

# e-panel survey Spring 2013

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## ✪Questions on the future of Kirklees youth support services✪

☞Below are some principles that the council is considering for how youth support services are delivered in the future. Please indicate how far do you agree or disagree with each of the statements below:

	Strongly agree	Agree	Neither agree nor disagree	Disagree	Strongly disagree	Don't know
Local people should get to decide how youth support services should be provided.	<b>115</b> (23%)	<b>255</b> (50%)	<b>84</b> (17%)	<b>44</b> (9%)	<b>6</b> (1%)	<b>5</b> (1%)
With training and support, young people should be able to run youth programmes for themselves.	<b>68</b> (13%)	<b>255</b> (50%)	<b>67</b> (13%)	<b>92</b> (18%)	<b>18</b> (4%)	<b>5</b> (1%)
There should be a charge for some activities.	<b>42</b> (8%)	<b>276</b> (55%)	<b>102</b> (20%)	<b>61</b> (12%)	<b>22</b> (4%)	<b>3</b> (1%)
There should be more support available in the towns and villages that need it most, with young people in other areas travelling to access services.	<b>77</b> (15%)	<b>256</b> (50%)	<b>72</b> (14%)	<b>75</b> (15%)	<b>23</b> (5%)	<b>6</b> (1%)
Community groups, volunteers and non-profit organisations should provide more services for young people.	<b>85</b> (17%)	<b>234</b> (46%)	<b>127</b> (25%)	<b>40</b> (8%)	<b>14</b> (3%)	<b>10</b> (2%)
We should invest more early on, to help prevent problems which may be costly later (such as teenage pregnancy and substance misuse).	<b>301</b> (59%)	<b>168</b> (33%)	<b>32</b> (6%)	<b>5</b> (1%)	<b>2</b> (0%)	<b>2</b> (0%)

☞From the list below, which groups of young people do you think the council's Integrated Youth Support Service needs to concentrate on providing for in the future?

The council should concentrate on providing services for as many young people as possible within their budget.	<b>301</b> (59%)
It's more important that vulnerable young people are supported, rather than services for all (such as youth clubs) continuing at current levels.	<b>189</b> (37%)
Times are hard; we should only provide those youth services that the Government says we must.	<b>17</b> (3%)

➡ What one thing could be done differently to help improve how we support young people aged 8-19? Please use the space below if you would like to make any comments:

**28** responses

➡ How many people are there in your household, including yourself? (please write a number in each box)

	Number of responses per # in household							
Value:	1	2	3	4	5	6	7	8
Children aged 7 and under:	<b>56</b>	<b>21</b>	<b>6</b>	n/a	n/a	n/a	n/a	n/a
Children and young people aged 8 – 19:	<b>64</b>	<b>28</b>	<b>7</b>	n/a	n/a	n/a	n/a	n/a
Adults aged 20+:	<b>92</b>	<b>310</b>	<b>37</b>	<b>10</b>	<b>3</b>	n/a	n/a	<b>1</b>

## 🌟 Out and about: local surroundings and green areas 🌟

➡ Please indicate how frequently you have used the following within Kirklees in the past 12 months:

	Almost every day	At least once a week	About once a month	Within the last 6 months	Within the last year	Longer ago	Never used	It does not apply / Don't know
Parks	<b>26</b> (5%)	<b>103</b> (20%)	<b>137</b> (27%)	<b>120</b> (24%)	<b>55</b> (11%)	<b>37</b> (7%)	<b>22</b> (4%)	<b>6</b> (1%)
Play areas	<b>6</b> (1%)	<b>52</b> (10%)	<b>66</b> (13%)	<b>84</b> (17%)	<b>34</b> (7%)	<b>85</b> (17%)	<b>89</b> (18%)	<b>85</b> (17%)
Recreation grounds	<b>16</b> (3%)	<b>52</b> (11%)	<b>63</b> (13%)	<b>74</b> (15%)	<b>50</b> (10%)	<b>88</b> (18%)	<b>88</b> (18%)	<b>60</b> (12%)
Open countryside	<b>102</b> (20%)	<b>142</b> (28%)	<b>126</b> (25%)	<b>65</b> (13%)	<b>32</b> (6%)	<b>30</b> (6%)	<b>8</b> (2%)	<b>5</b> (1%)
Woodlands	<b>60</b> (12%)	<b>125</b> (25%)	<b>122</b> (24%)	<b>89</b> (18%)	<b>40</b> (8%)	<b>38</b> (7%)	<b>25</b> (5%)	<b>9</b> (2%)

➡ For this question, we'd like you to think about your local area - by this we mean within 15-20 minutes walking distance from where you live.

Thinking about your local area, how satisfied or dissatisfied are you that Kirklees Council has kept the following clear of litter and refuse...?

	Very satisfied	Fairly satisfied	Neither satisfied nor	Fairly dissatisfied	Very dissatisfied	Don't know	I do not have these
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			dissatisfied				in my local area
Parks	<b>92</b> (18%)	<b>213</b> (42%)	<b>51</b> (10%)	<b>39</b> (8%)	<b>25</b> (5%)	<b>44</b> (9%)	<b>45</b> (9%)
Play areas	<b>64</b> (13%)	<b>169</b> (33%)	<b>68</b> (13%)	<b>41</b> (8%)	<b>30</b> (6%)	<b>109</b> (21%)	<b>28</b> (6%)
Recreation grounds	<b>51</b> (10%)	<b>145</b> (29%)	<b>76</b> (15%)	<b>46</b> (9%)	<b>30</b> (6%)	<b>115</b> (23%)	<b>39</b> (8%)
Open countryside	<b>91</b> (18%)	<b>231</b> (45%)	<b>68</b> (13%)	<b>38</b> (7%)	<b>32</b> (6%)	<b>29</b> (6%)	<b>21</b> (4%)
Woodlands	<b>79</b> (16%)	<b>201</b> (40%)	<b>77</b> (15%)	<b>55</b> (11%)	<b>34</b> (7%)	<b>36</b> (7%)	<b>20</b> (4%)
Pavements	<b>48</b> (9%)	<b>191</b> (37%)	<b>72</b> (14%)	<b>115</b> (22%)	<b>82</b> (16%)	<b>2</b> (0%)	<b>2</b> (0%)
Roads	<b>49</b> (10%)	<b>184</b> (36%)	<b>71</b> (14%)	<b>94</b> (18%)	<b>108</b> (21%)	<b>3</b> (1%)	<b>1</b> (0%)
Grass verges	<b>32</b> (6%)	<b>166</b> (33%)	<b>82</b> (16%)	<b>119</b> (23%)	<b>92</b> (18%)	<b>8</b> (2%)	<b>11</b> (2%)

➡ Thinking again about your local area, how much of a problem do you think each of the following are...

	A very big problem	A fairly big problem	Not a very big problem	Not a problem at all	Don't know / no opinion
Litter	<b>82</b> (16%)	<b>157</b> (31%)	<b>242</b> (47%)	<b>29</b> (6%)	<b>0</b> (0%)
Street cleanliness	<b>54</b> (11%)	<b>127</b> (25%)	<b>274</b> (54%)	<b>52</b> (10%)	<b>0</b> (0%)
Chewing gum	<b>59</b> (12%)	<b>110</b> (22%)	<b>243</b> (48%)	<b>77</b> (15%)	<b>13</b> (3%)
Dog fouling	<b>145</b> (28%)	<b>176</b> (35%)	<b>158</b> (31%)	<b>30</b> (6%)	<b>1</b> (0%)
Abandoned vehicles	<b>4</b> (1%)	<b>18</b> (4%)	<b>183</b> (37%)	<b>273</b> (55%)	<b>22</b> (4%)
Fly tipping	<b>47</b> (9%)	<b>126</b> (25%)	<b>192</b> (38%)	<b>129</b> (25%)	<b>12</b> (2%)
Fly posting	<b>15</b> (3%)	<b>40</b> (8%)	<b>205</b> (41%)	<b>225</b> (45%)	<b>19</b> (4%)
Graffiti	<b>18</b> (4%)	<b>56</b> (11%)	<b>254</b> (50%)	<b>169</b> (33%)	<b>10</b> (2%)
Weed growth	<b>55</b> (11%)	<b>121</b> (24%)	<b>239</b> (47%)	<b>78</b> (15%)	<b>12</b> (2%)
Disposed of syringes	<b>12</b> (2%)	<b>22</b> (4%)	<b>126</b> (25%)	<b>257</b> (51%)	<b>86</b> (17%)

➡ If you feel there are any places either in your local area, nearest town centre or across Kirklees that you feel are particularly unclean or used as dumping grounds for litter or refuse, please tell us where these are and what the problems are:

**224** responses

➡ Thinking about the last occasion you visited a local park or open space in Kirklees during the day, how safe or unsafe did you feel there?

Very safe	<b>217</b> (43%)
Fairly safe	<b>201</b> (40%)
Neither safe nor unsafe	<b>61</b> (12%)
Fairly unsafe	<b>21</b> (4%)
Very unsafe	<b>8</b> (2%)

➡ Again thinking about the last occasion that you visited a local park or open space, please tell us which three of the list below were your top three main reasons for visiting ...?

Sitting and relaxing	<b>105</b> (21%)
Walking	<b>353</b> (69%)
Dog walking	<b>92</b> (18%)
Playing ball games	<b>28</b> (6%)
Exercising	<b>137</b> (27%)
Playing with children	<b>190</b> (37%)
Seeing wildlife and nature	<b>159</b> (31%)
Drinking or eating	<b>46</b> (9%)
Spending time with friends and family	<b>223</b> (44%)

➡ Which of the following principal Kirklees parks did you last visit?

Crow Nest Park	<b>50</b> (10%)
Beaumont Park	<b>65</b> (13%)
Greenhead Park	<b>238</b> (47%)
Wilton Park	<b>55</b> (11%)
Ravensknowle Park	<b>21</b> (4%)
I have not visited any of these parks	<b>81</b> (16%)

➡ Thinking about the last time you visited one of the principal parks mentioned above, to what extent would you agree or disagree with the following statements?

	Strongly agree	Tend to agree	Neither agree nor disagree	Tend to disagree	Strongly disagree	Don't know
They provided good amenities for sitting and relaxing	<b>134</b> (28%)	<b>233</b> (48%)	<b>39</b> (8%)	<b>30</b> (6%)	<b>4</b> (1%)	<b>45</b> (9%)
There was adequate space to exercise / play ball games	<b>187</b> (39%)	<b>179</b> (37%)	<b>37</b> (8%)	<b>16</b> (3%)	<b>2</b> (0%)	<b>59</b> (12%)
They had suitable areas for children to play	<b>221</b> (46%)	<b>177</b> (37%)	<b>23</b> (5%)	<b>2</b> (0%)	<b>1</b> (0%)	<b>56</b> (12%)
They provided access to wildlife and nature	<b>89</b> (19%)	<b>172</b> (36%)	<b>110</b> (23%)	<b>44</b> (9%)	<b>11</b> (2%)	<b>55</b> (11%)
The facilities to buy drinks and snacks were adequate	<b>99</b> (21%)	<b>137</b> (29%)	<b>83</b> (17%)	<b>66</b> (14%)	<b>27</b> (6%)	<b>67</b> (14%)
Suitable space for walking was provided	<b>234</b> (49%)	<b>184</b> (38%)	<b>15</b> (3%)	<b>2</b> (0%)	<b>3</b> (1%)	<b>41</b> (9%)
Information about the history of the park was available	<b>106</b> (22%)	<b>143</b> (30%)	<b>71</b> (15%)	<b>30</b> (6%)	<b>10</b> (2%)	<b>120</b> (25%)
They provided a safe, friendly place to visit	<b>157</b> (33%)	<b>210</b> (43%)	<b>54</b> (11%)	<b>18</b> (4%)	<b>7</b> (1%)	<b>37</b> (8%)

➡ In the future, where do you think we should focus our work in parks and other open spaces across Kirklees? Please select up to two of these to show where you think our priorities should lie.

Attractiveness of the site (planting schemes, flower beds, trees)	<b>176</b> (35%)
Repairs to things like footpaths, benches, litter bins, steps, and drainage	<b>300</b> (59%)
Encouraging more organised events and activities to take place	<b>173</b> (34%)
New facilities	<b>33</b> (7%)
Improving/refurbishing existing features	<b>141</b> (28%)
Restoring heritage features	<b>84</b> (17%)
Interpretation and educational information - wildlife, trees, history, etc	<b>69</b> (14%)

➡ We'd like to also ask you a question about roadworks in your local area - this is work carried out to repair or build roads.

Thinking about your local area again, how satisfied or dissatisfied are you with..?

	Very Satisfied	Fairly Satisfied	Neither satisfied nor dissatisfied	Fairly dissatisfied	Very dissatisfied	Don't know	Not applicable
Notice of roadworks before they happen	<b>43</b> (8%)	<b>166</b> (33%)	<b>114</b> (22%)	<b>86</b> (17%)	<b>75</b> (15%)	<b>14</b> (3%)	<b>12</b> (2%)
Efforts to reduce delays to traffic (e.g. carrying our works at night)	<b>24</b> (5%)	<b>149</b> (29%)	<b>120</b> (24%)	<b>102</b> (20%)	<b>77</b> (15%)	<b>18</b> (4%)	<b>19</b> (4%)
Time taken to complete roadworks	<b>13</b> (3%)	<b>118</b> (23%)	<b>108</b> (21%)	<b>132</b> (26%)	<b>118</b> (23%)	<b>7</b> (1%)	<b>11</b> (2%)
Signposting of road	<b>26</b>	<b>178</b>	<b>154</b>	<b>72</b>	<b>45</b>	<b>17</b>	<b>15</b>

diversions	(5%)	(35%)	(30%)	(14%)	(9%)	(3%)	(3%)
Availability of helplines to find out about roadworks	<b>13</b> (3%)	<b>62</b> (12%)	<b>161</b> (32%)	<b>79</b> (16%)	<b>54</b> (11%)	<b>115</b> (23%)	<b>22</b> (4%)
Efforts to minimise nuisance to residents caused by roadworks (e.g. noise and dust etc)	<b>17</b> (3%)	<b>117</b> (23%)	<b>184</b> (36%)	<b>68</b> (13%)	<b>57</b> (11%)	<b>46</b> (9%)	<b>19</b> (4%)

## ★ Helping us with our e-panel ★

☞ Below is a list of potential names for our e-panel. Please tick one box below to select your favourite name for the e-panel, or write down a suggestion below.

The Kirklees e-panel	<b>277</b> (59%)
The 'speak-up' e-panel	<b>31</b> (7%)
The 'listen here' e-panel	<b>11</b> (2%)
The 'citizens connect' e-panel	<b>89</b> (19%)
None of these - something else:	<b>61</b> (13%)

Write in your suggestion: **102** responses

☞ Which topics below would you be interested in giving your views on? This information may be used to help plan which questions we include in surveys. (Please select any that apply)

Crime and community safety	<b>381</b> (75%)
Community relations	<b>297</b> (59%)
Health	<b>299</b> (59%)
Social care	<b>223</b> (44%)
Arts and culture	<b>233</b> (46%)
Environmental issues	<b>351</b> (69%)
Town planning and regeneration	<b>346</b> (68%)
Housing	<b>244</b> (48%)
Highways / roads	<b>334</b> (66%)
Services for children and young people	<b>256</b> (50%)
Services for older people	<b>281</b>

	(55%)
Council budgets and finance	<b>309</b> (61%)
Other (please write in)	<b>37</b> (7%)

Other: **58** responses

☞ In the future we might offer our e-panel other ways to get involved. Do you think you might like to take part in..? (Please select all that apply)

Face to face discussion groups	<b>271</b> (59%)
Online discussion groups	<b>328</b> (72%)
Helping us improve the Kirklees Council website	<b>189</b> (41%)

☞ How are you completing this survey?

On your home computer	<b>385</b> (76%)
On a public computer (e.g. in a library)	<b>44</b> (9%)
On a mobile phone	<b>27</b> (5%)
On a tablet (e.g. iPad)	<b>53</b> (10%)

☞ And what would be your preferred way of receiving feedback on how your views made a difference?

Via an electronic newsletter sent with each e-panel survey	<b>242</b> (48%)
Via web pages dedicated to the e-panel	<b>43</b> (8%)
Via the covering e-mail sent out for each e-panel survey	<b>224</b> (44%)

☞ If you'd like to be entered into a prize draw to win a £50 voucher to spend in Kirklees, please tick the box:

**477** responses