

Questionnaire



**Consultation on services for children,
young people and adults, including
people with disabilities**

All Age Disability Service



Who is this consultation most relevant to?

We welcome the views of anyone who lives, works or studies in Kirklees. However, this consultation will be most relevant to:

- Children, young people and adults **with additional needs and disabilities, and their parents and carers**
- Children, young people and adults **who receive social care which involves transportation**
- Children, young people and adults **whose carers receive respite or short breaks**
- **Local partners and providers** such as schools, nurseries or playgroups

This consultation is about three different services:

1. **Short break opportunities** for parents and carers of children with additional or complex needs
2. **Access to childcare and learning support** for 0-4 year olds with special educational needs or disabilities, and for school-age children with special educational needs or disabilities in out-of-school childcare
3. **Transport** for children, young people and adults to support them in accessing Social Care within their communities, e.g. someone with a disability who goes to a day centre, or a disabled child on a Short Break

We also want to know what's important to people so that we can design the council's overarching offer in a way that makes the biggest difference within the constraints of the budget.

Context and overview

In 2016, the Council developed an All Age Disability Service. This service has been developed to enable people to live their lives as independently as possible, whilst making sure that people who need support still get the help they need.

When delivering All Age Disability services, we have committed to following these principles. You can read more about them in our *All Age Disability (AAD) Service-Overarching Policy Framework*.

It describes how we will:

- **Adopt** a whole-family and a life-long approach
- **Value** the capacity and strengths of people with a disability
- **Work with** people with a disability and their families to reshape disability support
- **Provide** the best start in life and focus on early intervention to promote greater independence and prevent family breakdown
- **Improve** the experience of people with disabilities as they transition into adulthood
- **Work in** local areas and build strong relationships with people to meet their needs and manage risks effectively
- **Make** all our processes personalised, flexible, transparent and cost-effective
- **Work more closely** with our partners and integrate our commissioning where appropriate
- **Promote** equal access to community opportunities and the full range of universal services

The Council needs to provide support in a way that is affordable within available resources. We have some ideas about how to do this, but we'd like to hear your views before we make any decisions.

This questionnaire has been developed to help the Council design its services and policies for children, young people, adults and their families, including people with disabilities. The funding we have available to support All Age Disability services is outlined in the Council's Medium Term Financial Plan. In some cases, the level of funding available has reduced.

We want to consult you on these specific areas to understand how we can use the funding we have in the best possible way. This questionnaire includes questions about:

- The services you receive and how valuable they are to you
- How you would like services to be provided in the future
- Rethinking the services we offer, including who is eligible for support
- How we can improve and clarify our policies

We expect this consultation will help us meet our Public Sector Equality Duty. You can find out more about this by visiting this webpage: www.kirklees.gov.uk/equalityassessments

Ways to get involved

- Complete the online questionnaire at:
www.kirklees.gov.uk/supporttransportdisability
- Attend a drop in session at:

Dewsbury Customer Service Centre

The Walsh Building, Town Hall Way, Dewsbury WF12 8EE

20th September 2017

10am – noon

The Huddersfield Customer Service Centre

Civic Centre 3, Market Street, Huddersfield, HD1 2YZ

21st September 2017

2pm – 4pm

If you have any questions about this consultation, would like an easy read version of the questionnaire, or need help in completing it, please call [01484 416607](tel:01484416607).

What happens next:

When we have completed the consultation the results will be available at:

www.kirklees.gov.uk/involve

Results will be shared with Kirklees councillors to help them make decisions on the future of these services in December 2017.

Full medium term financial plan available at:

www.kirklees.gov.uk/beta/delivering-services/PDF/medium-term-financial-plan-17-21.pdf

[or go to www.kirklees.gov.uk and search for "Medium Term Financial Plan"]

A straightforward summary can be found at:

www.kirklees.gov.uk/beta/delivering-services/pdf/summary-budget-book-2016-19.pdf

[or go to www.kirklees.gov.uk and search for "Summary Budget Book"]

This section asks for some details about you. Your answers will help us understand your circumstances and who you are thinking of when answering questions in the next section. This information will help us to understand any differences in views between groups. Your responses are completely confidential and will not be used to identify you as an individual.

Are you completing this questionnaire... (Please tick all those that apply)

- ☐ as someone who lives in Kirklees
- ☐ as a young person (up to 16 years old)
- ☐ as a young person with additional needs or disability (up to 25 years old)
- ☐ as an adult with additional needs or disability (over 25 years old)
- ☐ as a parent or carer of a child (up to 16 years old) who does not have additional needs or disability
- ☐ as a parent or carer of someone with additional needs or disability who is aged between:
 - ☐ 0-4 years old
 - ☐ 5-16 years old
 - ☐ 17-25 years old
 - ☐ 25+ years old
- ☐ as an education professional (e.g. teacher / head teacher / school governor)
- ☐ as a health professional (e.g. GP or speech and language therapist)
- ☐ on behalf of a local community group or organisation (e.g. playgroup or carers' group)
- ☐ on behalf of a local business (including childcare providers such as nurseries, playgroups and childminders)
- ☐ as a Kirklees Council employee
- ☐ in another capacity (please specify):

Do you or a member of your family:

	Yes	No
Attend childcare such as a nursery, playgroup or childminder or out-of-school childcare?	<input type="checkbox"/>	<input type="checkbox"/>
Receive extra support in a nursery or other childcare because of special educational needs or a disability?	<input type="checkbox"/>	<input type="checkbox"/>
Receive free transport from home to school?	<input type="checkbox"/>	<input type="checkbox"/>
Use short break services for children or young people with additional needs?	<input type="checkbox"/>	<input type="checkbox"/>
Receive free transport to access services or activities for adults with a disability?	<input type="checkbox"/>	<input type="checkbox"/>
Have a physical condition or disability which limits access to activities?	<input type="checkbox"/>	<input type="checkbox"/>

What is your postcode? This will help us see if results vary in different areas.

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This section asks for your views on our proposals for some of our disability services, including Short Breaks, support with learning, and support with transport.

Short Breaks

Anyone may respond to this section of the questionnaire, but it is most relevant to the people and families who currently receive Short Breaks / respite or may do so in future.

Kirklees Council provides Short Break and respite opportunities for the parents and carers of children, young people and adults with additional or complex needs. These include fun activities for children and young people. The purpose of arranging these is to assist carers by giving them a break so they can continue to provide care in the long term or do so more effectively.

Kirklees Council has a statutory duty to consult annually to understand whether its current provision is effective, which is why we're consulting this year as well as last year.

The annual Short Breaks consultation has been included as a section in this questionnaire because we expect that many of the people who want to share their views on Short Breaks will also want to share their views on Social Care Transport and the support provided to children with Special Educational Needs and Disabilities in their Early Years (the next two sections after this one).

Kirklees Council has a statutory duty to provide Short Breaks for children. We want to make sure that our Short Breaks offer is as effective as possible, so if you, your family or someone you care for use Short Breaks or might use them in future, please help us by answering the questions in the section below.

For more information about Short Breaks visit

Local Offer: www.kirkleeslocaloffer.org.uk

Short breaks statement: www.kirklees.gov.uk/beta/special-education/pdf/short-breaks-statement.pdf

What Short Break support do you or your family currently receive? (Please tick all those that apply)

- | | |
|---|--|
| <input type="checkbox"/> Day-time care at home | <input type="checkbox"/> Services which assist carers in the evenings and / or at weekends |
| <input type="checkbox"/> Day-time care elsewhere | <input type="checkbox"/> Services which assist carers during the school holidays |
| <input type="checkbox"/> Overnight care at home | <input type="checkbox"/> Other (please enter below) |
| <input type="checkbox"/> Overnight care elsewhere | |
| <input type="checkbox"/> Educational or leisure activities away from home | |

How valuable do you find each type of support you receive?

	N/A (I don't receive this service)	Not valuable	Partially valuable	Valuable	Very valuable	Extremely valuable
Day-time care at home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Day-time care elsewhere	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overnight care at home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overnight care elsewhere	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Educational or leisure activities away from home	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Services which assist carers in the evenings and / or at weekends	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Services which assist carers during the school holidays	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Other (please enter below)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you find any of your support only partially valuable or not valuable, please tell us why below

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Short Breaks Support

	Yes	No
Do you think the Short Breaks support on offer to you and your family is missing anything?	<input type="checkbox"/>	<input type="checkbox"/>

If yes, what is it:

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and why would it be valuable?

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If yes, would you be prepared to make a contribution towards funding it?	<input type="checkbox"/>	<input type="checkbox"/>
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Do you have any other comments or suggestions?

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Access to childcare and learning support for:

- 0-4 year olds with special educational needs or disabilities
- School-age children with special educational needs / disabilities who use out-of-school childcare

Children with special educational needs or a disability often need extra support in the childcare setting, which can cost more. Childcare providers can apply to the Access Fund for additional funding, usually for extra staff, to help these children who may need more support than their peers.

As part of our ongoing work to deliver positive outcomes for our service-users and good value-for-money for the public, we are considering changing the Access Fund. This is the fund which provides financial support to Childcare providers such as nurseries, playgroups and childminders to help them meet the needs of a child with Special Educational Needs and/or Disabilities.

We want your views to inform any changes we make to the Access Fund, so it would be helpful to understand:

- Your priorities when selecting childcare providers
- Which parts of support from the Access Fund (if any) are less valuable to you, your family, or your organisation

To help us understand what you value the most in a childcare service, please choose the parts which are most important to you from the list below: (Tick up to 3 options)

- ☐ Convenient location
- ☐ Support which enables my child who has SEND to develop and thrive
- ☐ Enough childcare to allow me to work
- ☐ A wide choice of providers
- ☐ Has children who are likely to go to the same school as my child
- ☐ Other (please enter below)

How important do you think the additional childcare support provided by the Access Fund is?

Extremely important	Very important	Quite important	Not very important	Not important at all
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

We have identified an option which would help the Council meet the needs of children within the resources available:

The Council could limit the funding that the Access Fund provides so it funds enough support to meet our statutory duty, but does not go beyond it.

We currently fund support for some children in excess of what is required by law. We are considering following the example of other local authorities and changing this so that we would only fund support for the hours of national free entitlement to early education and childcare.

This means that childcare providers would only be able to receive support for 3 and 4 year olds and vulnerable 2 year olds. That support would only be available for up to 15 hours per week (or up to 30 hours for 3 and 4 year olds with working parents).

This is likely to save the Council around £130,000 per year.

You can find out more about the national entitlement to free early education and childcare, including what is meant by a vulnerable 2 year old, online: www.kirklees.gov.uk/childcare

What do you think of this option?

Very good idea	Good idea	Neither good nor bad	Bad idea	Very bad idea
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please explain the reason for your choice:

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Other options: We would like to hear any suggestions you have which will help us improve outcomes and / or improve the value-for-money that the Access Fund delivers. Please enter your suggestions below:

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If you feel these potential changes to the Access Fund will have an impact on you, your family or someone you care for, please tell us what it would be. If you think the impact might be negative, please tell us if you have any suggestions for how we could reduce that impact.

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How would you be impacted if the Access Fund were to...

	No impact	Negative impact	Very negative impact
cease funding more than 30 hours of additional childcare support per week?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
cease funding additional childcare support for 1 year olds?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
limit support to no more than 15 hours per week for vulnerable 2 year olds?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

If you have any further comments or suggestions, please let us know by writing them below.

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Social Care Transport for children, young people and adults

Kirklees Council helps people with assessed social care needs to get about (for example an adult or older person with a disability who goes to a day centre, or a disabled child on a short break).

The Council has no specific statutory duty to provide transport, however we currently choose to provide transport support in specific cases where it is necessary to support people with eligible needs under statute.

We want to implement a new policy, so that:

- We are more transparent with the public and our service-users
- Our decisions around transport are more consistent and equitable across service-users
- We can improve value-for-money for the public

In the future we are looking to assess individuals and their families on a case-by-case basis, so that the council would not necessarily fund transportation if a family is able to make their own arrangements for the transportation themselves.

What do you think of this option?

Very good idea	Good idea	Neither good nor bad	Bad idea	Very bad idea
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Please explain the reason for your choice:

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If you feel this will have an impact on you, your family or someone you care for, please tell us what this would be:

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What transport, if any, is used to enable you or a family member to receive social care or short breaks?

(Tick all that apply)

- | | |
|---|---|
| <input type="checkbox"/> N/A | <input type="checkbox"/> Travel training |
| <input type="checkbox"/> Taxis | <input type="checkbox"/> Your own arrangements, including personal vehicles (e.g. your car) |
| <input type="checkbox"/> Public transport | <input type="checkbox"/> Other (please enter below) |
| <input type="checkbox"/> Transport from a service provider (e.g. a minibus) | |
| <input type="checkbox"/> Walking | |

How helpful is the transport support that you currently use, or used previously?

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The overall services and support offered by the Council

Overall how would you rate the support that you receive from the Council? Please tick one.

Very good	Good	Neither good nor bad	Bad	Very bad
<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

Do you have any suggestions for how the Council should change the services it offers?

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Do you have any other comments?

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Thank you for taking the time to share your views.

We are also consulting on *Home-to-School transport*, which is another service which may affect you and your family.

More information can be found by visiting:
www.kirklees.gov.uk/schooltransportsurvey
Or contact us by telephone on – 01484 416607



Please return this questionnaire by 22 October 2017 to:
FREEPOST
Kirklees Council, Divisional Management Team

Online questionnaires can be found at:
www.kirklees.gov.uk/SupportTransportDisability
www.kirklees.gov.uk/SchoolTransportSurvey

For more information contact:
01484 416607