

# Kirklees Directory of Supporting People Services

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*2005/06*



## **Foreword**

The Supporting People programme established in 2003 offers vulnerable people the opportunity to live more independently in the community.

This directory is an update version of one published in 2003 and reflects the changes which have occurred within Supporting People funded services since this time as a result of service reviews and commissioning.

The directory provides people with the opportunity to access information about all the Supporting People funded housing related support services available in Kirklees.

You need to be aware not all services are available immediately, some offer waiting lists and others require more detailed assessment before they are able to consider whether they can offer support to a Service User. Information about the how to obtain a support service has been included where we have been supplied with this information.

Information within the directory can be located by either looking for the name of a service provider or by looking at service user need.

It is envisaged we will review the directory in 2008.

**Sally Watts**  
**Lead Officer Supporting People**

## **What is housing related support?**

The primary purpose of housing related support is to develop and sustain an individual's capacity to live independently in their accommodation. Some examples of housing related support services include enabling individuals to access their correct benefit entitlement, ensuring they have the correct skills to maintain a tenancy, advising on home improvements and accessing a community service alarm. Other services include a home visit for a short period each week or an on-site full-time support worker for a long period of time

A range of services and activities can be tailored to an individual's specific needs.

Whilst every effort has been made to ensure that all information in this directory is correct at the time of going to press, no responsibility can be accepted for errors or omissions.

Please be aware during the life of this directory services may change as a result of Service Review, commissioning and decommissioning

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**Accent Yorkshire  
Jeremy Downs House,  
Senior Way, Bradford, BD5 0QB**

**Accent Yorkshire can offer the following service: Category 1 community alarm for older people with support needs.**

**Scheme Name:**

- Acre Street, Lindley, Huddersfield, HD3 3EJ
- Carlinghow Court, Woodhouseman, Dewsbury, WF13 4BL

**Service Statement**

“Category 1 sheltered housing is designed to provide comfortable, secure accommodation for single people and couples over the age of 55, offering purpose built, affordable, self contained accommodation.”

Clients wishing to access this service can do so via an application form based on Accents letting policy. Restrictions are dependent on the availability of accommodation; there is a minimum of 6-12 months wait before places become available.

**Service Description**

The service is aimed at people aged 55 and over, offering permanent accommodation with an alarm system that provides 24 hour contact in case of emergencies. Users can receive advice and information, and general help with repairs and maintenance.

**How to obtain this service**

Please contact Accent Yorkshire at the address below for an application pack:

Accent Yorkshire  
Jeremy Downs House  
Senior Way  
Bradford  
BD5 0QB

**Accent Yorkshire  
Jeremy Downs House,  
Senior Way, Bradford, BD5 0QB**

**Accent Yorkshire currently provide the following service: Category 2 community alarm for older people with support needs**

**Scheme Name**

- Victoria Court, Victoria Rd, Lockwood, Huddersfield, HD1 3TF

**Service Statement**

Sheltered Housing is designed to provide comfortable and secure accommodation with a range of benefits.

- It's about Independence and a new quality of life
- It's Exclusive
- Value for Money

**Service Description**

This service offers permanent accommodation with an alarm system for 24 hour contact in case of emergencies for older people who are over 60. An on-site scheme manager is available who promotes:

Security of the building and environment  
Client independence  
Social interaction (social/community events)  
Advice and Information

As part of the assessment process, both a needs and risk assessment would be required. However, applicants generally face a 6-12 month wait, this depends on accommodation availability.

**How to obtain this service**

Please contact Accent Yorkshire at the address below for an application pack:

Accent Yorkshire  
Jeremy Downs  
Senior Way  
Bradford  
BD5 0QB

**Anchor Trust**  
**Mile Stone Place, 100 Bolton Road,**  
**Bradford, BD1 4DH**

**Anchor Trust currently provide the following service: Sheltered housing for older people with support needs**

**Scheme Names:**

- Barnfield
- Stanley Court
- Trinity Court

**Mission Statement**

Anchor is dedicated to ensuring the well-being of older people by:

Providing support, care and housing which meets their individual choices

Creating opportunities for them to express their views

Listening to what they want

Involving them in planning services to meet their needs and preferences

Promoting ideas, policies and actions which meet their aspirations

Relating to and working with partners and local communities

**Service description**

This service provides permanent accommodation for people aged 55 and over. To allow users to live independently in a safe secure environment an emergency alarm and 24hr on call service is present. A support plan is tailored specifically to each individuals support needs. A scheme manager is also present to take care of any additional needs, such as liaising with stakeholders on the tenant's behalf.

**How to obtain this service**

This service can be obtained through self referral as well as council nomination.

Service Duration	Permanent
Service Numbers	No restrictions

**Anchor Trust**  
**Mile Stone Place, 100 Bolton Road,**  
**Bradford, BD1 4DH**

**Anchor Trust currently provide the following service: Emergency Alarms**

**Scheme Names:**

- Beverley Court
- Flower Court
- Noble Court
- Trinity Court non-communal

**Mission statement**

Anchor is dedicated to ensuring the well-being of older people by:

Providing support, care and housing which meets their individual choices

Creating opportunities for them to express their views

Listening to what they want

Involving them in planning services to meet their needs and preferences

Promoting ideas, policies and actions which meet their aspirations

Relating to and working with partners and local communities

**Service description**

To allow service users to live independently in a safe and secure environment an emergency alarm system is installed in all Anchor properties.

**How to obtain this service**

This service can be obtained through self referral as well as council nomination.

Service Duration	
Service Numbers	No restrictions

**Adult Placement Services (APS)**  
**34 Victoria Avenue,**  
**Harrogate HG1 5PR**

**Mission Statement**

APS aims to enable people requiring support to live in and be a part of their community. The charity seeks to achieve this through the provision of high quality, individual and responsive services. The work of APS is based on a commitment to the right, responsibilities and choices of those individuals using the services.

**Scheme: A.P.S. Supported Living**

This service offers permanent accommodation based housing for all vulnerable adults.

This service caters for:

- People with learning disabilities
- People with physical disabilities
- People with mental health problems
- Older adults

People can be excluded from the service on the following grounds:

- Arson
- Schedule 1 offenders
- People with a dependency on drugs/alcohol

Applicants must be over 16 years of age.

After the referral, the applicant is visited by a member of APS and a needs assessment is then completed. The outcome of this needs assessment will determine whether the application is taken forward.

**Service Description**

The supported living service provides permanent accommodation with support to people who have been identified as needing it. Users are given support with finances, domestic tasks, help to access community facilities and emotional support.

**How to obtain them**

People wishing to access this service can do so by contacting APS at the address or telephone number below:

A.P.S Second floor, Dewsbury Business Centre, 13 Wellington Road,  
Dewsbury, WF13 1HF (OR) 01924 439913

**Adult Placement Services (APS)**  
**34 Victoria Avenue,**  
**Harrogate HG1 5PR**

**Mission Statement**

APS aims to enable people requiring support to live in and be a part of their community. The charity seeks to achieve this through the provision of high quality, individual and responsive services. The work of APS is based on a commitment to the right, responsibilities and choices of those individuals using the services.

**Scheme: A.P.S. Floating Support**

This service offers floating support for Council and Housing Association Tenants. Support is offered for over 2 years but is not indefinite.

This service caters for:

- People with learning disabilities
- People with physical disabilities
- People with mental health problems
- Older adults

People can be excluded from the service on the following grounds:

- Arson
- Schedule 1 offenders
- People with a dependency on drugs/alcohol

Applicants must be over 16 years of age.

After the referral, the applicant is visited by a member of APS and a needs assessment is then completed. The outcome of this needs assessment will determine whether the application is taken forward.

**Service descriptions**

Support is offered to individuals who generally require short term assistance in order to enable them to maintain their tenancy.

**How to obtain them**

People wishing to access this service can do so by contacting APS at the address or telephone number below:

A.P.S Second floor, Dewsbury Business Centre, 13 Wellington Road,  
Dewsbury, WF13 1HF

01924 439913

**Bridgewood Trust  
St Pauls House  
Armitage Bridge  
Huddersfield  
HD4 7NR**

**Mission Statement**

To provide quality support in all areas of service delivery

**Scheme Names:**

- **35/37 Newsome Road**
- **Yews Hill**
- **Mountjoy**
- **North Rise**

The above services provide permanent accommodation for people with learning disabilities who are aged between 18 and 65.

Service users are given assistance with: -

- Personal Care
- Laundry
- Food Preparation
- Shopping
- Transport
- Holidays

As part of the assessment process applicants must go through a community care assessment and on acceptance a person centred plan will then be developed. Applicants can be excluded from the service if it is found that the learning disability is not their primary reason for needing support.

A waiting list does exist, although this can vary in the length of time as it is dependant on the location of the vacancy and then matching it to the needs of the people on the waiting list.

People wishing to access any one of these services can do so by either contacting the Bridgewood Trust on 01484 667866 or alternatively they can seek a referral from an external agency such as Social Services.

<b>Service Name</b>	<b>Service Duration</b>	<b>Service Numbers</b>
Mountjoy	Permanent	8
Newsome Road	Permanent	5
North Rise	Permanent	5
Yews Hill	Permanent	12

**Brunel Housing Association Ltd,  
87 Manningham Lane,  
Bradford  
BD1 3BN**

**Mission Statement**

Providing quality affordable homes and support for people in their communities.

Sheltered Housing Scheme Names:

- Spring Valley, Littletown, Liversedge
- Tentercroft Court, Dewsbury
- Wards Hill Court, Batley

This service caters for:

- Elderly People
- Disabled People

People can be excluded from the service on the following grounds:

- Anti-social behaviour
- Rent arrears from a previous tenancy

Applicants must be over the age of 55

Applicants are assessed on a points based system which prioritises the number of applicants and their urgency for support. Points are awarded for medical conditions and housing need.

**Service description**

These services offer secure sheltered housing with an emergency alarm service for people who wish to maintain their independence in a safe environment. There is a scheme manager present, and daily support is provided on practical matters such as liaising with statutory agencies and relatives.

**How to obtain this service**

To access this service, a direct application to Brunel can be made to the address above or alternatively telephone 08456 500913

	Service Duration	Service Numbers
Spring Valley	Permanent	Limited accommodation
Tentercroft	Permanent	Limited accommodation
Wards Hill	Permanent	Limited accommodation

**Brunel Housing Association Ltd,  
87 Manningham Lane,  
Bradford  
BD1 3BN**

**Mission Statement**

Providing quality affordable homes and support for people in their communities.

Community Alarm Scheme Name:

- Home Alone Alarm Service

This service caters for people over the age of 55

People can be excluded from the service on the following grounds:

- Anti-social behaviour
- Rent arrears from a previous tenancy

Applicants are assessed on a points based system which prioritises the number of applicants and their urgency for support. Points are awarded for medical conditions and housing need.

**Service description**

Housing is provided for people aged 55 and over in a group of flats with a 24 hour community alarm facility. Service users live independently but can summon assistance in an emergency.

**How to obtain this service**

To access this service, a direct application to Brunel can be made to the address above or alternatively telephone 08456 500913.

Service Duration	Permanent
Service Numbers	Limited by no. of alarms available

**Brunel Housing Association Ltd,  
87 Manningham Lane,  
Bradford  
BD1 3BN**

**Mission Statement**

Providing quality affordable homes and support for people in their communities.

Community Alarm Scheme Name:

- Home alone Service, Allencroft, Birkenshaw

This service caters for people over the age of 55

People can be excluded from the service on the following grounds:

- Anti-social behaviour
- Rent arrears from a previous tenancy

Applicants are assessed on a points based system which prioritises the number of applicants and their urgency for support. Points are awarded for medical conditions and housing need.

**Service description**

This is a home alone service which encourages independence but provides low level floating support through a community alarms system. Service users live in dispersed accommodation but can summon assistance in an emergency.

**How to obtain this service**

To access this service, a direct application to Brunel can be made to the address above or alternatively telephone 08456 500913.

Service Duration	Permanent
Service Numbers	Limited accommodation

**CHAS Housing Aid,  
1<sup>st</sup> Floor Standard House,  
Half Moon Street,  
Huddersfield, HD1 2JF**

**Mission Statement**

Chas believes that every member of our community has the right to be in a decent secure home at a price s/he can afford. Chas recognises that these standards do not apply to the lives of a significant number of families and individuals. Chas is therefore working to bring about a better housed society with a particular regard for those in the greatest housing need.

**Scheme Name:**

- Kirklees Bond Bank

Kirklees Bond Bank provides a floating support service for homeless people aged between 18 and 59; however they are willing to look at referrals from those who are excluded from the housing register.

The service is restricted to 27 supported tenancies at any one given time and service users can be excluded depending on their health and safety issues and whether their support needs are too high.

The assessment process consists of an application form and a risk assessment which looks at health and safety issues as well as other issues which can potentially affect sustainability.

**Service Description**

Chas provide housing related support and help with such things as: -

- Housing Benefit Claims
- Utilities, Furniture, and Starter Packs
- Education/Employment/Training Opportunities
- Money Management/Budgeting and signposting to specialist agencies

Kirklees Bond Bank can be accessed through self referral via Chas Housing Aid in either Huddersfield or Dewsbury.

Service Duration	Less than 1yr
Service Numbers	27 supported tenancies

**Chevin Housing Association  
Harrison Street,  
Wakefield,  
WF11 1PS**

**Scheme Name:**

- Springwood Sheltered Housing

Chevin's Springwood Sheltered Housing Scheme aims to provide support and help older people to live as independently as possible within a safe environment.

Springwood offers permanent housing with warden support for people who are over 60 years of age.

People using the service are supported through the use of support plans which are generated in consultation with the individual.

Service users also have access to services, general support and emergency callouts should they need to.

There are no exclusion policy at present, however all applicants must be over 60 years of age.

There is generally a 12 month waiting list before applicants can be accommodated; the service is restricted to 39 people at any one time.

People wishing to access this service can do so by requesting an application form from the address above.

Referrals are accepted from any source, including self referrals.

Service Duration	Permanent
Service Numbers	39

**Chevin Housing Association  
Harrison Street,  
Wakefield,  
WF11 1PS**

**Scheme Name:**

- Community Alarms

This is a permanent accommodation based services that provides a community alarm service for emergencies.

There is no age restriction to the people wishing to use this service

Service users are supported through a warden who provides emotional support, personal safety and can monitor the health and safety of users as well as their wellbeing. The warden can also be used as a social contact.

There is no exclusion policy at present; however there is generally a 12 month waiting list before applicants can be accommodated as the service is restricted to 14 users at any one time.

Prior to being accepted, users are assessed during the pre-tenancy visits, user needs are also assessed at this stage in order to determine how suitable the user is to the service.

People wishing to access this service can do so by requesting an application form from the address above.

Referrals are accepted from any source, this includes self referrals.

Service Duration	Permanent
Service Numbers	14

**Christadelphian Care Homes  
17 Sherbourne Road, Acocks Green,  
Birmingham, B27 6AD**

**Christadelphian Care Homes can offer the following service: Sheltered Housing**

Scheme Name:

- West Royd House, Mirfield, West Yorkshire.

**Mission Statement**

To provide support and assistance to vulnerable adults who are relatives of or are members of the Christadelphian community.

To provide a home where tenants are able to live with some independence where they feel safe and secure.

To provide a service that promotes independence but supports those that are unable to fully cater for themselves.

The scheme provides permanent tenancies for people aged 55 and over.

Applicants who meet the Lettings policy criteria will be interviewed by a warden, an assessment of the applicant's ability to live independently will be performed. Approved applicants will be offered a tenancy or a waiting list place accordingly.

**Service description**

The scheme aims to provide safe and secure permanent accommodation and promotes support towards independence for those who are unable to fully cater for themselves.

Applicants must be a relative of or a member of the Christadelphian community.

**How to obtain this service**

Application forms are available from Christadelphian Care Homes head office, 17 Sherbourne Road, Acocks Green, Birmingham, B27 6AD.

All enquiries should be made to the office address above.

Service Duration	Permanent
Service Numbers	Subject to availability of flats

**Choices Home Care Ltd,  
Office 1, 1<sup>st</sup> Floor, Block 2,  
Nortonthorpe Industrial Park,  
Scissett,  
Huddersfield  
HD8 9LA**

**Choices Home Care can offer the following service: Floating Support for people with complex needs**

Choices offer a floating support service for people with complex needs. The support is provided on a needs led basis for as long as is necessary. Choices hold a waiting list for new referrals. Service users can be excluded from the service on Health and Safety grounds. There is an assessment process in place. This consists of an initial visit with the referrer to discuss the scheme and service user requirements. If the applicant is suitable an assessment of needs and a risk assessment will be carried out. Choices will involve the service user with the development of their support plan.

**Service description**

This service offers support to enable people to maintain their independence in their own home. Help is provided for setting up and maintaining the home, developing domestic skills, helping to manage finance and claim benefits. Help is also given to maintain the safety and security of the building.

**How to obtain this service**

This service can be accessed direct through Choices Home Care on (01484) 866800. Service users need to be referred by the Local Authority, Health Service, or other professionals.

Service Duration	As long as necessary
Service Numbers	30

**English Churches Housing Group,  
3 Bede Island Road,  
Leicester, LE2 7EA**

**ECHG offers the following service: Sheltered Housing**

**Scheme Names:**

- Laurel Court, Industrial Street, Primrose Hill, Huddersfield.  
This scheme comprises of 25 flats.
  
- The Mortons, Laund Road, Salendine Nook, Huddersfield, HD3 3GX.  
This scheme comprises of 26 flats.

A waiting list exists, this is a high demand service and applicants can wait years.

The age range for both these services is 60 plus.  
Applicants are accepted on a case by case basis.

There is an assessment process, applications are assessed, points allocated and then applicants are invited to visit the scheme followed by an interview and an assessment of scheme suitability.

**Service description**

These are sheltered schemes with on site scheme manager, 24 hour emergency cover, communal area and social events.

**How to obtain this service**

Telephone 0845 0707071 for 24 hour customer service centre

	Service duration	Service numbers
Laurel Court	Permanent	25
The Mortons	Permanent	26

**Foundation Housing  
1A Lord Street,  
Huddersfield, HD1 1QA**

**Mission Statement**

Unlocking potential and building foundations through the provision of supported housing and complementary services

**Service Name:**

- Youth Offending Team

**Scheme Name:**

- Supported Housing Scheme for Young Offenders

This scheme provides accommodation with floating support for young offenders for up to 2 years. The Youth Offending Team supports young people aged between 16 and 18; two housing support workers provide intensive support for up to 10 people.

Services users are supported through the use of support plans which are tailored to each individuals needs, housing management, advice, and liaising with other agencies.

People can be excluded from this service if they are deemed to be very high risk to the community and/or staff; this is subject to a risk assessment. The service is currently limited to accommodating 10 people and so the waiting list can vary in time before applicants are offered a place.

As part of the assessment process a housing assessment is carried out with the applicant to assess any needs. A risk assessment is also carried out before any offer for accommodation and support is made.

People wishing to access this service can do so by contacting the Youth Offending Team on:

- Huddersfield YOT – 01484 226263
- Dewsbury YOT – 01924 482121

Referrals are accepted from any Kirklees Youth Offending Team

Service Duration	Up to 2yrs
Service Numbers	10

**Foundation Housing  
1A Lord Street,  
Huddersfield, HD1 1QA**

**Mission Statement**

Unlocking potential and building foundations through the provision of supported housing and complementary services

**Service Name:**

- Keyturn

**Scheme Name:**

- Supported Trainer Unit

This scheme provides accommodation with floating support for up to 2 years to young vulnerable people who are homeless or could potentially be homeless.

Keyturn provides assistance with accessing and managing accommodation, the aim is to help individuals to develop or sustain basic life skills and abilities to successfully maintain their home.

Service users are supported through the use of support plans which are tailored to the individuals needs and can assist with: -

- Applying for council tax, housing benefit, and welfare benefits
- Guiding individuals onto training placements, courses, or finding employment
- Budgeting and managing on a low income
- Paperwork and bills

All applicants must be aged between 16 and 25 and could be placed on a waiting list for up to 6 months depending on the availability of accommodation. Service users can be excluded from the scheme if they have a history of offending, however in these situations they can be referred to an alternative scheme.

All applicants must be referred by an outside agency and upon referral the individual will be invited for an assessment interview.

People wishing to access this service can do so through a referral form which is available at local agencies or by telephoning 01484 550686

Service Duration	Up to 2yrs
Service Numbers	20

**Foundation Housing  
1A Lord Street,  
Huddersfield, HD1 1QA**

**Mission Statement**

Unlocking potential and building foundations through the provision of supported housing and complementary services

**Service Name:**

- Probation

**Scheme Names:**

- Probation Youth
- Shared Support Funded Brunel
- Shared Support Funded WYPS
- START
- Supported Housing for Ex-Offenders
- Supported Single Tenancy
- Supported Single Tenancy – DTTO
- Supported Single Tenancy - HR

Foundation housing works with the probation and prison services to provide supported accommodation in managed tenancies to people with a history of offending.

Accommodation is offered for up to 2 years along with floating support and following an initial assessment a support plan is drawn up with the client. The aim is to help and support clients to become tenants within their own right within 2 years.

Service users are supported through the use of support plans which are tailored to the individuals needs and can assist with: -

- Applying for council tax, housing benefit, and welfare benefits
- Guiding individuals onto training placements, courses, or finding employment
- Budgeting and managing on a low income
- Paperwork and bills

All applicants must be referred by the prison or probation service and upon referral the individual will be invited for an assessment interview in liaison with the referring officer.

Service Duration	Up to 2yrs
Service Numbers	92

**Hanover Friends,  
Southdene,  
156 Ravensknowle Road, Dalton,  
Huddersfield, HD5 8DL**

### **Mission Statement**

To help provide for the relief of elderly people, housing, accommodation or assistance to help house such people, associated facilities and amenities and care and ancillary services.

### **Scheme Name:**

- Southdene

Southdene provides 24 hour permanent sheltered housing with on site cover for people who are retired or semi-retired. There is generally a waiting list of at least 6 months as the service can only accommodate people within 40 flats at the Southdene site. This is a sheltered housing scheme and so would be unable to facilitate people with high or special needs i.e. dementia.

### **Service Description**

Southdene is a private and well maintained 24 hour sheltered housing scheme with on site cover. Users have many facilities available, including a door entry system and a personal call system. Users are supported through daily checks from support staff and extra visits when necessary if users are sick or are in need of advice regarding benefits and support services. Staff can also assist with relevant care issues as well as other general support.

This service can be accessed through brochures and application forms which are available on request, applicants will then be kept on a database at head office.

Service Duration	Permanent
Service Numbers	40 Flats

**Horton Housing Association,  
42A New North Road,  
Huddersfield  
HD1 5LS**

**Horton Housing Association can offer the following service for Homelessness prevention:**

**Mission Statement**

To provide a high quality housing related support service to vulnerable people which is responsive to their needs, circumstances and aspirations in order to prevent them becoming homeless; and to support and encourage clients to develop existing skills and gain confidence in their ability to manage their own homes.

**Scheme Name:**

- St@y scheme

This service is for people, aged 18 and over, in need of support to help them maintain a tenancy, or to prevent them from becoming homeless.

It offers floating support for up to 2 years.

Service users can be excluded if they present a threat to staff.

The assessment process consists of gathering information from the referrer and the completion of a needs assessment.

**Service description**

This service offers floating support.

Assistance is given to help clients to manage their own tenancy, including budgeting, liaison with other agencies, shopping, helping with finance and benefit forms to maximise income. The service also offers support around drug / alcohol abuse and mental health problems. Emotional support and motivation is also provided in order to strengthen client's confidence and develop the relevant skills.

**How to obtain this service**

You can access this service by telephoning (01484) 512597

Referrals are accepted from any source, including self referrals.

Service Duration	Up to 2 years
Service Numbers	84

**Horton Housing Association  
42A New North Road  
Huddersfield  
HD1 5LS**

**Horton Housing Association can offer the following service for people at risk of eviction for anti social behaviour:**

**Mission Statement**

To provide a high quality housing related support service to vulnerable people which is responsive to their needs, circumstances and aspirations in order to prevent them from becoming homeless; and to support and encourage clients to develop existing skills and gain confidence in their ability to manage their own homes.

**Scheme Name:**

- BISC@Y

This service is for people at risk of eviction because of, or displaced by, eviction as a result of anti-social behaviour.

It offers floating support for up to 2 years for people over the age of 18.

There is no waiting list.

Service users can be excluded if they present a threat to staff.

The service can deal with 6 people at any one time.

The assessment process consists of gathering information from the referrer and the completion of a needs assessment.

**Service description**

A range of support services are provided. Providers will help motivate and develop the clients budgeting and domestic skills and assist with maximising welfare benefit income. The main emphasis of this service is on encouraging the client to comply with their tenancy agreement.

**How to obtain this service**

This service can be accessed by telephoning (01484) 512597

Referrals would normally come from a housing officer, or others involved in addressing the client's anti-social behaviour.

Service Duration	Up to 2 years
Service Numbers	6

**Horton Housing Association,  
49 Spring Street,  
Huddersfield  
HD1 4AZ**

**Mission Statement**

- To provide high quality housing and responsive support services to homeless men including those with multiple needs e.g. drug and alcohol problems, mental health problems and a history of offending.
- To prevent homelessness, repeat incidences of homelessness and unnecessary institutionalisation.
- To support and encourage clients to develop tenancy management skills and gain confidence in their ability to successfully secure and sustain a home.
- To enable clients to live as independently as possible, in accordance with their own wishes and aspirations.

**Horton Housing Association can offer the following scheme: Single Person resettlement**

**Scheme Name:**

- Spring Street [properties in various locations around Huddersfield]

This service is for homeless single men aged 18 and over who need support. It offers accommodation based housing consisting of 8 hostel spaces and 12 move-on units.

There is a waiting list and although it can vary, people should expect to wait for up to one month.

Service users can be excluded on the grounds of a recent history of violence, or a belief that they could pose a risk to staff or other service users.

The assessment consists of gathering information from the referrer who then attends an assessment interview, following which other checks and risk assessment takes place.

**Service description**

This service offers accommodation, support and a resettlement service to homeless men. Help is offered with benefit claims, mental health, substance abuse and life skills etc.

**How to obtain this service**

At the above address or on (01484) 300744

Referrals can be made from any source, including self referrals.

Service Duration	Short Term
Service Numbers	8 hostel spaces & 12 move-on units

**Housing 21,  
1 Staithgate Lane,  
Bradford  
BD6 1YA**

**Housing 21 can offer the following service: Sheltered Housing**

Scheme Names:

- **Charles Jones Court, Batley**
- **Charlesworth Court, Thornhill, Dewsbury**
- **Mowat Court, Liversedge**
- **Wellesley Court, Milnsbridge, Huddersfield**

The age range for these services is 60 plus.

There are waiting lists for these schemes.

Each applicant is accepted or rejected on the merits of their individual case.

**Service description**

This is sheltered accommodation for people over the age of 60 which promotes independent living.

**How to obtain this service**

Contact the schemes direct and ask for an application form

Charles Jones Court, Hayburn Road, Batley, WF17 7JA (01924) 470094

Charlesworth Court, Overthorpe Road, Thornhill, Dewsbury WF12 0RR  
(01924) 451387

Mowat Court, Hightown, Liversedge, WF15 8LN (01274) 875189

Wellesley Court, Botham Hall Road, Milnsbridge, Huddersfield HD3 4QW

Or

Be nominated via the local authority

	Service Duration	Service Numbers
Charles Jones Court	Permanent	66
Charlesworth Court	Permanent	38
Mowat Court	Permanent	40
Wellesley Court	Permanent	35

**Huddersfield Mencap,  
The Stables, Buckden Mount,  
8 Thornhill Road,  
Huddersfield  
HD3 3AU**

**Huddersfield Mencap can offer the following service: Floating Support for people with learning disabilities**

**Mission Statement**

We aim to improve the lives and opportunities of people with learning disabilities, their families and carers.

**Scheme Name:**

- Community Support Team

This service offers floating support for people with a learning disability. The support can be provided for as long as necessary. Service users can be excluded if their needs cannot be met. There is generally no waiting list and support is provided when required. Assessment is carried out by Kirklees Social Services.

**Service description**

This service offers floating support. It is flexible to meet the needs and wishes of people with a learning disability.

**How to obtain this service**

Telephone Huddersfield Mencap on (01484) 340811

Or

Telephone Kirklees Social Services Department on (01484) 34700 or (01924) 816276

Service Duration	As and when required
Service Numbers	n/a

**Huddersfield Mencap,  
The Stables, Buckden Mount,  
8 Thornhill Road,  
Huddersfield  
HD3 3AU**

**Huddersfield Mencap can offer the following service: Sheltered Housing for people with learning disabilities**

**Mission Statement**

We aim to improve the lives and opportunities of people with learning disabilities, their families and carers.

**Scheme Name:**

- Victoria Road

This service offers permanent accommodation and support for people with a learning disability.

Service users can be excluded if their needs cannot be met.

The service is restricted to no more than 6 people at any one given time and applicants must be aged 18 and over.

Assessment is carried out by Kirklees Social Services.

**Service description**

This service offers permanent accommodation and support to people with learning disabilities in ordinary living skills and taking part in community activities.

**How to obtain this service**

Telephone Huddersfield Mencap on (01484) 340811

Or

Telephoning Kirklees Social Services Department on (01484) 34700 or (01924) 816276.

Service Duration	Permanent
Service Numbers	6

**Jephson Housing Association,  
Jephson House, Lowfields Business Park,  
Old Power Way,  
Elland  
HX5 9DE**

**Jephson Housing Association can offer the following service: Sheltered Housing**

**Mission Statement**

To provide good quality affordable housing, with warden support to assist people to remain within their homes.

**Scheme Name:**

- Carlisle Street, Meltham, Huddersfield

This service can offer permanent sheltered housing for people over the age of 55.

There can be a waiting list of up to 12 months.

There are no fixed grounds on which service users can be excluded.

**Service description**

This service provides permanent accommodation with a warden and an alarm/on-call system.

Help is also given with financial matters and benefit claims, shopping and maintaining the safety and security of the dwelling.

**How to obtain this service**

Self referrals are accepted by ringing Jephson directly on (01422) 373855.

Referrals are also accepted from other agencies such as  
Kirklees Social Services Department  
Kirklees Housing Needs Department, Civic Centre 3, Huddersfield

Service Duration	Permanent
Service Numbers	46

**Jephson Housing Association,  
Jephson House, Lowfields Business Park,  
Old Power Way,  
Elland  
HX5 9DE**

**Jephson Housing Association can offer the following service: Sheltered Housing**

**Mission Statement**

To provide good quality affordable housing, with warden support to assist people to remain within their homes.

**Scheme Name:**

- Savile Court, Ravensthorpe, Dewsbury

This service can offer permanent accommodation based housing for people aged 55 and over, or people with special needs.

This is a service specifically for people aged 55 and over.

There is usually no waiting list.

**Service description**

This service provides a resident warden.

**How to obtain this service**

Self referrals are accepted by ringing Jephson directly on (01422) 373855.

Referrals are also accepted from other agencies such as  
Kirklees Social Services Department  
Kirklees Housing Needs Department, Civic Centre 3, Huddersfield

Service Duration	Permanent
Service Numbers	37

**Johnnie Johnson Housing Trust,  
Dalton, Huddersfield,**

**Mission Statement**

To provide quality housing and customer care for people in need on a non profit making basis.

**Scheme Names:**

- Longfield Close, Dalton, Huddersfield, HD5 5UL
- Lady Lane, Dalton, Huddersfield, HD5 9TS

These services provide permanent accommodation for people who are over 60 years of age.

Service users are supported and monitored through a 24hr lifeline phone, and are able to call for assistance and support at any time by either pushing the button on the phone or pendent which will then connect them to a control centre who can take appropriate action.

There is currently no exclusion policy in practice; however it is difficult to predict how long the waiting list may be as Longfield Close can only accommodate up to 12 people and Lady Lane only accommodates up to 30 people.

Homeless people take priority when applying for this service; all other applications are processed in order of the submission date.

As part of the assessment process a home visit is arranged with the applicant to confirm suitability.

People wishing to access this service can do so by calling the Johnnie Johnson Housing Trust on 0845 6041095

	Longfield Close	Lady Lane
Duration	Permanent	Permanent
Service Numbers	12	30

**Johnnie Johnson Housing Trust,  
Halifax House, Cullingworth Street,  
Staincliffe, Dewsbury, WF13 4AN**

**Mission Statement**

To provide quality housing and customer care for people in need on a non profit making basis

**Scheme Name:**

- Halifax House

These services provide permanent accommodation for people who are over 60 years of age.

Service users are supported through counselling and support through the scheme manager. Between Monday and Friday users are given a daily welfare check over an intercom or through a personal call.

Support packages are delivered for service users, each package is tailored specifically to each individuals needs.

Users are encouraged to take part in social activities, armchair activities and are also provided with help and advice with benefit claims.

There is currently no exclusion policy in practice.

Applicants are placed on a 6 month waiting list as the service can not accommodate any more than 44 people at any one given time.

Homeless people take priority when applying for this service; all other applications are processed in order of the submission date.

As part of the assessment process a home visit is arranged with the applicant to confirm suitability.

People wishing to access this service can do so by calling the Johnnie Johnson Housing Trust on 0845 6041095

Service Duration	Permanent
Service Numbers	44

**Kirklees Neighbourhood Housing (KNH)  
Perseverance House, St Andrews Road,  
Huddersfield, HD1 6RZ**

**Mission Statement**

The delivery of high quality cost effective, housing related support services which enable vulnerable adults to have improved health, greater independence and in control in making life choices.

**Kirklees Neighbourhood Housing can offer the following service:  
Floating Support for older people**

**Scheme Name:**

- KNH older people support service.

Provide permanent floating support to people aged 55 and over who live within a sheltered housing complex or accommodation.

This service can cater for no more than 966 people at any one given time.

**Service description**

This older people support service provides low level support for vulnerable adults. The support aims to give clients an increase in personal independence and well being which can vary from assisting with shopping to the collection of pensions. The service aims to encourage the take up of social and community activities in order to gradually build up confidence in independent living. Staff live in tied accommodation close to the complex and are responsible for the health, safety and security of the accommodation and those who reside within it.

**How to obtain this service**

Via KNH Area Housing Offices

Any Support Service staff or an Older Persons Support Service Team Manager

Referrals are accepted from the following sources:-

KMC Housing Needs Teams

SSIP's (Dewsbury, Cleckheaton, Huddersfield)

Rapid Response Teams North and South

Social Services Care Management Teams

Mental Health North and South and Home Care Teams

Learning Difficulties and Physical Disabilities Teams

Mental Health Services, Priestly Unit, DDH

Service Duration	Permanent
Service Numbers	966

## Kirklees Neighbourhood Housing (KNH)

**KNH can offer visiting support to local authority tenants who live within Kirklees.**

### **Mission Statement**

The delivery of high quality cost effective, housing related support services which enable vulnerable adults to have improved health, greater independence and in control in making life choices.

### **Scheme Name:**

- KNH older people support service

The service provides permanent visiting support to people who are aged 55 and over who reside in their own rented accommodation which is not linked to any specialist accommodation or sheltered housing complex.

There are no fixed grounds on which new applicants are disbarred from these services each case is assessed individually.

The service is restricted to supporting 543 people at any one given time.

### **Service description**

This older people support service provides low level support for vulnerable adults. The support aims to give clients an increase in personal independence and well being and can vary from assisting with shopping to the collection of pensions. Clients are encouraged to take up social and community activities and advice is given on a regular basis with regards to financial and budget matters as well as practical and emotional support.

### **How to obtain this service**

For people not already in sheltered accommodation please contact the local area housing offices as listed at the end of this Directory.

Referrals are accepted from the following sources:-

KMC Housing Needs Teams

SSIP's (Dewsbury, Cleckheaton, Huddersfield)

Rapid Response Teams North and South

Social Services Care Management Teams

Home Care Teams

Mental Health North and South

Learning Difficulties and Physical Disabilities Teams

Mental Health Services, Priestly Unit, DDH

Service Duration	Permanent
Service Numbers	543

**KMC Tenancy Support Service,  
Clare House, 19 Clare Hill,  
Huddersfield, HD1 5BS**

**Mission Statement**

The service aims to help new young tenants settle into their tenancy and live independently. We aim to provide an efficient, friendly and fair service. No matter who you are we will work with you as an individual without making any judgements.

**Scheme Name:**

- Refugee Resettlement & Support

This service is aimed at refugees who are new council tenants from any family composition. The service is restricted to 20 tenancies at any one time and service users can be excluded if they are abusive or threatening towards staff.

The assessment process is largely based on the first visit where the user's needs are identified; a support plan is then drawn up and agreed with the tenant.

**Service Description**

This floating support service provides up to 26 weeks of practical support to help set the tenant up, and move in and establish their tenancy. Users are supported in various ways: -

- Help with getting utilities set up
- Help in finding furniture
- Education, training and employment
- Improve understanding of British Institutions, law and systems
- Accessing other services e.g. health
- Money management and claiming benefits
- Help with getting to know the local area

**How to obtain this service**

This service can be obtained through the following channels: -

- Area Housing Office Staff or Self Referral
- Housing Needs And Support Service
- Connexions, KRAFT or KASS

Service Duration	Less than 1yr
Service Numbers	20

**KMC Tenancy Support Service,  
Clare House, 19 Clare Hill,  
Huddersfield, HD1 5BS**

**Mission Statement**

The service aims to help new young tenants settle into their tenancy and live independently. We aim to provide an efficient, friendly and fair service. No matter who you are we will work with you as an individual without making any judgements.

**Scheme Name:**

- Tenancy Induction Service

The service targets 16-25yr olds who are new council tenants from any family composition. The service is restricted to 45 tenancies at any one time and service users can be excluded if they are abusive or threatening towards staff.

The assessment process is largely based on the first visit where the user's needs are identified; a support plan is then drawn up and agreed upon in conjunction with the tenant.

**Service Description**

The Tenancy Induction scheme provides floating support over a period of 13 weeks to help young people set up and move in and establish their tenancy. Practical support is given in the following ways: -

- Money management and Claiming benefits
- Accessing other services e.g. health
- Help in finding employment/education/training
- Referral to specialist services as appropriate
- Help find furniture and get utilities set up
- Help in getting to know the local area

The service can be obtained through the following channels: -

- Area Housing Office Staff / Self Referral
- Connexions / Housing Needs & Support Service

Service Duration	Less than 1yr
Service Numbers	45

<p><b>Making Space</b>  <b>The Batley Enterprise Centre</b>  <b>513 Bradford Road, Batley WF17 8LL</b></p>
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**Making Space can offer the following service: Mental Health Support**

**Scheme Name:**

- Cemetery Road, Heckmondwike.

This service is designed for single people between the ages of 18 to 65 who have a severe and enduring mental illness and are in need of permanent support and housing.

The scheme provides 9 permanent tenancies. Applicants who meet the Lettings policy criteria will be visited by a representative of Making Space at their home or current place of residence for an interview / assessment. After the interview, reports and references will be considered at an allocations committee convened by Making Space. Approved applicants will be offered a tenancy or a waiting list place accordingly.

**Service description**

The Scheme provides 9 permanent tenancies and aims to promote independence, choice and privacy through the provision of good quality self contained accommodation with support from staff geared to individual needs.

Individuals with drug and/or alcohol problems who have been identified as having a risk to self or others are excluded from this service.

**How to obtain this service**

Application forms are available from Making Space head office, 46 Allan Street, Warrington, Cheshire WA2 7JB. All enquiries are via office address above or telephone: 01925 571680

Referrals are accepted from the following sources:-

- Self referral
- Kirklees Social Services Departments
- Kirklees Housing Needs, Civic Centre 3, Huddersfield
- Health
- Citizens Advice Bureau
- Probation

Service Duration	Permanent
Service Numbers	9

<p><b>Making Space</b>  <b>The Batley Enterprise Centre</b>  <b>513 Bradford Road, Batley WF17 8LL</b></p>
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**Making Space can offer the following service: Mental Health Support**

**Scheme Name:**

- Three Sisters Square, Clara Street, Fartown, Huddersfield

This service is designed for single people between the ages of 18 to 65 who have a severe and enduring mental illness and are in need of support and housing.

The scheme provides 7 permanent tenancies.

Applicants who meet the Lettings policy criteria will be visited by a representative of Making Space at their home, or current place of residence for an interview / assessment. After the interview, reports and references will be considered at an allocations committee convened by Making Space. Approved applicants will be offered a tenancy or a waiting list place accordingly.

**Service description**

This scheme provides 7 permanent tenancies and aims to promote independence, choice and privacy through the provision of good quality self contained accommodation with support from staff geared to individual needs.

Individuals with drug and or alcohol problems where there is an identified risk to self or users are excluded from this service.

**How to obtain this service**

Application forms are available from Making Space head office: 46 Allan Street, Warrington, Cheshire WA3 7JB. All enquiries are via office address above or tel: 01925 571680

Referrals are accepted from the following sources:-

Self-referrals

Kirklees Social Services Department

Kirklees Housing Needs Department, Civic Centre 3, Huddersfield Health

Citizens Advice Bureau

Probation service

Service Duration	Permanent
Service Numbers	7

**Methodist Homes Housing Association  
Brooklands Court,  
Tunstall Road,  
Leeds, LS11 5HL**

**Mission Statement**

To improve the quality of life for older people, inspired by Christian concern

**Methodist Homes Housing Association can offer the following service:  
Extra Care Sheltered Housing**

**Scheme Name:**

- Bradley Court, Keldregate, Bradley

This service offers permanent accommodation based housing for people aged 55 and over with some care needs. The housing consists of 46 one and two bed extra care sheltered housing flats. Waiting times for this service may vary. Service Users can be excluded on an individual basis.

The assessment process for this service is confirmed by a social services assessment for care needs and by Methodist Homes Housing Association for housing needs.

The care needs can range from 0 hours per week to over 8 hours per week.

**Service description**

Bradley Court will provide a range of services for older people including people from BME backgrounds to combine an independent lifestyle with good security and 24 hour support.

**How to obtain this service**

Contact MHHA at the above address  
Telephone number (0113) 271 5805

Or

Kirklees Social Services,  
Kirklees Housing Needs Department, Civic Centre 3, Huddersfield.

Service Duration	Permanent
Service Numbers	46

**Pennine Domestic Violence Group (PDVG),  
511/512 Yorks Office Park,  
Armitage Bridge, Huddersfield  
HD4 7NR**

**Mission Statement**

PDVG believes that women and children have the right to live free from all forms of abuse and have the right to be safe from potential or actual harm at all times. PDVG is committed to best practice in the service provision to women and children, who have left, live or are affected by domestic violence.

**Scheme Name:**

- Huddersfield Women's Aid (HWA)

This service caters for women with or without children who have experienced domestic violence. The service is restricted to a maximum of 8 families at any one given time.

People can be excluded from the service on the following grounds:

- History of violence or arson
- Unsupported drugs/alcohol use
- High mental health needs

All applicants must complete a needs and risk assessment as the service would need to establish whether domestic violence had occurred.

**Service Description**

Huddersfield Women's Aid provides refuge accommodation for up to 8 families based over 2 sites for up to 2yrs. Support and advice is given on legal, domestic, welfare benefits, personal and family issues. There is also limited outreach support, and advice and support for rehousing is available.

**How to obtain this service**

Telephone directly to Huddersfield Women's Aid, referrals are accepted from external agencies and by self referral.

Service Duration	Up to 2yrs
Service Numbers	8 families

**Pennine Domestic Violence Group (PDVG),  
511/512 Yorks Office Park,  
Armitage Bridge, Huddersfield  
HD4 7NR**

**Mission Statement**

PDVG believes that women and children have the right to live free from all forms of abuse and have the right to be safe from potential or actual harm at all times. PDVG is committed to best practice in the service provision to women and children, who have left, live or are affected by domestic violence.

**Scheme Name:**

- Staying Safe in Kirklees

This service provides a floating support service for women with or without children who have experienced domestic violence, living within their own homes. This service is currently restricted to 10 clients at any one time and there could be a waiting list up to 6 months.

People can be excluded from the service on the following grounds:

- History of violence or arson
- Unsupported drugs/alcohol use
- High mental health needs

The assessment process for deciding user need would require all applicants to complete a risk and needs assessment form. The service provider will also establish the users need for domestic violence related support and current safety status.

**Service Description**

This is a floating support service for women with or without children living within their own homes. Child related support is provided as well as other forms of emotional and practical support. A major part of this service is to ensure the safety and security of all service users in resettlement.

**How to obtain this service**

Telephone the scheme either through external agencies or by self referral.

Service Duration	Up to 2yrs
Service Numbers	10

**Pennine Domestic Violence Group (PDVG),  
511/512 Yorks Office Park,  
Armitage Bridge, Huddersfield  
HD4 7NR**

**Mission Statement**

PDVG believes that women and children have the right to live free from all forms of abuse and have the right to be safe from potential or actual harm at all times. PDVG is committed to best practice in the service provision to women and children, who have left, live or are affected by domestic violence.

**Scheme Name:**

- Kirklees Asian and Black Women Welfare Association (KABWWA)

This service caters for women and children from Asian and Black ethnic origins as well as mothers and carers of dual heritage children who have experienced domestic violence.

People can be excluded from the service on the following grounds:

- History of violence or arson
- Unsupported drugs/alcohol use
- High mental health needs

All applicants must complete a needs and risk assessment as the service would need to establish whether domestic violence had occurred. This service can take up to a maximum of 10 families at any one given time.

**Service Description**

This is a specialist refuge and support service for Black and Asian women and carers/mothers of dual heritage children. Accommodation and support can be provided for up to 2yrs and there is also a 24hr helpline. Users are supported on legal, immigration, domestic, personal and family issues; as well as receiving welfare benefits support. There is also support and advice for rehousing and keeping safe.

**How to obtain this service**

Telephone directly to the refuge through an external agency or by self referral

Service Duration	Up to 2yrs
Service Numbers	10 families

**Richmond Fellowship**  
**27 Trinity Street**  
**Batley Carr, Batley**  
**WF17 7JZ**

**Scheme Name:** Trinity Street

**Mission Statement**

The purpose of the Trinity Street Project is to encourage and enable individuals with mental health problems to develop their full potential.

The project is committed to:

- Responding to the needs of individuals
- Encouraging and enabling people to enhance their abilities and life skills
- Supporting people in their day to day living and in a wider social context
- Promoting personal insights and positive attitudes towards mental health issues
- Empowering people to develop a sense of membership and social responsibility
- Creating opportunities within the community to maximise quality of life for those who rely on us
- Taking time and responsibility to monitor our progress

This floating support service is geared up to helping clients with mental health problems maintain community based tenancies, there is currently no waiting list or any restrictions on the number of service users that this scheme can handle at any time. Support is available for as long as it is required by the service user.

Service users are supported with budgeting and debt management, support with appointments and repair monitoring, and liaison with both housing and community services.

As part of the assessment process, a risk assessment is carried out to determine what problems the applicant may have and the best course of action; however applicants can be excluded from the service if it is deemed that they have problems with drugs and/or alcohol.

People wishing to access this service can do so by either a self referral direct to the scheme or a referral from an external agency, such as Social Services.

**Sadeh Lok Housing  
Trafford House,  
11 Halifax Road,  
Huddersfield,  
HD3 3AN**

**Vision Statement**

To provide an improving quality of life and satisfy the needs of diverse communities, through housing and other services

**Scheme Name:** Kashmir Court

Kashmir Court provides permanent sheltered accommodation accompanied by warden services and a community alarm system to people aged 60 and over.

Service users are supported through:

Welfare Support

Housing and Welfare Benefit Advice

General Counselling and Support Service

Home Security

People wishing to access this service can do so by direct application to:

Kashmir Court,

Church Street,

Ravensthorpe,

Dewsbury

WF13 3NB

**Scope in Huddersfield  
107/109 Wakefield Road,  
Moldgreen,  
Huddersfield,  
HD5 9AN**

**Mission Statement**

To develop independent living skills of those who suffer from physical or sensory impairments and/or learning difficulties through empowerment and support.

Scope in Huddersfield provides a floating support service to people living in their own tenancies. Support is long-term but is not provided indefinitely.

Support workers have specific expertise and experience in working with clients who have a physical/sensory impairment or a learning difficulty. Service users are supported with developing life skills such as: -

- Setting up and maintaining a home
- Personal safety and security
- Health and well being
- Advice and advocacy
- Managing finances and benefits
- Emotional support and advice
- Community Services

There is currently no waiting list, service users are only excluded from the scheme if it is felt that Scope is unable to fulfil their needs following an initial assessment.

People wishing to access this service can do so either through: -

- Self referral
- Referral from Social Services
- Referral from Health and Housing
- Referral from other Agencies

Service Duration	Over 2yrs
Service Numbers	9

**SHAP Kirklees,  
11-15 Market Street,  
Huddersfield, HD1 2HG**

**Mission Statement**

SHAP believes that all people have the right to good standard secure housing. SHAP exists to provide good quality housing support services meeting the needs of individuals and focused upon whatever enables them to manage their homes independently. SHAP aims to counteract the discrimination faced by young people in accessing housing and managing on a low income.

**Scheme Name:** SHAP 1 Supported Accommodation Service

This service provides accommodation with floating support to young people at risk who are aged between 16 and 21. Each young person meets with a Housing Support Worker on a regular basis to work through a support plan; this plan covers the following topics:

- Setting up and maintaining their tenancies
- Managing money and maximising benefits
- Accessing other services e.g. Health services
- Culture specific housing support

Support can be provided for up to 2 years. Once the user is able to manage independently SHAP will then withdraw support whilst the user remains in the tenancy.

SHAP have not adopted an exclusions policy, however, if service users or applicants have been evicted from a previous tenancy then they may have their application reassessed for any risks. Applicants can be excluded from the service if it is felt that their needs are too high for what the service can provide; in these situations applicants would be referred to an alternative service.

People wishing to access this service can do so through a referral from any agency or by applying directly to the address above.

Service Duration	Up to 2yrs
Service Numbers	34

**SHAP Kirklees,  
11-15 Market Street,  
Huddersfield,  
HD1 2HG**

**Mission Statement**

SHAP believes that all people have the right to good standard secure housing. SHAP exists to provide good quality housing support services meeting the needs of individuals and focused upon whatever enables them to manage their homes independently. SHAP aims to counteract the discrimination faced by young people in accessing housing and managing on a low income.

**Scheme Name:** SHAP 2 Floating Support Service

This service provides housing support service to young people aged between 16 and 30 who live in their own homes. Working with a Housing Support Worker a service user will produce a support plan covering the following topics: -

- Setting up and maintaining their tenancies
- Managing money and maximising benefits
- Accessing other services e.g. Health services
- Culture specific housing support

Support is available for up to 2 years, however, although SHAP have not adopted an exclusions policy, people who have been evicted from previous tenancies may have their applications reassessed for any risk. Applicants can be excluded from the service if it is felt that their needs are too high for what the service can provide; in these situations applicants would be referred to an alternative service.

People wishing to access this service can do so through a referral from any agency or by applying directly to the address above.

Service Duration	Up to 2yrs
Service Numbers	66

**SHAP Kirklees,  
11-15 Market Street,  
Huddersfield,  
HD1 2HG**

**Mission Statement**

SHAP believes that all people have the right to good standard secure housing. SHAP exists to provide good quality housing support services meeting the needs of individuals and focused upon whatever enables them to manage their homes independently. SHAP aims to counteract the discrimination faced by young people in accessing housing and managing on a low income.

**Scheme Name:** SHAP 3 Single Parent Service

SHAP 3 provides a housing support service to single parents and young pregnant women who are aged between 16 and 30.

The service has a heavy emphasis on working in partnership with Health visitors, Midwives, Surestart and voluntary and community based support services.

Service users are required to work through a support plan alongside a Housing Support Worker covering the following topics: -

- Setting up and maintaining their tenancies
- Managing money and maximising benefits
- Accessing other services e.g. Health services
- Culture specific housing support

Support is available for up to 2 years, however, although SHAP have not adopted an exclusions policy, people who have been evicted from previous tenancies may have their applications reassessed for any risk. Applicants can be excluded from the service if it is felt that their needs are too high for what the service can provide; in these situations applicants would be referred to an alternative service.

People wishing to access this service can do so through a referral from any agency or by applying directly to the address above.

Service Duration	Up to 2yrs
Service Numbers	36

**SHAP Kirklees,  
11-15 Market Street,  
Huddersfield,  
HD1 2HG**

**Mission Statement**

SHAP believes that all people have the right to good standard secure housing. SHAP exists to provide good quality housing support services meeting the needs of individuals and focused upon whatever enables them to manage their homes independently. SHAP aims to counteract the discrimination faced by young people in accessing housing and managing on a low income.

**Scheme Name:** SHAP 4 Refugee Service

Through the use of interpreters and language line, the refugee service provides housing related support to young people aged between 16 and 30.

All refugees are provided with a welcome pack which is available in many languages

Service users are required to work through a support plan alongside a Housing Support Worker covering the following topics: -

- Setting up and maintaining their tenancies
- Managing money and maximising benefits
- Accessing other services e.g. Health services
- Culture specific housing support

Support is available for up to 2 years, however, although SHAP have not adopted an exclusions policy, people who have been evicted from previous tenancies may have their applications reassessed for any risk. Applicants can be excluded from the service if it is felt that their needs are too high for what the service can provide; in these situations applicants would be referred to an alternative service.

People wishing to access this service can do so through a referral from any agency or by applying directly to the address above.

Service Duration	Up to 2yrs
Service Numbers	24

**SHAP Kirklees,  
11-15 Market Street,  
Huddersfield,  
HD1 2HG**

### **Mission Statement**

SHAP believes that all people have the right to good standard secure housing. SHAP exists to provide good quality housing support services meeting the needs of individuals and focused upon whatever enables them to manage their homes independently. SHAP aims to counteract the discrimination faced by young people in accessing housing and managing on a low income.

### **Scheme Name:** SHAP 5 Young Asian Women Service

This is an additional service provided by SHAP which is for young Asian women aged between 16 and 30 who either need or require an Asian female worker. The service user may already be on SHAP 2 or one of the other services but can still access this specialist support.

Service users are required to work through a support plan alongside a Housing Support Worker covering the following topics: -

- Setting up and maintaining their tenancies
- Managing money and maximising benefits
- Accessing other services e.g. Health services
- Culture specific housing support

Support is available for up to 2 years, however, although SHAP have not adopted an exclusions policy, people who have been evicted from previous tenancies may have their applications reassessed for any risk. Applicants can be excluded from the service if it is felt that their needs are too high for what the service can provide; in these situations applicants would be referred to an alternative service.

People wishing to access this service can do so through a referral from any agency or by applying directly to the address above.

**Social Services,  
Mental Health Services North Kirklees,  
Batley Enterprise Centre, 513 Bradford Road,  
Batley WF17 8LL**

**Mission Statement**

To help and support service users to establish and maintain sustainable tenancies, thus enhancing social, domestic and life skills.

Scheme Name:

- N.Kirklees Mental Health – 174

This service caters for people aged between 18 and 64 who have mental health problems. There are no grounds for exclusions although the service is restricted to 57 users at any one time.

Assessments are undertaken to identify service user skills/abilities, support needs, family and social interactions, identified risks, goals and targets.

**Service Description**

To provide eligible housing related support for people aged between 18 and 64 with mental health problems. Support is provided through health and safety monitoring, establishing social contacts, vocational opportunities, enhancing domestic and life skills, budgeting and benefits.

**How to obtain this service**

Please ring the number below for advice and guidance

Scheme Co-ordinator  
Batley Enterprise Centre  
513 Bradford Road  
Batley  
WF17 8LL

01924 326200

Service Duration	Up to 2yrs
Service Numbers	57

**North Kirklees Community Mental Health Services,  
Ravensleigh Resource Unit, 28 Oxford Road,  
Dewsbury WF13 4LL**

Scheme name:

- **Floating Support Scheme North Kirklees Adult Mental Health**

This scheme is for adults experiencing mental health difficulties.  
The age range for this service is 16 to 64 years.  
People can expect to wait 2 months before accessing this service.  
This service excludes anyone subject to section 117 aftercare.  
The maximum number of users this service can support at anyone time is 27.  
The assessment process takes into account any relevant history, client description of needs, current health issues, medication, risk & vulnerability issues, support & social networks, budgeting, accommodation and income.

**Service Description**

This scheme offers support to clients who live in the North Kirklees area, who are experiencing difficulties due to mental health issues. This service works with clients who require assistance / support to maintain and develop everyday skills and confidence to enable them to sustain their tenancies and maintain a lifestyle which is appropriate for their individual needs. The service offers individuals detailed assessments, support plans and regular reviews, as well as providing the support to ensure these plans are achievable and realistic outcomes can be achieved.

**How to obtain this service**

Please ring number below for advice and guidance:

Scheme Coordinator  
Ravensleigh Resource Unit  
28 Oxford Road  
Dewsbury  
WF13 4LL  
Tel: 01924 516160  
Tel: 01924 516463

Service Duration	
Service Numbers	27

## Kirklees Social Services Adult Placement Scheme

### **Adult Placement Services for people with learning disabilities/ people with physical disabilities/older people.**

The age range for this service is 18 years and over.

The time a client could wait is dependent upon the availability of a suitable match.

Clients may be excluded from this service if they do not meet the eligibility criteria. For "supported Lodgings" a service user would require a level of independence skills.

Any restriction on the number of users this service can deal with at any one time is dependent on the availability of suitable matches/accommodation.

A Community Care Assessment is carried out by a social worker from the Assessment Team. Plus additional information required by the scheme.

#### **Service description**

"Adult placement is the provision of accommodation for vulnerable adults in the homes of specially recruited people living in the community who are approved for this purpose by an official agency. The carers undertake to integrate such people who use the service into their household and provide appropriate help, for an agreed fee, whilst the agency continues to ensure that both the carers and the person placed receive support and assistance." (National Association of Adult Placements)

#### **How to obtain this service**

Please ring the number below for advice and guidance:

The Adult Placement Scheme  
Briarcourt  
28 Occupation Road  
Lindley  
Huddersfield  
HD3 3EE

01484 226527

Service Duration	
Service Numbers	Availability of suitable match

**Kirklees Social Services, Outreach Service,  
Briarcourt, Occupation Road, Lindley,  
Huddersfield HD3 3EE**

**This service is for adults with learning and/or physical disabilities.**

The age range is 18 to 65.

A maximum of 100 service users can be supported at any one time.

**Service description**

The service provides practical assistance to adults with learning and/or physical disabilities, assisting with shopping, cleaning and budgeting.

**How to obtain this service**

Referral to be made via social worker / community care officer following a Community Care Assessment.

For guidance and advice please contact Social Services Information Points

**Social Services Information Points**

Civic Centre 1, High St, Huddersfield, HD1 2PQ,	01484 223000
The Walsh Building, Town Hall Way, Dewsbury, WF17 5DA,	01924 325070
Town Hall, Bradford Road, Cleckheaton, BD19 3RH,	01274 335072
Town Hall, Market Place, Batley, WF17 5DA,	01924 326336

Service Duration	
Service Numbers	100

<p style="text-align: center;"><b>Social Services</b> <b>Colne Valley Dispersed Housing Scheme</b></p>
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**This service is for adults with learning disabilities.**

The age range for this service is 18 plus.

Clients will be excluded from this service if they do not meet the referral criteria.

This service is registered to provide support for 22 people with a further 4 at Meadow View.

Clients will be assessed using the Community Care Assessment.

**Service description**

Floating support service providing support in South Kirklees. The service is registered to 10 hours support for 22 people with learning disabilities plus 4 people having 19 hours support at Meadow View.

**How to obtain this service**

Please ring number below for advice and guidance

Community Learning Disability Team  
Greenhead Resource Unit  
24 Greenhead Road  
Huddersfield  
HD1 4EN

01484 347600

Service Duration	
Service Numbers	22 people plus further 4 at Meadow View

**Social Services,  
Clients in the Community**

**This service is aimed at people with learning difficulties, mental health difficulties, confusion or suffering dementia.**

Clients are excluded if Department of Work and Pensions refuse to give appointee ship.

This service is for people over 18 years of age.

This service can provide support for up to 75 people.

**Service description**

Administering the finances of clients living in the community, assisting them with budgeting, managing debts and paying household bills. Also completing forms and ensuring correct benefits are received as well as distributing personal monies to clients.

**How to obtain this service**

Please ring the number below for advice and guidance:

Client Financial Affairs  
Oakmead  
1C Lidget Street  
Huddersfield  
HD3 3JB

01484 222018

Service Duration	
Service Numbers	75

**Social Services,  
Burgh Mill Dispersed Housing Scheme,  
19 Burgh Mill Lane,  
Dewsbury  
WF13 3NN**

**This scheme is for adults aged 18 plus with learning difficulties**

The estimated time clients could wait is one month  
This service can provide support for a maximum of 25 people at any one time  
A Community Care Assessment is used to identify needs to be addressed by a tenancy support package and a statement of needs is normally completed by a social worker.

**Service Description**

Support to people with learning disabilities to enable them to maintain their own tenancy and maintain their independence.

**How to obtain this service:**

Please ring number below for advice and guidance  
Contact care manager on 01924 324842

Referrals can also be made via  
Community Learning Disability Social Work Team  
Cullingworth St  
Dewsbury  
WF13 4AN  
01924 816276

Service Duration	
Service Numbers	25

## Mirfield Day Centre

**This service is for people with mental health difficulties between the ages of 16 and 65.**

At present there is no waiting list for this service.

Service users can be excluded for the following reasons; dementia, 117 aftercare.

This scheme can support 25 users at any one time.

There is an assessment process. This includes clients describing, in their own words, their needs/difficulties & relevant personal history, as well as details of and physical & mental health medication. Also, social and family interaction, interpersonal skills, accommodation, income & budgeting. Any risk is also identified i.e. gender issues, safety of females. From the above information needs will be summarised to provide a support package.

### **Service description**

Mirfield Day Centre structures day time activities including support with developing social skills and behaviour management, as well as establishing social contacts and activities. Emotional support is also given including counselling and advice. Help is also provided in accessing other services.

### **How to obtain this service**

Please ring the number below for advice and guidance:

Scheme Co-ordinator  
Mirfield Day Centre  
Nettleton Road  
Mirfield  
WF14 9AQ

01924 326200

Service Duration	
Service Numbers	25

**Continuing Needs Team,  
Old School Nursing,  
St Luke's Hospital**

**South Kirklees Support Service provides support to people with enduring mental health problems in their own homes.**

The age range for this service is 18 to 65.

The service can support a maximum of 50 people at any one time.

Service user needs are assessed via the community care assessment.

**Service Description**

This service offers on going support for adults experiencing mental health problems. The service facilitates clients moving from hospital into their own home and seeks to prevent readmissions. Members of staff undertake work to enable clients to remain independent.

**How to obtain this service**

Please ring the number below for advice and guidance:

Continuing Needs Service  
The Old Nursing School  
St. Lukes Hospital  
Crossland Moor  
Huddersfield  
HD4 5RQ

01484 343810

All applications considered from service users and professionals

Service Duration	
Service Numbers	50

**Continuing Needs Team,  
Old school Nursing,  
St Luke's Hospital**

**South Kirklees Intensive Support Service provides support to adults with enduring mental health problems requiring intensive support to remain in their own home.**

The age range for this service is 18 to 65

The maximum number of clients this service can support is 25.

Assessment is via the completion of a Community Care Assessment.

**Service Description**

This service offers intensive support to a group of people with enduring mental health problems. This service is offered to people who would not otherwise remain in the community without significant input.

**How to obtain this service**

Please ring the number below for advice and guidance:

Continuing Needs Service  
The Old Nursing School  
St. Lukes Hospital  
Crossland Moor  
Huddersfield  
HD4 5RQ

01484 343810

Service Duration	
Service Numbers	25

**Social Services,  
Carephones**

**This service provides support for older people with support needs, frail, elderly people with learning disabilities and people with physical or sensory disability.**

All age groups can be supported.

Clients could wait up to 21 days to access this service.

There are no specific exclusions this is decided on a case by case basis.

Client needs can be assessed via a Community Care Assessment carried out either by a social worker or community care officers. Self referrals are also taken.

**Service Description**

The carephone service is a 24 hour, 365 days a year monitoring service for people who have special equipment installed to summon help in emergencies or who need support and reassurance to remain in their own homes.

**How to obtain this service**

Through local Social Service information points, by telephone or visiting the information points.

Through community care assessment process via social workers/area teams, G.P's and Hospitals.

**Social Services Information Points**

Civic Centre 1, High St, Huddersfield, HD1 2PQ,	01484 223000
The Walsh Building, Town Hall Way, Dewsbury, WF17 5DA,	01924 325070
Town Hall, Bradford Road, Cleckheaton, BD19 3RH,	01274 335072
Town Hall, Market Place, Batley, WF17 5DA,	01924 326336

Service Duration	
Service Numbers	availability

**St. Anne's Shelter & Housing Action**  
**74 Halifax Rd, Dewsbury**  
**WF13 4HD**

**Mission Statement**

To offer quality support, care and housing services that promotes independence, opportunity and inclusion.

**St. Anne's Shelter & Housing Action can offer the following service:**

**Scheme Name:**

- North Kirklees Supported Housing Service

This scheme offers floating support to adults with learning disabilities or mental health problems.

Support can be offered for over two years but not on an indefinite basis.

This service is for people between the age of 18 and 65.

Personal care is not offered by this service.

**Service description**

Support given to help clients maintain their own tenancy and to be able to live independently in the community with varying levels of support e.g. finance management and independent living skills.

**How to obtain this service**

Tel: (01924) 466440

Applicants are assessed at an interview and through a risk assessment based on housing needs, support needs, risk and compliance.

Service Duration	Over two years but not on an indefinite basis
Service Numbers	22

**St. Anne's Shelter & Housing Action**  
**74 Halifax Rd, Dewsbury**  
**WF13 4HD**

**Mission Statement**

To offer quality support, care and housing services that promotes independence, opportunity and inclusion.

**St. Anne's Shelter & Housing Action can offer the following service:**

**Scheme Name:**

- St. Matthews

The service offers help to secure and maintain housing accommodation for the single homeless appropriate to their needs. The service is for those aged between 18 and 65 who may face learning disability, mental health, homelessness, substance/alcohol/drug misuse problems.

**Service description**

St. Matthews is a refurbished church building which contains 12 single flat lets. Each tenancy has 6 hours of support per week and is based on the development of independent living skills, maximising the tenants income and helping them resettle to a more secure accommodation.

**How to obtain this service**

Tel: (01924) 466440

Applicants are assessed at an interview and through a risk assessment based on housing needs, support needs, risk and compliance.

Service Duration	Up to two years
Service Numbers	12

**St Anne's Community Services,  
6 St Marks Avenue,  
Leeds, LS2 9BN**

**Mission Statement**

We aim to offer quality support care and housing services that promote independence opportunity and inclusion.

**Scheme Name:**

- North Kirklees Supported Living Service

**Service Description**

This service provides permanent floating support to people with learning disabilities who live in their own tenancy. The support given to users covers both housing related needs as well as ancillary services. Users must be over the age of 18 in order to be eligible. On application a community care assessment will initially be required, and all applicants should be aware that there may be a waiting list before this service is available.

The North Kirklees Supported Living Service is currently restricted to supporting up to 16 people at any one moment in time.

People wishing to apply for this service must contact the area office at the above address or the service office address: -

North Kirklees Supported Living Service  
The Office  
26 West Park Street  
Dewsbury  
WF13 4LA

Service Duration	Permanent
Service Numbers	16

**Stonham  
Batley Foyer, 43Field Lane,  
Batley, WF17 5AG**

**Scheme Name:**

- Batley Foyer

**Mission Statement**

Batley Foyer, in partnership with external agencies, is committed to providing housing and support for single people aged between 16-25 years who have a connection to the Batley area and who wish to take part in training, education, or employment. Batley Foyer is committed to equipping young people with the skills to make the transition into independent living, staff support young people to develop their personal skills by developing an individually tailored plan that addresses their strengths and needs.

This is an accommodation based service that holds 10 self-contained studio flats. The waiting list can vary but is generally around 6 months long depending on the availability of accommodation. People can be excluded from this service if they have been convicted of schedule 1 offences.

As part of the assessment process, service users would be required to go through the following stages: -

- Telephone Referral
- Interview
- Fast Track (skills based assessment)
- Support Plan (individual client based)
- Reviews (both risk and support)

Support is provided through budgeting; benefit eligibility, support in resolving family issues, support planning and help with developing personal living skills.

People wishing to access this service can do so through referrals from housing needs, probation, youth offending team, social services, prison/young offender, other RSL's, young peoples service, training providers, self referrals are also accepted.

Service Duration	Duration of the tenancy agreement
Service Numbers	10

**Stonham**  
**35 St Johns Road, Birkby,**  
**Huddersfield, HD1 5DX**

**Mission Statement**

To provide support to people living in supported accommodation with a view to giving them as great a level of independence as they can achieve and enable them to be confident in managing their own tenancy in the future.

**Scheme Names: -**

- Dispersed Single Tenancies - Kirklees
- Calder House - Mirfield
- Queen Street - Ravensthorpe

These services offer good quality accommodation for up to 2 years to single people aged over 16 who are homeless, at risk of being made homeless or are vulnerably housed.

Service users are supported in the following ways: -

Advice and support users to help them achieve the necessary skills to sustain independent living

Maximise income and managing debt

Help set up a new home i.e. utilities, grants, housing benefit

Help to improve service user communication skills in dealing with individuals, organisations and interpersonal relationships

Advice on accessing training and employment

Maintaining and looking after the tenancy

Referrals are accepted from any source for people who wish to access these services; however a detailed application form and interview must be completed as part of the assessment process.

	Dispersed Single Tenancies	Calder House	Queen Street
Service Duration	Up to 2yrs	Up to 2yrs	Up to 2yrs
Service Numbers	15	6	7

**Stonham**  
**35 St Johns Road, Birkby,**  
**Huddersfield, HD1 5DX**

**Mission Statement**

To provide support to people in their own tenancies with a view to giving them as great a level of independence as they can achieve.

**Scheme Name:**

- Tenancy Support - Dependency

The service offers tailor-made, housing related support for people over the age of 16 who have dependency issues and are experiencing difficulties in maintaining their tenancies.

The service can support up to 22 clients at any one given time, however people can be excluded if their support needs are too low. The waiting list can vary from 2 to 6 weeks.

Service users are supported in the following ways: -

Advice and support users to help them achieve the necessary skills to sustain independent living

Maximise income and managing debt

Help set up a new home i.e. utilities, grants, housing benefit

Help to improve service user communication skills in dealing with individuals, organisations and interpersonal relationships

Advice on accessing training and employment

Maintaining and looking after the tenancy

Referrals are accepted from any source for people who wish to access these services; however a detailed application form and interview must be completed as part of the assessment process.

Service Duration	Up to 2yrs
Service Numbers	22

**Stonham  
35 St Johns Road, Birkby,  
Huddersfield, HD1 5DX**

**Mission Statement**

To provide support to people in their own tenancies with a view to giving them as great a level of independence as they can achieve.

**Scheme Name:**

- Tenancy Support - Move-on

The service offers tailor-made, housing related support for people between the age of 16 and 30, who have dependency issues and are experiencing difficulties in maintaining their tenancies.

The service can support up to 10 clients at any one time, however people can be excluded if their support needs are too low and the waiting list can vary from 2 to 6 weeks.

Service users are supported in the following ways: -

Advice and support users to help them achieve the necessary skills to sustain independent living

Maximise income and managing debt

Help set up a new home i.e. utilities, grants, housing benefit

Help to improve service user communication skills in dealing with individuals, organisations and interpersonal relationships

Advice on accessing training and employment

Maintaining and looking after the tenancy

Referrals are accepted from any source for people who wish to access these services; however a detailed application form and interview must be completed as part of the assessment process.

Service Duration	Up to 2yrs
Service Numbers	10

**Stonham  
35 St Johns Road, Birkby,  
Huddersfield, HD1 5DX**

**Mission Statement**

To provide support to lone parents living in supported accommodation with a view to giving them as great a level of independence as they can achieve and enable them to be confident in managing their own tenancy in the future.

**Scheme Name:**

- Lone Parent Properties

This service has 4 properties aimed at supporting single parents aged over 16 and their children who are homeless, at risk of being made homeless or are vulnerably housed.

Service users are supported in the following ways: -

Advice and support users to help them achieve the necessary skills to sustain independent living

Maximise income and managing debt

Help set up a new home i.e. utilities, grants, housing benefit

Help to improve service user communication skills in dealing with individuals, organisations and interpersonal relationships

Advice on accessing training and employment

Maintaining and looking after the tenancy

Referrals are accepted from any source for people who wish to access these services; however a detailed application form and interview must be completed as part of the assessment process.

Service Duration	Up to 2yrs
Service Numbers	4

**Stonham**  
**35 St Johns Road, Birkby,**  
**Huddersfield, HD1 5DX**

**Mission Statement**

To provide general support to people with their own tenancies with a view to giving them as great a level of independence as they can achieve.

**Scheme Name:**

- Tenant Support – Generic

This service offers tailor-made, housing related support to people over the age of 16 who have dependency issues and are experiencing difficulties in maintaining their tenancies.

Service users are supported in the following ways: -

Advice and support users to help them achieve the necessary skills to sustain independent living

Maximise income and managing debt

Help set up a new home i.e. utilities, grants, housing benefit

Help to improve service user communication skills in dealing with individuals, organisations and interpersonal relationships

Advice on accessing training and employment

Maintaining and looking after the tenancy

Referrals are accepted from any source for people who wish to access these services; however a detailed application form and interview must be completed as part of the assessment process.

Service Duration	Up to 2yrs
Service Numbers	15

**United Response  
52 Byram Arcade,  
Westgate,  
Huddersfield**

**Scheme Names: -**

Beech Avenue  
Jaycynth Court  
Longley Lane  
Wood Lane

**Mission**

To support with learning difficulties and mental health problems to take control of their lives and fulfil their individual needs, preferences and aspirations. We will do this by providing both practical day to day support and assistance to people in exercising their rights as citizens.

Together these services make up the Huddersfield and Halifax support network. This support network provides permanent accommodation to people with learning disabilities and mental health problems who are over the age of 16.

**West Yorkshire Housing Association,  
5<sup>th</sup> Floor, Midland Bank Chambers,  
Cloth Hall Street,  
Huddersfield  
HD1 2EG**

**Mission Statement**

The service aims to provide affordable, good quality, self-contained housing for older people. All our older persons housing is equipped to provide a Tunstall Lifeline 4000 help alarm system to provide a safe and secure environment for people living in their own homes, enabling them to remain independent and thus reducing the need for long term residential care.

**West Yorkshire HA can offer the following service: Community Alarms**

**Scheme Names:**

- Chatsworth Court, Snapes Fold

This service offers a permanent 24 hour 7 day a week help alarm system for older people to provide a safe and secure environment for people in their own homes in order to maintain independent living.

Service users can be excluded from this service based on rent arrears and anti social behaviour depending on the severity of each case.

**Service description**

A community help alarm system is connected for emergencies. The alarm system is monitored on a continual basis by trained staff who will respond to any emergency immediately and will ensure that the relevant emergency services are dispatched if required.

**How to obtain this service**

This service can be accessed by contacting the Huddersfield office on (01484) 353530 and completing an application form.

Service Duration	Permanent
Service Numbers	

**West Yorkshire Housing Association,  
5<sup>th</sup> Floor, Midland Bank Chambers,  
Cloth Hall Street,  
Huddersfield  
HD1 2EG  
01484 353535**

**Mission Statement**

The service aims to provide affordable, good quality, self-contained housing for older people. All our older persons housing is equipped to provide a Tunstall Lifeline 4000 help alarm system to provide a safe and secure environment for people in their own homes enabling them to remain independent and thus reducing the need for long term residential care.

**West Yorkshire HA can offer the following service: Sheltered Housing**

**Scheme Names:**

- Belmont Close, Highfields, Huddersfield
- Carr St, Littletown, Liversedge
- Upper Butts, Cleckheaton

This service offers permanent sheltered housing for people of pension age. There is a waiting list. The length of time an applicant could wait to be offered accommodation depends on how many vacancies arise. Applicants can be excluded if they are in breach of a previous tenancy agreement.

**Service description**

A community care alarm is available on all schemes and a Scheme Manager is at some schemes on a flexible basis.

A variety of help and support is given to tenants i.e. Help to set up and maintain a home or tenancy; advice, advocacy and liaison; supervision and monitoring of well being; help to access other services.

**How to obtain this service**

This service can be accessed by contacting the Huddersfield office on (01484) 353535 and completing an application form.

Service Duration	Permanent
Service Numbers	Varies between schemes

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Scheme Name:**

- Batley Scheme – Healds Road, Dewsbury

**Service Description**

This service offers permanent accommodation for adults over the age of 18 who require on-going support to cope with mental health issues; the scheme is staffed on a 24 hour basis. All service users have a support plan which is reviewed with the individual; this plan would highlight any changing needs, goals and risks which can then be addressed.

The scheme is currently restricted to just 6 tenants (4 adults in a supported housing scheme and 2 outreach properties), service users could be excluded if they have had convictions for rape and/or arson however this would be dependent on the completion of a risk assessment.

The assessment process consists of a care planning process and reviews; this has been put into place to determine service user need.

Service users are supported in the following ways: -

- Help encourage and prepare users to live independently within the community by providing practical and emotional support and helping in the development of independent living skills
- Help users' access education, training, employment and specialist services.

People wishing to access this service can do so by telephoning the project team on 01924 460325 and completing an application form.

Service Duration	Permanent
Service Numbers	6 tenants

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Mission Statement**

The independent living team aims to provide effective, appropriate support to enable clients to live independently and prevent issues arising which could lead to homelessness or a return to homelessness

**Scheme Name:**

- Single Homeless Service Floating Support

This floating support scheme provides a service to teach independent living skills and how to maintain a tenancy to those who are at risk of homelessness. Clients must be aged between 16 and 25, there is generally no waiting list and the scheme can support as many as 18 clients at a time. West Yorkshire Housing do not aim to exclude anyone from their service, however anyone with convictions for arson, violence or criminal damage will have their application assessed for any risk.

**Service Description**

The floating support service is provided to any young person between the ages of 16-25 for a period of 3 months to 2 years. During this time the person will receive support from a supported housing officer who will help them manage all aspects of living independently and assist them to maintain their tenancy.

Users are supported through help with: -

- Completing forms
- Making and keeping appointments
- Budgeting and shopping
- Registering utilities
- Job/training interviews

People wishing to access this service could do so through a referral from any agency, housing association or local authority, self referrals would also be acceptable.

Service Duration	Up to 2yrs
Service Numbers	18 clients

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Scheme Name:**

- Crackenedge – Crackenedge lane, Dewsbury

This service offers a 6 bedded hostel providing practical and emotional support to adults experiencing mental health problems. There are 2 outreach properties attached to the project. The Service is staffed during working hours and remains flexible in accordance with client needs.

The scheme is currently restricted to just 6 tenants (4 adults in a supported housing scheme and 2 outreach properties), service users could be excluded if they have had convictions for rape and/or arson however this would be dependent on the completion of a risk assessment.

The assessment process consists of a care planning process and reviews; this has been put into place to determine service user need.

Service users are supported in the following ways: -

- Help encourage and prepare users to live independently within the community by providing practical and emotional support and helping in the development of independent living skills
- Help users' access education, training, employment and specialist services.

People wishing to access this service can do so by telephoning the project team on 01924 460325 and completing an application form.

Service Duration	6 months
Service Numbers	6 tenants

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street, Huddersfield,**  
**HD1 2EG**

**Scheme Name:**

- Move on Project

This service offers adults with mental health issues permanent accommodation. Adults live in a property owned by West Yorkshire Housing and receive support from supported housing officers based at projects. This support is tailored to individual needs.

The service is available to adults aged 18 and over, there is no formal waiting list however as the service can only handle 4 users at any one time, information on referrals is retained until a bedspace becomes available. As part of the assessment process, applicants are required to take part in the care planning process as well reviews.

West Yorkshire Housing do not aim to exclude anyone from their service however, anyone with convictions for rape or arson will have their referral assessed for any risk.

Users are supported in the following ways: -

- Help encourage and prepare users to live independently within the community by providing practical and emotional support and helping in the development of independent living skills
- Help users' access education, training, employment and specialist services.

People wishing to access this service can do so by telephoning the project team on 01924 454117 and completing application forms.

Service Duration	Permanent
Service Numbers	4 tenants

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Scheme Name:**

- North Kirklees Women’s Refuge – PO Box 6, Dewsbury, WF13 3TB

This service offers temporary accommodation for women and children escaping domestic violence. It can offer to single women or women with children (up to the age of 16).

The refuge aims to provide a 24 hour service to families suffering domestic violence and/or child abuse. This includes the provision of safe housing within the refuge and a 24 hour referral, advice and information service. The refuge can accommodate up to 10 families at a time however, users can be excluded if they have been violent in another refuge.

Assessments are carried out on each individual as their needs are identified; there is no formal waiting list, although a list is kept of women in other refuges and women in their own homes who live within Kirklees. Priority is given those who are at the highest risk.

The service offers practical as well as emotional support. Users are given advice on benefits, budgeting and on finding alternative move on accommodation. They are also given support to attain skills regarding cooking, cleaning, personal health, relationships and are given opportunities in education, training, and employment. As the service only provides support for up to 6 months, users are also given help to acquire furniture and household items towards the end of the term.

People wishing to access this service can do so through the following agencies: -

- Kirklees Social Services
- Housing Departments
- Probation Services
- Citizen Advice Bureau
- Self referrals are also accepted

Service Duration	Up to 6 months
Service Numbers	10 families

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Scheme Names:**

- Hollinbank House – 1 Lavender Croft, Heckmondwike, WF16 9RX

Hollinbank House is an 8 bed emergency hostel staffed 24 hours a day which targets young people with support needs. Each young person has their own room with a wash basin, the bathroom, laundry; kitchen and lounge are shared with the other residents.

The service targets people aged between 16 and 25, there is no formal waiting list, however information regarding each referral is retained until another bedspace becomes available.

West Yorkshire Housing do not aim to exclude anyone from their service however, anyone with convictions for arson, violence or criminal damage will have their referral assessed for any risk.

The scheme aims to help young people to secure and maximise their benefits, offer support and advice on jobs, training and education as well as learning a range of independent living skills.

Assessments are carried out to identify each individuals needs, both emotional and practical support is offered with budgeting, paying debts and fines. Support is also available for cleaning, cooking, acquiring furniture and also household items.

People wishing to access this service can do so by telephoning the project team on 01924 412690/404319 or through a referral which can be made by any agency.

Service Duration	Up to 6 months
Service Numbers	8

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Scheme Name:**

- Lavender Croft – Lavender Croft, Heckmondwike

This service offers accommodation to young single people who are able to live semi independently with support. The service provides fully furnished self contained accommodation on a short term basis.

Support is provided through a supported housing officer who will manage all aspects of living independently and help find permanent accommodation.

Tenants are also encouraged to: -

- Take on the rights and responsibilities of having their own tenancy
- To access education, training, volunteering and employment opportunities
- Take on the responsibility of living in a community

The staff will also help maximise users benefit entitlement and help enable them to develop their emotional and practical social skills to help increase their self-confidence and progress towards greater independence.

People wishing to access this service can do so on completing an application form and attending an interview, however priority will be given to young people needing to move on from Hollinbank House.

Service Duration	Up to 6 months
Service Numbers	12

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Mission Statement**

The independent living team aims to provide effective, appropriate support to enable clients to live independently and prevent issues arising which could lead to homelessness or a return to homelessness. We steer the client in the right direction to achieve their own set goals. This maybe assisting them to find work, other suitable housing, childcare, involving the client in other community activities,

**Scheme Name:**

- Domestic Violence Service Floating Support

This service supports women who have suffered verbal, mental or physical abuse living in any form of accommodation.

The floating support service is provided to any person fleeing any type of domestic violence issues for a period between 3 months to 2 years. During this time the client will receive support from a supported housing officer who will help them to manage all aspects of living independently whilst assisting them to maintain their tenancy. Help is also given by:-

- Managing finances and benefit claims (budgeting)
- Maintaining the safety and security of the property
- Providing practical and emotional support
- Making and keeping appointments
- Registering utilities
- Attending interviews with solicitors
- Assisting clients to court

People wishing to access this service can do so through referrals from any agency e.g. probation services, housing associations. Self referrals are also accepted.

Service Duration	Up to 2yrs
Service Numbers	9

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Mission Statement**

The independent living team aims to provide effective, appropriate support to enable clients to live independently and prevent issues arising which could lead to homelessness or a return to homelessness.

**Scheme Name:**

- Mental Health Service Floating Support

The service offers floating support to adults who are experiencing mental health issues in their own property. The support can be provided for more than 2 years if necessary but is not intended to be indefinite. Clients receive support from a supported housing officer who will help them manage all aspects of living independently and safely and assisting them to maintain their tenancy

Service users are supported in the following ways: -

- Completing forms
- Making and keeping appointments
- Attending hospital appointments
- Liaising with care teams
- Budgeting and shopping

The service is currently restricted to dealing with 18 clients at any one time and people can be excluded from the service if they produce threatening behaviour towards staff. As part of the assessment process all service users must attend regular meetings with a support worker, support plans and an assessment of needs must also be completed.

People wishing to access this service can do so by telephoning 01484 353523 for an application form. Agency referrals as well as self-referrals are accepted by this service.

Service Duration	Over 2yrs
Service Numbers	18

**West Yorkshire Housing Association**  
**5<sup>th</sup> Floor, HSBC Bank Chambers,**  
**Cloth Hall Street,**  
**Huddersfield,**  
**HD1 2EG**

**Mission Statement**

The independent living team aims to provide effective, appropriate support to enable clients to live independently and prevent issues arising which could lead to homelessness or a return to homelessness.

**Scheme Name:**

- General Needs Floating Support Service

This service provides support to the tenants of West Yorkshire Housing that live within Kirklees, the floating support could be based on any issues that the tenants have where guidance is needed. Clients can receive support for up to 2 years and during this time will receive support from a supported housing officer who will help them to manage all aspects of living independently.

Support is provided in the following ways: -

- Budgeting and Debt issues
- Any disable requirements
- Shopping and maintaining the their tenancy
- Completing forms
- Making and Keeping appointments

West Yorkshire Housing does not aim to exclude anyone from their service. However, anyone with convictions for arson, violence, or criminal damage will have their application assessed for any risk.

The general Needs Floating Support Service can currently take on up to 9 clients at any one time, as part of the assessment process all service users must attend regular meetings with a support worker, support plans and an assessment of needs must also be completed.

People wishing to access this service can do so by contacting West Yorkshire Housings head office.

Service Duration	Up to 2yrs
Service Numbers	9

**The WISH Project  
PO Box 152,  
Huddersfield HD1 1UN**

**WISH offers the following hostel service for single women**

**Mission Statement**

The Wish Project is committed to working towards providing high quality accommodation and comprehensive housing support services for women throughout the Kirklees area.

Women only hostel accommodation with 24 hour staff coverage.

This service is primarily aimed at single homeless women or women at risk of domestic violence. This service is open to women aged 16+ and accommodation-based hostel support is offered initially for six months, further periods are agreed subject to need/availability.

This service can offer accommodation and support to 10 people at any one time.

There are restrictions to those who can access this service, this includes;

People with an arson conviction and serious offenders

People with a history of violence

Couples

Women with dependent children wishing to live together as a family unit

Needs will be assessed to ensure the woman receive the right support. This process involves the project staff asking questions regarding alcohol and drug use if any, any court convictions regarding violence, any physical or mental illness, and if so, what treatment she is receiving and any rent arrears from previous tenancies.

**Service Description**

The Project will help find permanent accommodation; will act as advocate with services in the voluntary and statutory sector on the woman's behalf.

This service provides practical and emotional support needed to run a home.

This can include helping with the daily tasks involved in the maintenance and security of the property, providing advice on obtaining benefits and also on managing finances.

**How to obtain this service**

Through a self referral or from any of the following;

Kirklees Social Services or Kirklees Housing Needs Department

Health, Care Trust, Citizens Advice Bureau,

Non-statutory agency, Police

Service Duration	6 months then reviewed
Service Numbers	10

**The WISH Project**  
**Contact address; PO Box 152,**  
**Huddersfield HD1 1UN**

**Mission Statement**

The Wish Project is committed towards providing high quality accommodation and comprehensive housing support services for women throughout the Kirklees area.

**Scheme Name:**

- Visiting support

This service is primarily aimed at single homeless women with support needs. This service is open to all ages.

Support is offered initially for a period of twelve months, further periods are agreed subject to need/availability.

This service can offer support to 12 people at any one time.

There are restrictions to those who can access this service, this includes;

People with arson conviction

Serious offenders

People with a history of violence

Drug and alcohol use is not permitted on the premises

Women with dependent males over a certain age

Needs are assessed to ensure the woman receives the right support; this process involves working with the floating support worker to identify and address any needs.

**Service description**

This service provides practical and emotional support needed to run a home.

This can include helping with the daily tasks involved in the maintenance and security of the property, providing advice on obtaining benefits and also on managing your finances. Liaising with housing providers, regarding any matters concerning tenancy, will advocate and negotiate with debtors, solicitors, benefit agencies, Help to access other services i.e. Doctors, Clinics, and School.

**How to obtain this service**

This is a follow-on service for former WISH hostel residents only

Service Duration	12 months
Service Numbers	12

**Wish Project,  
PO Box 152,  
Huddersfield,  
HD1 1UN**

**Mission Statement**

To support the client with independent living skills to maintain their own tenancy with the view to avoid rent arrears and other associated problems therefore reducing abandonment. To promote and liaise with external agencies to encourage clients to deal with issues as they arise.

**Scheme Name:**

- Outreach Service

The Outreach Service provides floating support into the homes of vulnerable women who are over the age of 16. Clients will generally meet up at least once a week with a support worker; support needs are identified and addressed. The support provided varies from client to client but can include the client being accompanied to solicitors, agencies, housing benefit agencies, courts and educational services.

The service can take on as many as 12 clients at any one time, there is generally no waiting list. However, as part of the assessment process applicants must complete a risk and need assessment with the support worker. Clients can receive support for as long as 2 years if needed.

People wishing to access this service can do so through material that has been supplied to the public services i.e. housing, police, and domestic violence services.

Service Duration	Up to 2yrs
Service Numbers	12

**Yorkshire Metropolitan Housing Association  
Parkside House, Somerset Rd,  
Huddersfield,  
HD5 9AU**

**Scheme Names:**

- Garden Court, Lockwood, Huddersfield
- Birkby Croft, Birkby, Huddersfield

These schemes provide permanent sheltered accommodation with residential warden support and a community alarms service to people who are aged over 60.

Service users are supported in the following ways: -

- Help setting up and maintaining a tenancy
- Help in managing finances and benefit claims
- Help in establishing social contacts and activities
- Personal safety and security
- Supervision and monitoring of health and well being
- Advice, advocacy, and liaison

As part of the assessment process all the needs of the applicant will be identified before any offer can be made. People can be excluded from the service if it is found that they have a previous history of anti-social behaviour, rent arrears, or any other serious breach of tenancy.

Garden Court can accommodate up to 20 people and Birkby Court up to 22 people at any one time. There is generally no waiting list so applicants will normally be attended to immediately.

People wishing to access this service can do so through either a self referral direct to the above address or a referral through most agencies.

	Birkby Croft	Garden Court
Duration	Permanent	Permanent
Service Numbers	22	20

**Yorkshire Metropolitan Housing Association  
Parkside House, Somerset Rd,  
Huddersfield,  
HD5 9AU**

**Scheme Name:**

- Fleming Court

This scheme provides permanent sheltered accommodation with a community alarms service to older people who are over the age of 60 and/or people of any age who may suffer from a physical disability.

Service users are supported through the use of a 24 hour community alarm system, the alarm system is there to ensure the safety of the residents. Service users can use the alarm system in case of emergencies.

As part of the assessment process all the needs of the applicant will be identified before any offer can be made. People can be excluded from the service if it is found that they have a previous history of anti-social behaviour, rent arrears, or any other serious breach of tenancy.

Support is provided for years rather than months, therefore vacancies are generally very rare. The scheme can only currently accommodate up to 28 people at any one time.

People wishing to access this service can do so through either a self referral direct to the above address or a referral through most agencies.

Service Duration	Permanent
Service Numbers	28

## Social Services Information Points

### Huddersfield

Civic Centre 1  
High St  
Huddersfield HD1 2PQ  
Tel: (01484) 223000  
Fax: (01484) 221231  
Email: [SSIP@kirklees.gov.uk](mailto:SSIP@kirklees.gov.uk)

### Dewsbury

The Walsh Building  
Town Hall Way  
Dewsbury WF12 8EQ  
Tel: (01924) 325070  
Fax: (01924) 325077  
Email: [SSIP@kirklees.gov.uk](mailto:SSIP@kirklees.gov.uk)

### Cleckheaton

Cleckheaton Town Hall  
Bradford Road  
Cleckheaton BD19 3RH  
Tel: (01274) 335072  
Fax: (01274) 335073  
Email: [SSIP@kirklees.gov.uk](mailto:SSIP@kirklees.gov.uk)

### Batley

Batley Town Hall  
Market Place  
Batley WF17 5DA  
Tel: (01924) 326336  
Fax: (01924) 326012  
Email: [SSIP@kirklees.gov.uk](mailto:SSIP@kirklees.gov.uk)

## Area Housing Offices

### **Almondbury A. H O.**

8 Northgate  
Almondbury  
Huddersfield  
HD5 8RX  
Tel: 01484 223878  
Fax: 01484 223881

### **Batley A.H.O.**

Town Hall  
Batley  
WF17 9EX  
Tel: 01924 326047  
Fax: 01924 326012

### **Birstall A.H.O.**

Now closed to the public

Tel: 01924 326100  
Fax: 01924 326116

### **Cleckheaton A.H.O.**

Town Hall  
Bradford road  
Cleckheaton  
BD19 3RH  
Tel: 01274 335050  
Fax: 01274 335054

### **Colne Valley A.H.O.**

Now closed to the public

Tel: 01484 222100  
Fax: 01484 222115

### **Crosland Moor**

Now closed to the public

Tel: 01484 222120  
Fax: 01484 22133

### **Dalton A.H.O.**

87 Coule Royd  
Dalton  
Huddersfield  
HD5 9RN  
Tel: 01484 223446  
Fax: 01484 223460

### **Deighton A.H.O.**

2 Browning Road  
Deighton  
Huddersfield  
HD2 1HU  
Tel: 01484 223580  
Fax: 01484 223587

### **Dewsbury East**

179 Chickenley Lane  
Dewsbury  
WF12 8DQ  
Tel: 01924 324950  
Fax: 01924 324950

### **Dewsbury West**

Town Hall  
Dewsbury  
WF12 8DG  
Tel: 01924 324000  
Fax: 01924 324519

**Heckmondwike A.H.O.**

Now closed to the public

Tel: 01924 325600  
Fax: 01924 325612

**Honley A.H.O.**

Now closed to the public

Tel: 01484 222320  
Fax: 01484 222338

**Huddersfield Central A.H.O.**

12 Byram Street  
Huddersfield  
HD1 1DB  
Tel: 01484 226953  
Fax: 01484 226939

**Newsome A.H.O.**

St Johns Avenue  
Newsome  
Huddersfield  
HD4 6JP  
Tel: 01484 223760  
Fax: 01484 223771

**Ravensthorpe A.H.O**

Queen Street  
Ravensthorpe  
Dewsbury  
WF13 3BT  
Tel: 01924 325130  
Fax: 01924 325133

**Thornhill A.H.O.**

8 Thornton Road  
Thornhill Lees  
Dewsbury  
WF12 9HR  
Tel: 01924 325150  
Fax: 01924 325153

