Gateway to care staff can help you to access information and services at times when you, your carer or family may need support. You can find information on our website at www.kirklees.gov.uk/careandsupport where there is an option to use our web chat facility should you need help.

You can e-mail us at gatewaytocare@kirklees.gov.uk or call 01484 414933 - our telephone service operates 24 hours, 7 days a week throughout the year.

Alternatively, you can text “Gateway” then your enquiry to 07781 482931 or visit one of our Customer Service Centres in Huddersfield or Dewsbury.

At Gateway to care our friendly staff can help with questions you may have about health and social care. We can offer:

- information, advice and support, including signposting to voluntary and community organisations
- advice about living independently through day opportunities, home care services, adaptations to your home, personal budgets or direct payments
- advice and assessment for carers
- information and advice to identify equipment that could help with daily living to support your independence
- an assessment, for people with more complex needs, which may identify equipment or adaptations for your home to help you or those who care for you.

The telephone service operates 24 hours and provides a single point of access for health and social care enquiries.

Gateway to care have drop-ins located in Dewsbury and Huddersfield which are open Monday to Friday. You can also call in to your local Library and Information Centre who can help put you in touch with the right person to help with your health and social care need.