

This access statement does not contain personal opinions as to our suitability for those with access needs, but aims to accurately describe the facilities and services that we offer all our guests/visitors.

Access Statement for Tolson Museum

Introduction

Situated approximately 1 mile from Huddersfield town centre on the main Wakefield Road (A629).

The museum tells the story of Huddersfield from Archaeological remains through to the Industrial Revolution. Major focuses are the Textile industry of the area and local transport.

The ground floor is fully accessible although the first floor can only be accessed via stairs. Baby changing and accessible toilet available.

We look forward to welcoming you. If you have any queries or require any assistance please phone 01484 223240 or email tolson.museum@kirklees.gov.uk.

Pre-Arrival

- For sat navs or to use a journey planning website, enter our postcode: HD5 8DJ
- The nearest railway station is Huddersfield (approximately 1 mile away). Taxis are available from here and the bus station is sign posted.
- All busses leaving for Wakefield pass the museum - ask the driver for Ravensknowle Park. The museum will be on the opposite side of the road.
- Public toilets are available inside the museum. Accessible toilet is a radar key operated lock (key available at reception)

Car Parking and Arrival

- Free parking for around 30 vehicles with 6 marked bays for blue badge holders.

- Car park and drive way to museum have smooth tarmac surfacing. Limited lighting at night.
- Short walk to main entrance. Bell to alert staff that level access is required which is then to the rear of the building.
- 4 steps to main entrance with hand rails on either side.
- Heavy, inwards opening door

Main Entrance, Reception and Ticketing Area

- The museum reception is situated on the ground floor at the main entrance.
- Level area with wooden flooring
- Seating available in cafe space which is in the next gallery area.
- Single height counter with no screening
- There is a hearing loop system installed at the counter
- Well lit area with glass skylight, period chandeliers and ceiling spot lights.

Attraction (displays, exhibits, rides etc.)

- There is seating spotted around the galleries, particularly at interactive activities.
- Push button activated sounds and interactives and constant or movement activated atmospheric sounds in selected areas.
- Varying light levels throughout.
- On the ground floor the floor covering is carpet tile or wood with either steps or a gentle ramp to access the Transport gallery
- Upstairs flooring varies between galleries from short pile carpets to wood and tiles.

Public Toilets

- Public toilets, including accessible toilet are on the ground floor in the Transport gallery.
- RADAR key available at the main reception to open access toilet door -

- Light, outwards opening door 900mm
- Wheelchair space to the right of the toilet (when facing)
- Toilet height is:420mm
- Pull down grab rail and emergency pull cord to the left of the toilet (when using) and fixed grab rail to the right.
- Fluorescent lighting
- non slip linoleum flooring
- lever handled tap to basin

Shop(s)

- There is a shop with a range of souvenirs and pocket money gifts. This is on the ground floor at the main entrance
- The shop is level throughout with wooden flooring.
- Single height counter
- Large area with shop displays to the walls. Tall displays but staff are always available to assist.
- Hearing loop available

Additional Information

- All of our staff receive regular training that includes disability awareness training.
- We have evacuation procedures and staff are always on hand to assist visitors
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- We welcome trained (and training) assistance dogs. A water bowl is available on request

Contact Information

Address (Inc postcode): Tolson Memorial Museum Ravensknowle Park
Wakefield Road Huddersfield West Yorkshire
HD5 8DJ

Telephone: 01484 223240

Email: tolson.museum@kirklees.gov.uk

Website: www.kirklees.gov.uk/museums

Grid Reference: SE162165

Hours Of Operation: 1st March-31st October: Tuesday-Friday 11-5, Saturday & Sunday 12-5. 1st November-end February: Tuesday-Thursday 11-4pm, Saturday and Sunday 12-4pm

Local Accessible Taxi: Mount Cars - 01484 515006

Local Public Transport: West Yorkshire Metro: www.wymetro.com travel line: 0113 245 7676