

WINTER 2022

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Kirklees Safeguarding Adults Board

Newsletter

A welcome to you all from Rob McCulloch-Graham, Independent Chair



In welcoming you to this Winter 2022 edition of the KSAB newsletter we can reflect on a significant period of change during the last few months. The Accession of a new Monarch and multiple changes of Prime Minister have coincided with a rapidly evolving cost of living crisis that is at the front and centre of the lives of Kirklees residents. The Board is focused on this

and the implications it has on Adult Safeguarding for people with care and support needs. The multi-agency partnership is, I know, working hard to ensure Adult Safeguarding operations continue to deliver the best outcomes for adults with care and support needs.

The Winter issue features highlights from this quarter's Board meeting held on 4 November including a very informative best interest judgement. We also reflect on the delivery of two hugely successful and well attended Network Events held in November and December.

I was very happy to host the Boards Annual Development Day session at the Textile Centre of Excellence in Huddersfield on 21 November. This represented an opportunity for Board members to meet in person to develop the Boards strategic shared objectives for the next year and I would like to express my continuing gratitude to all members of the Board for all their contributions.

Finally please do accept my best wishes for the upcoming festive season, however you celebrate. The multi-agency partnership is in good shape to continue and develop Adult Safeguarding practices despite the challenges ahead.

A handwritten signature in black ink, appearing to read 'R. McCulloch-Graham'. The signature is stylized and fluid.

Rob McCulloch-Graham

If your agency would like to contribute to future KSAB newsletter, please let us know at ksab@kirklees.gov.uk

KSAB Board meeting November 2022

Kirklees Safeguarding Adults Board holds a full board meeting every quarter where senior leads from partner agencies come together to discuss key areas of the work of the Board. Here follows a short summary of points raised.

The Setting the Scene Story for this meeting was delivered by Deborah Longmore and Kathy Cryer from the Mid-Yorkshire Hospitals NHS Trust. The presentation outlined the successful work that has been carried out in the trust on Making Safeguarding Personal (MSP) focusing on a specific case story. The story demonstrated the importance of sharing safety planning in a proportionate way and at all times ensuring the voice of the person is heard, understood and made central. In this way MHYT safeguarding staff ensured that 'No decision was made about me without me'. One of the powerful elements in the story was the patients comment that they very much appreciated the 'kind smiling faces of the staff' allowing increased confidence to share concerns in a caring and professional environment.

Every Board meeting features a legal highlight report from Kirklees Council Legal Team. One of the cases featured in this quarter involved a best interests judgment in the case of an 89-year-old man (XX) currently in a care home in the UK to travel to Jamaica for his last years, despite him lacking the mental capacity to make the decision himself. The court ruled in favour of meeting his previous capacitous decision to live out his life in Jamaica. The full judgment can be found here [Move to Jamaica](#)

Kirklees Safer Kirklees Manager Chris Walsh delivered a presentation on the Kirklees Communities Board Partnership Plan and how it links in with Adult Safeguarding.

Toni Whitehall, Head of Service for Searches in Complex Care, Kirklees Health and Care Partnership, West Yorkshire Integrated Care Board presented on the Safe and Well-being reviews on the quality and safety of mental health, learning disability and autism inpatient services.

Other Board standing items which were discussed at the November meeting included highlight reports from the SAR and Quality and Performance Subgroups as well as National and Regional updates.

KSAB Dignity in Care Network Event

The virtual Dignity in Care network event held on 16 November introduced the [NHS Civility and Respect Campaign](#). This campaign focuses on the impact of low level behaviours on patients, people, staff and others.

It demonstrated how a **lack of compassion** can lead to non-personalised care and reduce the ability to pick up on signs of abuse and neglect – linking in the personalised care agenda.

It showed how staff fatigue and the increase in complexity of cases can impact on well being and how behaviours can impact either positively or negatively on the person / patient -highlighting the need for emotional intelligence.

The impact of kindness and sharing stories of lived experience was at the front and centre of the event and delegates from a wide array of services were able to interact during the event to share their views.

Three of the most powerful presentations featured perspectives from two health professionals and from the point of view of a service user.

Dr Chris Turner's TED talk '[When Rudeness in Teams Turns Deadly](#)' spoke of the potentially deadly risks that can be encountered when rudeness in teams takes place and when professionals lack of civility leads to breakdown in processes.

Tim Keogh also shared the importance of spreading [kindness in healthcare](#).

A powerful and moving story of a [lived experience of a service user](#) was provided by Healthwatch Kirklees. This proved particularly resonant in terms of feedback received. The portrayal of the person at the centre of care featuring kindness, respect and a focus on their dignity led many people to contact the Board to say they would be sharing this example of best practice across their organisations and beyond to underline how kindness impacts not only on staff but directly on service users.

"I still feel a gentle touch. I still know when someone's eyes are smiling...and I still respond to kind words"

Dementia Patient shared by
Healthwatch Kirklees

SAR Network Follow Up Event

Safeguarding Adults Reviews (SARs) are a statutory requirement for Safeguarding Adults Boards (SABs). SARs can inform adult safeguarding improvement. They can identify what is helping and what is hindering safeguarding work, to tackle barriers to good practice.

Two SAR network events have taken place this year to help promote learning and good practice across agencies and organisations.

On 1 December the Board held its [virtual follow up event](#) to the SAR Network Event held in June which coincided with Safeguarding Week 2022. We went “back to basics” equipping staff with an understanding of what a SAR is, how it is commissioned and carried out, and considered the key themes emergent in recent SARs. It demonstrated opportunities with which “red flags” in safeguarding adults can be sometimes missed and encouraged good practice linking professional curiosity, information sharing and learning from each other’s experience.

The follow up event revisited these elements whilst also looking in more detail at case studies highlighting the impact on practice and barriers. It was an interactive session with a panel of experts available giving delegates an opportunity to ask questions to aid learning and understanding.

This [network event](#) highlighted how SARs are not about apportioning blame, but learning lessons from what happened. It covered how a SAR decision on a referral is made.

Over 70 delegates attended the event and the feedback gained has been very positive.

Any professional can make a SAR referral. If you know of a case that meets the [SAR criteria](#) then you should first discuss a possible referral with the safeguarding lead for your organisation.

The Board’s SAR subgroup is the decision maker in the SAR referral process. If you are unsure whether your case is a potential SAR, please refer it in following the [SAR process](#)

The purpose of SARs is described very clearly in the statutory guidance as to ‘promote effective learning and improvement action to prevent future deaths or serious harm occurring again.’

The aim is that lessons can be learned from the case and for those lessons to be applied to future cases to prevent similar harm re-occurring

Partner News

1. Kirklees Council Library Services

Warm Spaces

As part of the Councils Cost of Living Support programme Kirklees Libraries are providing [warm spaces](#) which are friendly and comfortable places where residents can keep warm and be with other people.

There are 24 libraries in Kirklees that represent warm spaces and everyone is welcome. All of the libraries are heated, so are comfortable to stay in for long periods of time. Every building has a range of both comfy seating, and more functional furniture for study or computer use. They are a place to keep warm, meet friends, sit and read and take part in activities.

In libraries residents can access:

- A warm and comfortable environment
- Free wi-fi
- Free access to computers
- Free books
- Free events and activities
- Support and advice
- Friendly and helpful staff

Libraries in Kirklees are free to use. There is no cost to join the library, and there is no expectation that people need to spend anything to be there. They are non-judgemental places of safety.

As well as libraries, the Council are working with community organisations to offer warm spaces across Kirklees during the winter months. These include community centres and halls, cafes, and community hubs.

At these warm spaces you can access:

- A warm environment
- Friendly and helpful staff
- Support and advice with money, bills, and food

The Warm Welcome Campaign exists to support and champion the community response to the cost-of-living crisis. Working with partners of all kinds, including local authorities, the campaign wants to equip thousands of organisations to provide a warm welcome to everyone who might need it this winter.

Partner News

2. Personalised Care Kirklees

The Slaithwaite Health and Wellbeing Centre was formally opened on 14 October 2022 with a ribbon cutting ceremony. Key representatives from the council, NHS, The Valleys Primary Care Network and local community groups including anchor organisation Colne Valley Help took part in the opening event.

The new centre will offer a [Personalised Care](#) service which includes social prescribing and health and wellbeing coaching for people registered with local GP practices. People can access help to improve their health and wellbeing, tackle social isolation and loneliness and much more. A care coordination team will also support people who require care at home. In the longer term, local community groups and anchor organisations will have the opportunity to use the free space to hold health and wellbeing activities for local residents.

Learning & Development

The following are some upcoming learning sessions which still have places to book onto:

Dates	Course
9 January 2023	Safeguarding Adults – Undertaking Enquiries
13 January 2023	Safeguarding Adults – Co-Ordinator Role & Holding a Planning & Outcomes Meeting
19 January 2023	Mental Capacity Act and Deprivation of Liberty Basic Awareness am Session
19 January 2023	Mental Capacity Act and Deprivation of Liberty Basic Awareness pm Session
24 January 2023	DoLS for Professionals
9 February 2023	DoLS in the Community
6 March 2023	Self-Neglect - Multi-agency working and using the risk management protocol
15 March 2023	Mental Capacity Act and Deprivation of Liberty Basic Awareness pm session
15 March 2023	Safeguarding Adults Refresher Training

Please see [Safeguarding Adults Multi-agency Learning & Development Offer](#) for full details of everything on offer for 2022/23