

# Resident Engagement Strategy for high-rise buildings - Summary

We have created a summary of the Resident Engagement Strategy for high-rise residential buildings, for those who live in Harold Wilson Court, Huddersfield.



## What is Building Safety?

Building safety includes the building structure and fire safety measures in place to keep residents (including leaseholders), their families and visitors safe from any fire and structural safety risks in their building.

## Main points of strategy are for residents to:

- feel safe living in a high-rise residential building like Harold Wilson Court.
- understand how to raise building safety concerns in either your home or communal area e.g corridor, staircase.
- have a clear understanding of the council's responsibilities as the landlord in relation to engaging with you about building safety decisions that keep your home safe.
- know the ways you can get involved and influence building safety.
- know how the council will respond to your feedback through building safety surveys.
- be kept up to date with building safety in a way you find accessible and easy to understand.
- know how to make a complaint if you like your concerns about building safety are not being listened to.

## The council will contact residents to review this strategy:

- at least every two years.
- after an issue where a serious incident has or could occur which would lead to serious injury to a significant number of people AKA a Mandatory Occurrence Report
- after the completion of significant material or measure changes to the building such as the recent renovation works in 2023/2024.





**We will carry out 6 monthly surveys for all residents and leaseholders to understand the following:**

1. Satisfaction levels with you being able to raise concerns on building safety.
2. Satisfaction with how well you are kept informed about building safety.
3. Your fire and building safety responsibilities.

**This will help the council to:**

- listen to your concerns on building safety and act upon those concerns.
- put in place the right support for you to develop your confidence, skills and knowledge for you to feel empowered to engage effectively with the council on behalf of yourself, family and the wider community in relation to building safety.
- ensure all residents have a strong voice and can influence key decisions relating to building safety.
- make sure building safety engagement is planned, monitored and measurable with clear outcomes.
- use a wide and flexible range of involvement tools and opportunities to promote fairness and inclusion, recognising that one size does not fit all.
- give clear feedback on how the council has acted upon what you tell us and what difference your contribution has made.

Please let us know if you need this document in a different language or format, by emailing [resident.firesafety@kirklees.gov.uk](mailto:resident.firesafety@kirklees.gov.uk) or call the Fire Safety Engagement Team on 01484 414886.