Glendyne Slates Warranty

Glendyne offers a 75 years warranty covering only the deterioration or degradation of the slate, due to its nature as well as the functional failure of the product, including its weatherproof performance.

Glendyne Slates being natural products from quarries and deposits, the buyer is aware of possible variations and natural imperfections and accepts them. This warranty does not cover a minor irregularity in the appearance of slate resulting from the natural character of the product, including a slight patina or a slight variation in color.

Any claim relating to a defect or irregularity in the appearance of slate without compromising the waterproofing of the roof, such as oxidation, dolomite and patina, will be valid if it be made by the purchaser, in writing and within a maximum period of 2 years from the installation.

This warranty does not cover damage due to normal wear and tear, lack of care, natural disaster, improper installation, product modification, installation accident, falling objects on the product or movement in haulage. This warranty applies only if the products have been used under normal conditions and only covers products installed in accordance with installation regulations in force in each country.

In the case of an eligible claim, Glendyne agrees to remedy the situation, in its sole discretion, in such manner as it deems appropriate. Costs of installation, shipping and handling will be Glendyne's responsibility. No corrective action may be taken prior to Glendyne's written approval of the specifications detailing the work to be performed and the related costs.

To be eligible, any claim submitted to the importer must contain the following information: slate invoice with the complete product description (format, thickness and grade) and serial pallet numbers. Also, the installation invoice is required with indication of the coverage area. Finally, the claim must include photos of the product covered by the claim and the date of completion of the installation. In event of failure to provide these documents, Glendyne reserves the right to dispute the merits of the claim.

This warranty is governed by and enforceable under applicable law in the province of Quebec, Canada.

Date: .....

Site Reference:.....

Site Contractor: .....

Product reference: .....

Product quantity:.....

SPECIMEN

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