

Restaurant Noise Management Plan at Devour, Luke Lane, Thongsbridge HD8 8LZ

Dated 20.9.24

- Waste and bottles will not be moved or disposed of in the outside refuse areas after the hours of 22.00. The refuse areas are in any event located significantly distant from residential properties anyway.
- The restaurant will play relaxing / calming music towards the end of each evening, allowing customers' hearing to adjust before they leave the premises, which will mean they are more likely to be quieter as they leave.
- Signs requesting customers and staff to be quiet when leaving the premises after 11pm are already in place inside the restaurant and staff areas. These will be maintained.
- The restaurant has a designated local taxi firm (Holme valley taxi rank) and all customers and staff will be encouraged to use this taxi firm, who are familiar with the fact they cannot pick up at the front of the building adjacent to Luke Lane. Taxi will wait in the turning area, before picking up at the rear entrance.
- The restaurant will arrange for deliveries to be made at reasonable day time hours, fully in accordance with the approved hours • Regular monthly monitoring checks will ensure that staff are trained to consider noise issues for themselves and the customers they are serving, and that noise will be adequately controlled.
- A taxi bay waiting area will be designated and signed, to ensure vehicles wait in a position suitably distant from neighbouring residential properties. Signs will be installed at the entrance (subject to advertisement consent) to direct taxis to the waiting areas to the rear of the building and to not sound their horns in order not to disturb local residents.