

Homes must contact the Public Health England Duty desk – 0113 3860300 (Monday to Friday 0900-1700hrs) where 2 or more cases of diarrhoea and /or vomiting (D&V) have occurred (Bristol Stool Chart grading 5-7) and it is unusual to the residents or staff member's normal bowel action

Out of hours contact

- With effect from 1 April 2014, the new number for Public Health England Yorkshire & the Humber Centre's South and West Yorkshire out of hours rota will be: 0114 304 9843

A member of the Infection Prevention and Control Team will visit your care home on the next working day. Supporting information is available via: www.kirklees.gov.uk/infectioncontrol

Daily Checklist

- Outbreak poster should be displayed at this entrance and information leaflets provided
- Hand wash sinks must be stocked with non-refillable liquid soap and disposable paper towels (alcohol gel is ineffective against D&V)
- Visitors should be discouraged
- Record all affected residents/staff on the log sheet
- Organise staff rotas to minimise contamination of unaffected areas (remember cohort nursing guidance and safe food service)
- All staff must be able to access aprons, gloves, eye protection (PPE) (including laundry staff)

Keeping others informed

- Update family members and all visiting healthcare professionals daily
- Defer non-urgent appointments and visits, e.g. Out-patients, hairdresser, handyman and maintenance staff

All visitors must be encouraged to use hand washing facilities and take appropriate precautions to prevent the spread of infection

Housekeeping Checks

- The home environment must be thoroughly cleaned twice daily using hot water and detergent
- Areas accessed by symptomatic residents must be cleaned as above and following this all hard surfaces, (including floors) and toilet areas must be cleaned with a hypochlorite solution 1,000 parts per million (i.e. Milton 1:10, domestic bleach solution or chlorclean)
- Toilets must be cleaned after every use with soap and water or a detergent wipe and then cleaned with a hypochlorite solution
- Spillages must be dealt with promptly and safely and staff must wear the appropriate PPE
- Soiled carpets must be cleaned with a carpet shampooer/steam cleaner (if available)
- Soluble bags must be used for infected linen
- Sluice rooms/laundry areas must be well managed (doors must be kept closed)
- Infectious waste stream must be available
- Bins must be foot operated and waste managed appropriately (internally and externally)

Resident Reminders (affected by D&V)

- Isolate the resident until 48 hrs symptom free (doors must be kept closed: develop a risk assessment if unable to comply)
- Must have own en-suite facility/dedicated commode
- Provide hand hygiene wipes/offer regular opportunities to wash hands
- Must have a daily review of signs and symptoms (an early GP review is required when deterioration occurs)
- Fluid balance monitoring must be commenced at onset of symptoms (diet can be provided as tolerated)
- Record bowel motions (using Bristol Stool Chart guide) obtain a stool specimen (must be type 5-7), document result
- Remove exposed sweets/fruits/juices from the open environment

Staff Reminders

- Staff should change on the premises, a clean uniform must be worn each day, they must comply with Department of Health "Bare Below the Elbows" (BBE) guidance
- PPE risk assessment should be undertaken and worn as appropriate for the task
- Staff must not eat or drink with residents during the outbreak
- Symptomatic staff must remain at home and contact the line manager daily to provide an update
- Staff can return to work once they have been 48hr symptom free

Hospital admissions

If a resident has to be admitted into hospital/A&E from the home when the outbreak has already started they can be discharged back to the home even though the outbreak may be still on-going (this is because they have been exposed to the infection already)

Remember to use the transfer from and risk assessment stickers to alert accepting health care providers.