Limited a company registered in England and Wales. Our company registration number is 07324982 and our registered office is at Ryefield House 180 Highgate Road, Queensbury, Bradford, West Yorkshire, BD13 1DS. Our registered VAT number is 105362056.

2.2 How to contact us.

You can contact us by telephoning our customer service team at 01274 882 331 or by writing to us at info@patchett-joinery.co.uk.

2.3 How we may contact you.

If we have to contact you we will do so by telephone or by writing to you at the email address or postal address you provided to us in your order.

2.4 "Writing" includes emails.

When we use the words "writing" or "written" in these terms, this includes emails.

3. Our contract with you

3.1 How we will accept your order.

Our acceptance of your order will take place when we email or write to you to accept it, at which point a contract will come into existence between you and us.

3.2 If we cannot accept your order.

If we are unable to accept your order, we will inform you of this in writing and will not charge you for the product. This might be because of unexpected limits on our resources which we could not reasonably plan for, because a credit reference we have obtained for you does not meet our minimum requirements, because we have identified an error in the price or description of the product or because we are unable to meet a delivery deadline you have specified.

3.3 Your order number.

We will assign an order number to your order and tell you what it is when we accept your order. It will help us if you can tell us the order number whenever you contact us about your order.

4. Our products

4.1 Products may vary slightly from their pictures.

The images of the products on our website or in our literature are for illustrative purposes only. Although we have made every effort to display the colours accurately, we cannot guarantee that the product will be identical to the images on our website or in our literature. Your product may vary slightly from those images. Natural products such as timber may vary in grain or shading.

4.2 Making sure your measurements are accurate.

If we are making the product to measurements you have given us you are responsible for ensuring that these measurements are correct. All measurements provided by you for windows or doors are to be specific and all drawings must be approved.

4.3 Guarantees.

Our standard guarantee, as detailed within our product guarantee attached to your order acceptance, will apply to the products unless we notify you of any changes.

5. Your rights to make changes

If you wish to make a change to the product you have ordered please contact us. We will let you know if the change is possible. If it is possible we will let you know about any changes to the price of the product, the timing of supply or anything else which would be necessary as a result of your requested change and ask you to confirm whether you wish to go ahead with the change.

6. Our rights to make changes

6.1 Minor changes to the products.

We may change the product:

- (a) to reflect changes in relevant laws and regulatory requirements; and
- (b) to implement minor technical adjustments and improvements, for example to address a security threat. These changes will not affect your use of the product.

6.2 More significant changes to the products and these terms.

We will notify you if more significant changes are required and you may then contact us to end the contract and receive a full refund before the changes take effect for products paid for but not received.

7. Providing the products

7.1 Delivery costs.

The costs of delivery will be as detailed within your quotation.

7.2 When we will provide the products.

- (a) If the products are goods. If the products are goods we will contact you with an estimated delivery date, which will be as detailed within your order acceptance.
- (b) If the products are one-off services. We will begin the services on the date agreed with you during the order process. The estimated completion date for the services is as told to you during the order process.

7.3 We are not responsible for delays outside our control.

If our supply of the products is delayed by an event outside our control then we will contact you as soon as possible to let you know and we will take steps to minimise the effect of the delay. Provided we do this we will not be liable for delays caused by the event, but if there is a risk of substantial delay you may contact us to end the contract and receive a refund for any products you have paid for but not received.

7.4 Collection by you.

If you have asked to collect the products from our premises, you can collect them from us at any time during our working hours of 8am until 3pm on weekdays (excluding public holidays).

7.5 If you do not re-arrange delivery.

If you do not collect the products from us as arranged or if, after a failed delivery to you, you do not re-arrange delivery or collect them from a delivery depot we will contact you for further instructions and may charge you for storage costs and any further delivery costs. If, despite our reasonable efforts, we are unable to contact you or re-arrange delivery or collection we may end the contract and clause 10.2 will apply.

7.6 If you do not allow us access to provide services.

If you do not allow us access to your property to perform the services as arranged (and you do not have a good reason for this) we may charge you additional costs incurred by us as a result. If, despite our reasonable efforts, we are unable to contact you or re-arrange access to your property we may end the contract and clause 10.2 will apply.

7.7 When you become responsible for the goods.

A product which is goods will be your responsibility from the time we deliver the product to the address you gave us or you or a carrier organised by you collect it from us.

7.8 When you own goods.

You own a product which is goods once we have received payment in full.

7.9 What will happen if you do not give required information to us.

We may need certain information from you so that we can supply the products to you. If so, this will have been stated in the description of the products on our website or notified to you before you placed your order. We will contact you in writing to ask for this information. If you do not give us this information within a reasonable time of us asking for it, or if you give us incomplete or incorrect information, we may either end the contract (and clause 10.2 will apply) or make an additional charge of a reasonable sum to compensate us for any extra work that is required as a result. We will not be responsible for supplying the products late or not supplying any part of them if this is caused by you not giving us the information we need within a reasonable time of us asking for it.

7.10 Reasons we may suspend the supply of products to you.

We may have to suspend the supply of a product to:

- (a) deal with technical problems or make minor technical changes;
- (b) update the product to reflect changes in relevant laws and regulatory requirements;
- (c) make changes to the product as requested by you or notified by us to you (see clause 6).

7.11 Your rights if we suspend the supply of products.

We will contact you in advance to tell you we will be suspending supply of the product, unless the problem is urgent or an emergency. You may contact us to end the contract for a product if we suspend it, or tell you we are going to suspend it, in each case for a period of more than 90 days and we will refund any sums you have paid in advance for the product in respect of the period after you end the contract.

7.12 We may also suspend supply of the products if you do not pay.

If you do not pay us for the products when you are supposed to (see clause 12.4) and you still do not make payment within 7 days of us reminding you that payment is due, we may suspend supply of the products until you have paid us the outstanding amounts. We will contact you to tell you we are suspending supply of the products. We will not suspend the products where you dispute the unpaid invoice (see clause 12.6). We will not charge you for the products during the period for which they are suspended. As well as suspending the products we can also charge you interest on your overdue payments (see clause 12.5).

8. Your rights to end the contract.

8.1 You can always end your contract with us.

Your rights when you end the contract will depend on what you have bought, whether there is anything wrong with it, how we are performing and when you decide to end the contract:

- (a) If what you have bought is faulty or misdescribed you may have a legal right to end the contract (or to get the product repaired or replaced or a service re-performed or to get some or all of your money back), see clause 11;
- (b) If you want to end the contract because of something we have done or have told you we are going to do, see clause 8.2;
- (c) If you have just changed your mind about the product, see clause 8.3. You may be able to get a refund if you are within the cooling-off period, but this may be subject to deductions and you will have to pay the costs of return of any goods;
- (d) In all other cases (if we are not at fault and there is no right to change your mind), see clause 8.6.

8.2 Ending the contract because of something we have done or are going to do.

If you are ending a contract for a reason set out at (a) to (e) below the contract will end immediately and we will refund you in full for any products which have not been provided and you may also be entitled to compensation. The reasons are:

- (a) we have told you about an upcoming change to the product or these terms which you do not agree to (see clause 6.2);
- (b) we have told you about an error in the price or description of the product you have ordered and you do not wish to proceed;
- (c) there is a risk that supply of the products may be significantly delayed because of events outside our control;
- (d) we have suspended supply of the products for technical reasons, or notify you we are going to suspend them for technical reasons, in each case for a period of more than 90 days; or
- (e) you have a legal right to end the contract because of something we have done wrong.

8.3 Exercising your right to change your mind (Consumer Contracts Regulations 2013).

For most products bought off-premises you have a legal right to change your mind within 14 days and receive a refund. These rights, under the Consumer Contracts Regulations 2013, are explained in more detail in these terms.

8.4 When you don't have the right to change your mind.

You do not have a right to change your mind in respect of:

- (a) any products which have been custom made for you and your premises;
- (b) services, once these have been completed, even if the cancellation period is still running.

8.5 How long do I have to change my mind?

How long you have depends on what you have ordered and how it is delivered.

- (a) Have you bought services? If so, you have 14 days after the day we email you to confirm we accept your order. However, once we have completed the services you cannot change your mind, even if the period is still running. We will not begin to provide the services until after the expiry of the 14 days unless you confirm to us in writing that you would like the supply of the services to begin sooner. If you cancel after we have started the services, you must pay us for the services provided up until the time you tell us that you have changed your mind.
- (b) Have you bought goods (for example, doors or windows)?, if so you have 14 days after the day you (or someone you nominate) receives the goods however if the goods have been custom made clause 8.4 will apply.

8.6 Ending the contract where we are not at fault and there is no right to change your mind.

Even if we are not at fault and you do not have a right to change your mind (see clause 8.1), you can still end the contract before it is completed, but you may have to pay us compensation. A contract for goods is completed when the product is delivered and paid for. A contract for services is completed when we have finished providing the services and you have paid for them. If you want to end the contract in these circumstances, just contact us to let us know. The contract will end immediately and we will refund any sums paid by you for products not provided but we may deduct from that refund (or, if you have not made an advance payment, charge you) reasonable compensation for the net costs we will incur as a result of your ending the contract.

9. How to end the contract with us (including if you have changed your mind)

9.1 Tell us you want to end the contract.

To end the contract with us, please let us know by doing one of the following:

- (a) Phone or email. Call customer services on 01274 882331 or email us at info@patchett-joinery.co.uk. Please provide your name, home address, details of the order and, where available, your phone number and email address.
- (b) By post. Write to us at our registered office, including details of what you bought, when you ordered or received it and your name and address.

9.2 Returning products after ending the contract.

If you end the contract for any reason after products have been dispatched to you or you have received them, you must return them to us. You must allow us to collect them from you. Please call customer services on 01274 882331 or email us at info@patchett-joinery.co.uk to arrange collection. If you are exercising your right to change your mind you must send off the goods within 14 days of telling us you wish to end the contract.

9.3 When we will pay the costs of return.

We will pay the costs of return:

- (a) if the products are faulty or misdescribed;
- (b) if you are ending the contract because we have told you of an upcoming change to the product or these terms, an error in pricing or description, a delay in delivery due to events outside our control or because you have a legal right to do so as a result of something we have done wrong; or
- (c) if you have bought the goods online and are exercising your right to change your mind.

9.4 What we charge for collection.

If you are responsible for the costs of return and we are collecting the product from you, we will charge you the direct cost to us of collection.

9.5 How we will refund you.

We will refund you the price you paid for the products including delivery costs, by the method you used for payment. However, we may make deductions from the price, as described below.

9.6 Deductions from refunds if you are exercising your right to change your mind:

Where the product is a service, we may deduct from any refund an amount for the supply of the service for the period for which it was supplied, ending with the time when you told us you had changed your mind and any installation and survey costs. The amount will be in proportion to what has been supplied, in comparison with the full coverage of the contract.

9.7 When your refund will be made.

We will make any refunds due to you as soon as possible.

10. Our rights to end the contract

10.1 We may end the contract if you break it.

We may end the contract for a product at any time by writing to you if:

- (a) you do not make any payment to us when it is due and you still do not make payment within 7 days of us reminding you that payment is due;
- (b) you do not, within a reasonable time of us asking for it, provide us with information that is necessary for us to provide the products;
- (c) you do not, within a reasonable time, allow us to deliver the products to you or collect them from us; or
- (d) you do not, within a reasonable time, allow us access to your premises to supply the services.

10.2 You must compensate us if you break the contract.

If we end the contract in the situations set out in clause 10.1 we will refund any money you have paid in advance for products we have not provided but we may deduct or charge you reasonable compensation for the net costs we will incur as a result of your breaking the contract.

10.3 We may withdraw the product.

We may write to you to let you know that we are going to stop providing the product. We will let you know at least 14 days in advance of our stopping the supply of the product and will refund any sums you have paid in advance for products which will not be provided.

11. If there is a problem with the product

11.1 How to tell us about problems.

If you have any questions or complaints about the product, please contact us. You can telephone our customer service team at 01274 882331 or write to us at info@patchett-joinery.co.uk or Ryefield House 180 Highgate Road, Queensbury, Bradford, West Yorkshire, BD13 1DS.

11.2 Summary of your legal rights.

We are under a legal duty to supply products that are in conformity with this contract. See the box below for a summary of your key legal rights in relation to the product. Nothing in these terms will affect your legal rights.

Summary of your key legal rights

If your product is services, for example installation of windows or doors, the Consumer Rights Act 2015 says:

- up to 30 days: if your faulty item can't be repaired or replaced, then you're entitled to a full refund, in most cases
- up to six months: if your faulty item can't be repaired or replaced, then you're entitled to a full refund, in most cases.
- up to six years: if the item can be expected to last up to six years you may be entitled to a repair or replacement, or, if that doesn't work, some of your money back.
- you can ask us to repeat or fix a service if it's not carried out with reasonable care and skill, or get some money back if we can't fix it.
- if you haven't agreed a price upfront, what you're asked to pay must be reasonable.
- if you haven't agreed a time upfront, it must be carried out within a reasonable time.

11.3 Your obligation to return rejected products.

If you wish to exercise your legal rights to reject products you must either return them in person to where you bought them, or allow us to collect them from you. We will pay the costs of postage or collection. Please call customer services on 01274 882331 or email us to arrange collection.

12. Price and payment

12.1 Where to find the price for the product.

The price of the product (which excludes VAT) will be the price indicated on your order form. We use our best efforts to ensure that the price of the product advised to you is correct. However please see clause 12.3 for what happens if we discover an error in the price of the product you order.

12.2 We will pass on changes in the rate of VAT.

If the rate of VAT changes between your order date and the date we supply the product, we will adjust the rate of VAT that you pay, unless you have already paid for the product in full before the change in the rate of VAT takes effect.

12.3 What happens if we got the price wrong.

It is always possible that, despite our best efforts, some of the products we sell may be incorrectly priced. We will normally check prices before accepting your order so that, where the product's correct price at your order date is less than our stated price at your order date, we will charge the lower amount. If the product's correct price at your order date is higher than the price stated to you, we will contact you for your instructions before we accept your order. If we accept and process your order where a pricing error is obvious and unmistakable and could reasonably have been recognised by you as a mispricing, we may end the contract, refund you any sums you have paid and require the return of any goods provided to you.

12.4 When you must pay and how you must pay.

We accept payment with debit and credit cards. When you must pay depends on what product you are buying:

- (a) For goods, you must pay for the products before we dispatch them. We will not charge your credit or debit card until we dispatch the products to you.
- (b) For services, we will invoice you for the balance of the price of the services when we have completed them. You must pay each invoice within 7 calendar days after the date of the invoice.

12.5 We can charge interest if you pay late.

If you do not make any payment to us by the due date we may charge interest to you on the overdue amount at the rate of 4% a year above the base lending rate of Barclays Bank Plc from time to time. This interest shall accrue on a daily basis from the due date until the date of actual payment of the overdue amount, whether before or after judgment. You must pay us interest together with any overdue amount.

12.6 We can keep possession until payment.

In certain circumstances we may be entitled to exercise a lien over any money, papers or other property belonging to you and any certification in relation to the products until you have paid all outstanding invoices and interest in full.

12.7 What to do if you think an invoice is wrong.

If you think an invoice is wrong please contact us promptly to let us know. You will not have to pay any interest until the dispute is resolved. Once the dispute is resolved we will charge you interest on correctly invoiced sums from the original due date.

13. Our responsibility for loss or damage suffered by you.

13.1 We are responsible to you for foreseeable loss and damage caused by us.

If we fail to comply with these terms, we are responsible for loss or damage you suffer that is a foreseeable result of our breaking this contract or our failing to use reasonable care and skill, but we are not responsible for any loss or damage that is not foreseeable. Loss or damage is foreseeable if either it is obvious that it will happen or if, at the time the contract was made, both we and you knew it might happen, for example, if you discussed it with us during the sales process.

13.2 We do not exclude or limit in any way our liability to you where it would be unlawful to do so.

This includes liability for death or personal injury caused by our negligence or the negligence of our employees, agents or subcontractors; for fraud or fraudulent misrepresentation; for breach of your legal rights in relation to the products as summarised at clause 11.2; and for defective products under the Consumer Protection Act 1987.

13.3 When we are liable for damage to your property.

If we are providing services in your property, we will make good any damage to your property caused by us while doing so. However, we are not responsible for the cost of repairing any pre-existing faults or damage to your property that we discover while providing the services.

13.4 We are not liable for business losses.

We only supply the products for domestic and private use. If you use the products for any commercial, business or re-sale purpose we will have no liability to you for any loss of profit, loss of business, business interruption, or loss of business opportunity.

13.5 We are not liable where you fail to follow guidelines and instructions.

We shall not be liable for any defects in the products where the defect arises because you failed to follow our or our manufacturers oral or written instructions as to the storage, commissioning, installation, use and maintenance of the products or where you alter or repair the products without our written consent.



14. How we may use your personal information

14.1 How we will use your personal information.

We will use the personal information you provide to us:

- (a) to supply the products to you;
- (b) to process your payment for the products; and
- (c) if you agreed to this during the order process, to give you information about similar products that we provide, but you may stop receiving this at any time by contacting us.

14.2 We may pass your personal information to credit reference agencies.

Where we extend credit to you for the products we may pass your personal information to credit reference agencies and they may keep a record of any search that they do.

14.3 We will only give your personal information to third parties where the law either requires or allows us to do so.

15. Other important terms

15.1 We may transfer this agreement to someone else.

We may transfer our rights and obligations under these terms to another organisation. We will always tell you in writing if this happens and we will ensure that the transfer will not affect your rights under the contract.

15.2 You need our consent to transfer your rights to someone else.

You may only transfer your rights or your obligations under these terms to another person if we agree to this in writing.

15.3 Nobody else has any rights under this contract.

This contract is between you and us. No other person shall have any rights to enforce any of its terms.

15.4 If a court finds part of this contract illegal, the rest will continue in force.

Each of the paragraphs of these terms operates separately. If any court or relevant authority decides that any of them are unlawful, the remaining paragraphs will remain in full force and effect.

15.5 Even if we delay in enforcing this contract, we can still enforce it later.

If we do not insist immediately that you do anything you are required to do under these terms, or if we delay in taking steps against you in respect of your breaking this contract, that will not mean that you do not have to do those things and it will not prevent us taking steps against you at a later date. For example, if you miss a payment and we do not chase you but we continue to provide the products, we can still require you to make the payment at a later date.

15.6 Which laws apply to this contract and where you may bring legal proceedings.

These terms are governed by English law and you can bring legal proceedings in respect of the products in the English courts. If you live in Scotland you can bring legal proceedings in respect of the products in either the Scottish or the English courts. If you live in Northern Ireland you can bring legal proceedings in respect of the products in either the Northern Irish or the English courts.

15.7 Alternative dispute resolution.

Alternative dispute resolution is a process where an independent body considers the facts of a dispute and seeks to resolve it, without you having to go to court. If you are not happy with how we have handled any complaint, you may want to contact the alternative dispute resolution provider we use.

(Complete and return this form only if you wish to withdraw from the contract)

To Patchett Joinery Limited

I/We [*] hereby give notice that I/We [*] cancel my/our [*] contract of sale of the following goods [*]/for the supply of the following service [*],
Ordered on [*] /received on [*],

Name of consumer(s),

Address of consumer(s),

Signature of consumer(s) (only if this form is notified on paper),

Date

[*] Delete as appropriate