

Rentokil

Insurance

Rentokil Insurance Limited
Claims Department
Block E Ground Floor
East Grinstead House
Wood Street
East Grinstead
West Sussex
RH19 1UZ

T 01342 332 676

F 01342 318 298

E claims@rentokil.com

W rentokil.co.uk/insurance

Listed Building Officer
Kirklees Council
Civic Centre 3
Huddersfield
HD1 2JR

Sirs/Madam

Please find the enclosed listed building application for our policyholder, Mrs B Heppenstall. Mrs Heppenstall has a policy with us that provides cover in the event of dampness issues along with various other risks. The property is suffering from minor penetrating dampness to the rear wall which is built into the hillside. The proposal is to remove a very small area of the affected plaster, approx. 0.5sqm and to subsequently re-plaster incorporating a waterproof layer and a dpc to prevent the lateral penetration.

Should you require any further information please feel free to contact me directly.

Yours faithfully

David Williams
Claims Manager

POLICY/CONTRACT NO	J00675935
PROPERTY ADDRESS	16 Low Westwood Lane Golcar Huddersfield West Yorkshire HD7 4EW
INSPECTION	In accordance with your specific instructions, I carried out an inspection of the under mentioned parts of the above property on the 2 August 2016. Our findings and conclusions are set out below.
SCOPE OF INSPECTION	We must draw to your attention that our inspection was solely to identify any evidence of a failure in the work carried out by Rentokil in those areas that we were requested to inspect.
ORIENTATION	The terms left, right, front and rear are used as if facing the front elevation of the building from outside.
EXTERNAL INSPECTION	The external inspection was restricted to the items referred to below.
Rear & front right elevations	The external ground levels are higher than the internal floor levels on the rear and front right elevation.
INTERNAL INSPECTION	The internal inspection was restricted to the items referred to below.
Ground floor	
Middle room	Wall The inspection was limited to the rear right wall. There is no apparent evidence of rising damp. Visual evidence would suggest that the cause of the problem may be due to condensation in whole or in part.
Left room	Wall There is evidence damp and delaminated plaster in the right corner of the rear right wall. Rentokil Property Care will carry out the following work to the rear right corner of the rear right wall in the left room under the terms of the Rentokil guarantee. • Lay dust sheet down as required.

- Remove the skim plaster approximately 3" off the rear wall in the corner.
- Remove the plaster and render approximately 3" off the right wall corner.
- Install a vertical D.P.C. in the wall using Dry Zone or Damp Rods
- Apply 2 coats of tanking slurry on the brickwork and into the corner.
- When the tanking is dry re-plaster the area.
- Remove all the rubbish and level clean and tidy.

Note

If the property is a Listed Building you must obtain written consent from the local authority for the work we propose. A copy of that consent must be sent to us with the works authority form.

We are pleased to confirm acceptance of your claim under the terms of your Rentokil guarantee.

Dust

The work that we carry out to your property especially the removal of the plaster, may result in dust finding its way into the remotest parts of the property. We will take reasonable precautions to minimise this problem wherever practical in the area of our work, and we recommend that you should also take sensible steps to protect furniture and your other belongings elsewhere in the property. If requested the technicians will be pleased to provide you with polythene sheeting, with our compliments, for your use. We regret that we can take no responsibility for cleaning or for any damage caused by dust.