Dogs Unleashed, Land off, Soureby Cross Way, Birkenshaw, BD4 6PZ

Noise Management Plan

The purpose of this plan is to outline procedures to minimize and manage noise at the Dogs Unleashed secure dog walking area. The facility aims to provide a safe and enjoyable environment for dogs and their owners while ensuring noise levels are controlled to prevent disturbances to neighbouring areas.

1. Facility Operating Hours

- Days of Operation: 7 days a week
- Operating Hours: From 08:00 to 18:00
- Booking Policy: Access to the facility is by booking only. Typical bookings would not normally exceed three dogs per dog owner. Larger bookings may occur but would be subject to additional monitoring to ensure suitability of the dogs using the facility.

2. Noise Management Practices

To minimise noise from barking, the following practices will be implemented:

Dog Owner Guidelines

- All dog owners will be provided with guidelines on managing and reducing barking while using the facility.
- Dog owners are encouraged to monitor their dogs and respond promptly to any excessive barking.

Restricted Entry for Habitual Barkers

- In cases where a dog persistently barks and causes a disturbance, the dog owner will be informed of the issue and asked to take steps to address it.
- If barking persists despite these efforts, the facility reserves the right to deny future access to the problematic dog to maintain a quiet and safe environment.

Supervision and Monitoring

- A facility manager or designated supervisor may make unscheduled visits during operating hours to monitor site usage and assist dog owners in managing their pets as needed.

3. Complaint Management and Logging System

To address and track any noise complaints, a formal logging system will be maintained:

Complaint Log

- A record of all noise complaints will be kept, including details such as complainant's details, date, time, nature of the complaint, and the owner's name if known, *in compliance with GDPR regulations*.

Incident Traceability:

- By maintaining a booking log, the facility will be able to trace which dog owner(s) were present during a reported noise incident.
- If a noise issue is linked to a specific dog, the facility manager will inform the owner of the complaint and suggest methods to mitigate barking.

Follow-Up Actions:

- After notifying the dog owner, the facility manager will monitor the situation in subsequent bookings.
- If necessary, further steps may be taken, such as additional guidance to the owner or restricting access to the facility for dogs that continue to disrupt the environment.

4. Review and Monitoring

This Noise Management Plan will be reviewed annually to assess its effectiveness. Adjustments will be made based on feedback from the neighbours, facility users, and any logged complaints. Ongoing monitoring will ensure that the facility remains a quiet and enjoyable space for dogs, their owners, and the surrounding community.

5. Contact Information

For any concerns or to report a noise issue, please contact:

- Facility Manager: Sharon Light
- Phone Number: 07977 426898
- Email Address: sharon.light@btinternet.com