

# Welcome to Safeguarding Adults News

This newsletter is for health and social care professionals and members of the safeguarding network. It's produced by the Kirklees Safeguarding Adults Board (KSAB) to keep you up to date on safeguarding issues including Safeguarding, Mental Capacity Act and Deprivation of Liberty.

We also include topics that affect you such as dignity in care, hate crime and domestic violence. We hope you find it interesting and informative.



## Newsflashes

At the bottom of some pages you will see newsflashes taken from Safer Recruitment. See pages 6-10 for more detailed information.

## In this autumn 2017 edition

- Steven's story
- Making Safeguarding Personal - What does good look like?
- NEW Combined Area Multi-Agency Safeguarding Adults Policy and Procedures
- News from the Safeguarding Board
- Changes in Adult Social Care Safeguarding System
- Spotlight on Safer Recruitment
- Dignity in Care – Pyjamas Optional
- PCC holds unique Safeguarding Partnership Workshop
- What do you know about ..... Human Trafficking & Modern Slavery?
- Safeguarding Week Domestic Abuse Events
- Sharing the learning when things go wrong
- ADASS Yorkshire & Humberside Learning from Safeguarding Adult Reviews
- Mr G - learning from this Safeguarding Adults Review undertaken by the KSAB
- Sharing Good Practice in Housing
- FREE training - how to access the board's Multi agency Training
- Hazel Wigmore , KSAB Lay Member
- New roles for Clare and Lea

### Steven's story



Steven is 18 and has a Learning Disability and physical health needs. His home life is changing and his mum is struggling to care for Steven. When an agency worker arrives at the house Steven is left feeling marginalized by the safeguarding process.

To read the full story, and more info on a useful training resource, visit

<http://realsafeguardingstories.com/index.php/stevens-story/>

### *A moment to reflect*

### Making Safeguarding Personal – What does good look like?

Making Safeguarding Personal means adult safeguarding:

- is person-led
- is outcome-focused
- engages the person and enhances involvement, choice and control
- improves quality of life, wellbeing and safety.

Making Safeguarding Personal must not simply be seen in the context of formal safeguarding enquiries but in the whole spectrum of safeguarding activity, including prevention.

These statements, provided by the Department of Health, are a useful aid for us to reflect on our practice - wherever we work;

'I am asked what I want as the outcomes from the safeguarding process and these directly inform what happens'.

'I receive clear and simple information about what abuse is, how to recognise the signs and what I can do to seek help'.

'The least intrusive response appropriate to the risk presented'.

'I am sure that the professionals will work in my interest, as I see them and they will only get involved as much as needed'.

'I get help and support to report abuse and neglect. I get help so that I am able to take part in the safeguarding process to the extent to which I want'.

'I know that staff treat any personal and sensitive information in confidence, only sharing what is helpful and necessary.'

'I am confident that professionals will work together and with me to get the best result for me'.

'I understand the role of everyone involved in my life and so do they'.

#### » NEWS FLASH

Safer Recruitment: "Does the job description state the organisation's commitment to safeguarding?"



**NEW**

## Coming your way!

### New combined procedures April 2018

As you know, seven safeguarding adults boards across the region have been working together over the last eighteen months on a revised multi agency policy and procedures for safeguarding adults at risk.

Safeguarding procedures across the country have been criticised for being complicated and bureaucratic. But the Care Act and Making Safeguarding Personal encourages us to work more effectively, focussing on what we are aiming to help the adult at risk achieve. Bradford, Calderdale, Kirklees, Leeds, North Yorkshire, Wakefield and the City of York boards have shared a joint commitment to this work.

The boards undertook a major engagement exercise on a draft policy and procedures during the summer. Feedback, which was overwhelmingly positive, has been incorporated into the final version which is now being signed off to each Board during the winter and spring 2017, with a view to implementation April 2018 onwards.

In Kirklees the board has just signed off the policy and procedures, although it won't be implemented until 3 April 2018. It is available on the KSAB website for you to have a look and get used to some changes in terminology and approach:

[Combined Area Multi-Agency Safeguarding Adults Policy & Procedures](#)

Thank you to those who took part in the engagement exercise. The time and trouble you took is appreciated.

### Implementation Briefings Combined Area Multi-Agency Safeguarding Adults Policy and Procedures

#### Briefing dates

##### 5 December

13:30 – 15:30 Dewsbury Town Hall

##### 6 December

13:30 – 15:30 Huddersfield Town Hall

##### 11 January

9:30 – 11:30 Huddersfield Town Hall

13:30 – 15:30 Huddersfield Town Hall

##### 22 January

9:30 – 11:30 Dewsbury Health Centre

13:30 – 15:30 Dewsbury Health Centre

#### Book your place now!!

Council staff: book now on MiPod Xtra

Staff external to the council: Book on Eventbrite

[Dewsbury 5 December](#)

[Huddersfield 6 December](#)



# News from the Safeguarding Board:

Message from Mike Houghton Evans – please read the [KSAB Annual Report](#) now!



**Welcome to the Kirklees Safeguarding Adults Board annual report for 2016-17, the second annual report since I became the first Independent Chair.**

The main purpose of our annual report is to identify progress made over the past 12 months against what we said in our strategic plan, and to lay out our work programme for the next 12 months against our updated 3 year strategic plan.

We have a good infrastructure in place with effective lay members and the delivery group, chaired by the boards vice chair, and sub-groups engaged in delivery of the work programme. However we know we have more to do to achieve our objectives.

In particular over the next year we will be focusing on the following:

- Use of data and better evaluation of the safeguarding effectiveness for individuals, and our own effectiveness as a board. Our performance framework is being refined to enable the Board to focus on key priority areas.
- Making safeguarding personal is a key priority and we want to do better at understanding how safeguarding interventions are affecting outcomes for adults who experience abuse and neglect.
- Continued strong collaboration with Kirklees other strategic partnerships and community engagement on transition issues and other areas of common ground relating to safety and community wellbeing.

It is essential that the board continue to provide even-handed and objective oversight, and challenges wherever issues of poor practice and unsatisfactory outcomes are identified. We are clear about our function as system leaders with others to work towards achieving our primary aim to keep the people of Kirklees safe.

Our Annual Report will be submitted to the Health and Wellbeing Board and Overview and Scrutiny Panel. Board members will take it through their own governance boards and in addition, as required by the Care Act 2014, it will be shared with the Chief Executive and the leader of the local authority, the local policing body and Healthwatch Kirklees.

[Kirklees Safeguarding Adults Board Annual Report 2016/17](#)



## Changes in Adult Social Care Safeguarding system

### Safeguarding Adults at Risk is everyone's business.

The purpose of the Safeguarding service within adult social care is to provide professional support to staff, service users, carers, families and members of the public, across matters relating to the abuse of adults at risk, both within the community and within service settings.

The Kirklees Adult Safeguarding Service has benefitted from a highly successful "Systems Thinking" led development over the previous year. Staff have been extremely supportive of a much improved service for individuals, families and carers. Worker's flexibility, positive approach and level of skill have formed the foundation of the approach and its success

Following this work Adult Social Care has now moved to a Locality Safeguarding Model, effective from Monday 23rd October, Community Wellbeing Teams will be responsible for Assessment, Review and Safeguarding working closely with communities and our partners.

Making Safeguarding Personal is central to the functions within the new delivery model. The Safeguarding Single Point of Access supports Gateway to Care, to ensure that adults at risk get the right support, ensuring the principles of Making Safeguarding Personal are applied.

Paulette Morris is the Safeguarding Operational Manager for the Adult Safeguarding.

A Senior Safeguarding Consultant, Debbie Saeid, supports the front door decision making with 5 Safeguarding Consultants.

Each Locality Area has a Senior Safeguarding Consultant to provide specialist safeguarding support and assist Team Managers in embedding the new model.

These are;

**North Kirklees Batley and Dewsbury Hubs:**  
Alnaz Gulam-Hussein

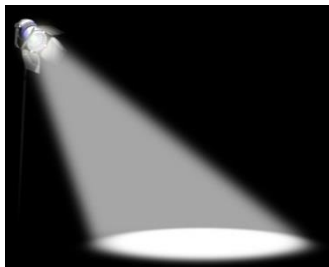
**South Kirklees Huddersfield and Slaithwaite Hubs:** Jacqui Stansfield

**Learning Disability and Mental Health:**  
Richard Lord

As the service change is implemented and as it evolves, it will develop key functions, not only in responding to safeguarding concerns, but also in the prevention of abuse, whilst also supporting areas of development and good practice in safeguarding.

Safeguarding functions will support, enable, challenge and prevent across the partnership.

For more information contact:  
Paulette Morris on 01484 221000



### Spotlight on Safer recruitment

#### The Kirklees Safeguarding Adults Board

**“Supporting the development of and overseeing preventative strategies that aims to reduce instances of abuse and neglect”**

The board continues to give high profile to work on preventing abuse and neglect. By developing a series of strategies to prevent abuse or neglect, and by supporting a number of initiatives, including learning from Safeguarding Adults Reviews, we aim to improve the quality of care and prevent safeguarding issues arising in the first place.

One of the areas where we can focus on when thinking about preventing abuse happening is in encouraging safe recruitment practices for all.

#### Spotlight on Safer recruitment

##### Your free guide to a safer job search



SAFERjobs is a non-profit, joint industry and law enforcement organisation designed to support job seekers, agency staff, and contractors with any suspected fraud, malpractice, breach of legislation, or poor experience they may encounter. SAFERjobs is supported by the DWP,

BEIS, Metropolitan Police, and other government and industry organisations.

“If you have experienced any issues, please let us know by hitting the report button, we would love to hear from you. To see which recruiters have committed to job seeker and agency staff welfare see the below list or visit the Who We Work With page.”

SAFERjobs also helps raise awareness and combats criminal activities facing recruiters. To get information on protecting your business and to join the SAFERjobs campaign, recruiters (job boards and recruitment companies) should visit the Recruiters page of this website.

For more information visit their website <https://www.safer-jobs.com/>

#### » NEWS FLASH

Safer Recruitment: “Does the person specification detail the required experience, attitudes and values?”

## Spotlight on Safer recruitment

### Are you a safe recruiter?

News from the



## Disclosure & Barring Service

Please take a look at the latest issue of DBS News

[https://www.gov.uk/government/uploads/system/uploads/attachment\\_data/file/651275/DBS\\_News\\_October\\_17.pdf](https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/651275/DBS_News_October_17.pdf)

The DBS publishes regular news and policy updates on its website.

## Spotlight on Safer recruitment



### Safer recruitment checklist

Here is some helpful advice promoted by the KSAB and the Kirklees Safeguarding Children's Board to help you make sure you are recruiting safely.

### The Job Advert and Application

The job advert is the first place that your potential candidates will hear about your job role, so it's essential that it clearly displays your dedication towards safeguarding and safer recruitment. At the job advert and application stages, consider:

- Does the job description state the organisation's commitment to safeguarding?
- Does the person specification detail the required experience, attitudes and values?
- Are candidates provided with an application pack containing a safeguarding statement?
- Are candidates provided with a self-disclosure form so they can honestly raise any confidential information about their criminal record?
- Are candidates provided with a reference proforma and asked for details of two referees, one of which must be their current/most recent employer?

### Spotlight on Safer recruitment

#### Safer recruitment checklist (cont...)



#### Shortlisting Candidates

When applications have been received, your next step is to shortlist which candidates you'd like to interview. At this stage, consider:

- Are two or more people available to read through applications, shortlist candidates and raise any concerns or anomalies?
- Are application forms checked to ensure they're completed in full?
- Do the attitudes and values of each candidate match your expectations, and are they consistent throughout their application?
- Have two referees been contacted for each shortlisted candidate and been asked about the candidate's experience, attitude and commitment to safeguarding?
- Have the references for each candidate been obtained in writing?
- Have the self-disclosure forms been reviewed (if filled out) for each candidate and the contents determined as relevant/irrelevant to the job role?
- Have the shortlisted candidates been invited for an interview?

#### Interviewing Candidates

The interview process is vital for ensuring the right candidate is hired for the job role and plays a key part in the safer recruitment process. When interviewing candidates, consider:

- Do all members of the interview panel understand what to look out for?
- Are all candidates treated fairly and equally with the Equality and Diversity Act 2010 in mind?
- Are the interview questions relevant to the job role and person specification, and are they the same for each candidate?
- Are candidates asked questions specifically related to safeguarding and encouraged to provide real-life examples?
- Have you identified any discrepancies on a candidate's application form, and have these been clarified with the candidate?
- Has the candidate been asked if there's anything further they wish to declare which was not mentioned on their application or self-disclosure forms?
- Has a record of each candidate's key points been kept for future reference?
- Has a copy of each candidate's identity documents been taken?
- Have any qualifications or training documents the candidates have brought been examined, and copies taken where required?



### Spotlight on Safer recruitment

#### Safer recruitment checklist (cont...)



#### Pre-Appointment Checks

Pre-appointment checks are an essential part of safer recruitment as they help you to confirm someone's suitability to work with vulnerable people. At this stage, consider:

- Has the interview panel reviewed each candidate's interview notes and discussed opinions and concerns about each candidate?
- Has each candidate's eligibility to work in the UK been checked?
- Has a Disclosure and Barring Service (DBS) check been carried out for each candidate to check their suitability to work with vulnerable adults?
- Have each candidate's qualifications been verified with the relevant awarding bodies?
- Has each candidate's professional status been checked with the relevant professional bodies?
- Has each candidate been subject to an overseas check to ensure they don't have any overseas convictions?
- Has a conditional offer been given to your carefully selected candidate?

#### The Candidate's Induction

Safer recruitment practices don't stop as soon as a candidate has been hired. In fact, they remain crucial throughout the candidate's first few weeks in your organisation. Consider:

- Has the successful candidate been given a copy of your staff code of conduct?
- Has the successful candidate been provided with information on your organisation's policies and procedures?
- Does the successful candidate understand your expectations in regards to safeguarding?
- Has the successful candidate undertaken any relevant training courses?
- Has the successful candidate been appointed a mentor during their induction?

#### » NEWS FLASH

Safer Recruitment: "Are candidates asked questions specifically related to safeguarding and encouraged to provide real-life examples?"

### Spotlight on Safer recruitment

#### Recruiting for values and behaviours

A values-based approach to recruitment can help you improve staff performance and turnover.

Values and behaviours-based recruitment and retention: find and keep people with the right values, behaviours and attitudes to work in adult social care and know what it means to provide quality care.

Workplace values help employers to embed a positive workplace culture and support the process of recruiting and retaining people who understand the right and wrong ways of working. They can help you recruit workers who perform well and are more likely to stay.

Our values and behaviours-based recruitment and retention toolkit below, has guidance, suggestions and practical resources to help you find people with the right values, behaviours and attitudes.

#### What are values?

Values are the beliefs and views that people hold about what is right or wrong and good or bad. They apply to all aspects of life and influence how a person behaves in different situations. How a person behaves in a particular situation can provide evidence of their core values and whether these align with those of your organisation.

#### How workplace values can help you

Workplace values are the guiding principles that are most important to an employer. Establishing and communicating strong workplace values, and making sure that the values, behaviours and attitudes of the people you recruit match these, will help you to deliver high quality and consistent care and support.

ADASS's national workforce development group endorse this approach and say

"Values-based recruitment has the potential to unlock new pools of candidates to work in social care - essential if the sector is to meet rising demand for care and support in an increasingly competitive labour market.

The right values, behaviours and attitudes are the raw materials for quality care and support - good induction, training and management will do the rest."

#### A toolkit to help you

The toolkit contains guidance, suggestions and practical resources to help you find people with the right values, behaviours and attitudes.

It helps you identify, embed and check your workplace values and behaviours.

For tailored support in recruitment and retention read more about how SCIE can help your organisation or contact your local area team to discuss your needs

**For further information see** <http://www.skillsforcare.org.uk/Recruitment-retention/Values-based-recruitment-and-retention/Recruiting-for-values-and-behaviours-in-social-care.aspx>

# Dignity in Care

## Pyjamas Optional: Promoting Dignity to Avoid Institutionalised Care

This Dignity in Care network event took place on 17 July 2017 at the Textile Centre in Huddersfield.

55 people from across the partnership attended this event run by the board. Local good practice was highlighted from colleagues at Mid Yorkshire Hospital Trust, Kirklees Council Adult Social Care, and Kirkwood Hospice, as well as hearing directly from a colleague who spoke about her own personal experience of care planning:

- 'Providing reasonable adjustments for people with learning disabilities in a hospital setting'
- 'Get Me Out of Bed'
- 'Pyjamas NOT optional'
- 'Hiding Behind the Care Plan'
- 'How we maintain dignity at Kirkwood Hospice'
- 'Sharing Good Practice'

Thanks to everyone involved who contributed to make this a worthwhile and engaging meeting on behalf of the board.

### Feedback from the event:

"Good to have so many passionate speakers - although individual areas of work all clearly working towards same goal - dignity for all"

"Enjoyed listening to examples about dignity in other work environments. Good to see/hear that so many people care about dignity and safeguarding"

"Very interesting. I feel that this will change my practice - particularly in LD as there isn't much about it within my general nursing training"

"Well planned and good mix of speakers - good venue - opportunities to mix with other disciplines - I will feedback to team"

"The expert by experience provoked some thoughts about sometimes we think we know best"

### » NEWS FLASH

Safer Recruitment: "Does the successful candidate understand your expectations in regards to safeguarding?"

### PCC holds unique Safeguarding Partnership Workshop



Mark Burns-Williamson, West Yorkshire's Police and Crime Commissioner (PCC) held the first ever workshop of its kind bringing together local partnerships who work to keep the people and communities of West Yorkshire safe.

The aim of the event was to explore how these partnerships can better work together across the county to further protect vulnerable people.

Representatives from the Local Safeguarding Children's Boards (LSCB's), Safeguarding Adults Boards (SAB's) and the Community Safety Partnerships (CSP's) attended the event which was held in Leeds in October.

The workshop kicked off with presentations from each district on how they are protecting and supporting vulnerable people and helping the PCC deliver the Police and Crime Plan.

This was followed by table discussions on further development of joint safeguarding strategies and how the PCC can further support their work.

A number of ideas and good practices were shared during the event strengthening the consistent and cohesive delivery of safeguarding across West Yorkshire.

West Yorkshire has a number of county wide safeguarding approaches already in place for example the Domestic and Sexual Abuse Board, the Mental health and Criminal Justice Forum, the West Yorkshire Safeguarding

Communications Group and Child Sexual Exploitation Strategy Group and this event looked to add to this coordinated and cohesive approach to a challenging area.

In Kirklees the chairs of the three partnerships meet regularly and have agreed some joint work priorities.

#### » **NEWS FLASH**

Safer Recruitment: "Have any qualifications or training documents the candidates have brought been examined, and copies taken where required?"



# What do you know about ..... Human Trafficking & Modern Slavery?

**Modern slavery** can take many forms including the trafficking of people, forced labour, servitude and slavery. Any consent victims have given to their treatment will be irrelevant where they have been coerced, deceived or provided with payment or benefit to achieve that consent.

The term 'modern slavery' captures a whole range of types of exploitation, many of which occur together. These include but are not limited to:

### **Sexual exploitation:**

This includes but is not limited to sexual exploitation and abuse, forced prostitution and the abuse of children for the production of child abuse images/videos. Whilst women and children make up the majority of victims, men can also be affected. Adults are coerced often under the threat of force, or other penalty.

### **Domestic servitude:**

This involves a victim being forced to work, usually in private households, performing domestic chores and child care duties. Their freedom may be restricted and they may work long hours often for little pay or no pay, often sleeping where they work.

### **Forced labour:**

Victims may be forced to work long hours for little or no pay in poor conditions under verbal or physical threats of violence to them or their families. It can happen in various industries, including construction, manufacturing, laying driveways, hospitality, food packaging,

### **Criminal exploitation:**

This is the exploitation of a person to commit a crime, such as pick pocketing, shop-lifting, cannabis cultivation, drug trafficking and other similar activities.

### **Other forms of exploitation may include:**

Organ removal, forced begging, forced benefit fraud, forced marriage and illegal adoption.

### **Human Trafficking:**

for a person to have been a victim of human trafficking there must have been: action (e.g. recruitment, transportation); means (threat or use of force, coercion, abduction, fraud N.B there does not need to be a means for children as they are not able to give informed consent); purpose of exploitation (e.g. sexual exploitation, forced labour or domestic servitude, slavery, financial exploitation, illegal adoption, removal of organs).

Modern slavery must be reported to the Police. If an adult has needs for care and support, and is unable to protect themselves as a result, a safeguarding concern must also be raised.

More information is available at:

[Safeguarding Factsheet: Modern slavery and human trafficking](#)



### “Thinking about and working with domestic abuse across the life course”

#### “An Old Lady Sings”



**During Kirklees Safeguarding Week (October 2017), Kirklees Safeguarding Adults Board highlighted Domestic Abuse by hosting 2 big events in partnership with the Domestic Abuse Strategy Partnership**

### “Thinking about and working with domestic abuse across the life course”

*Professor Brid Featherstone is currently Head of Department (Behavioural and Social Sciences) at the University of Huddersfield. She has a background in social work and has extensive experience of researching gender issues in child protection and family support.*



Prof. Featherstone's presentation addressed the following questions/issues:

What do we mean by thinking about domestic abuse across the life course?

Is it about thinking about different stages of the life course and the different kinds of abuse that can occur then?

Is it about thinking about whether these are inter-connected and how?

Thinking about them separately or together- the advantages and disadvantages?

What kinds of practices are being developed with domestic abuse across the life course?

The event, with space for up to 70 people, was advertised to the 3 board partnership Kirklees Safeguarding Adults Board (KSAB), Kirklees Safeguarding Children Board (KSCB) and Community Safety Partnership (CSP) professionals and staff and was 'sold out' in less than 24 hours with many people placed on a waiting list.



It was very well received by all who attended. Special thanks to Professor Featherstone for joining us in highlighting issues of Domestic Abuse.



*“Really worth attending. A source of lots of knowledge”*

*“Thought provoking and factual”*

### “An Old Lady Sings”

**Kirklees Council’s Jackie McGranaghan - Learning & Organisational Development (L&OD) team - presented a monologue written by Martyn Hunt, again, Kirklees L&OD, to highlight the issue of domestic abuse in an intimate and personal relationship between an older couple.**

The 2016 Safe Later Lives Report states that ‘Many of the problems facing older victims’ experiences are often exacerbated by social, cultural and physical factors that require a tailored response.’ This can include things like systematic invisibility, longer term dependency issues and generational attitudes making abuse harder to identify.

It was hoped that through telling a story from a victim’s perspective that it would raise awareness of this topic and demonstrate how domestic abuse has impacted on the fictional characters.



Judging from the feedback received, the aims and outcomes of the session were achieved:

*“Excellent and thought provoking”*

*“Interesting and different – makes you look at things from different perspectives”*

*“Out of the box way of getting DV issue out there”*

A question & answer session followed Jackie’s performance where delegates were given an opportunity to ask questions of a specialist panel after the performance. The panel was made up of representatives from:

Pennine Domestic Violence Group (PDVG)  
Kirklees Council  
West Yorkshire Police  
Kirklees Safeguarding Adults Board (KSAB)

Special thanks to Huddersfield University for their contribution.



“On average, older victims experience abuse for twice as long before seeking help as those aged under 61 and nearly half have a disability. Yet older clients are hugely underrepresented among domestic abuse services”.

(safelives.org.uk)

Read the full report here:

[Safe Later Lives: Older people and Domestic Abuse](#)

Further help and support:

[Domestic Abuse - It's Never Ok!](#)

To make a referral or to contact any of the PDVG Live Safe Hub services

Tel: **01484 308306/07**

Email: [livesafe.outreach@pdvg.cjsm.net](mailto:livesafe.outreach@pdvg.cjsm.net)

## Sharing the learning when things go wrong - A Good Practice Event –

Lessons learnt from recent Care Quality Commission prosecutions and the transfer of responsibilities from the Health & Safety Executive

Some months ago a care provider failed in its duty to provide safe care and treatment and was fined £190,000 by Bradford Magistrates' Court.

The Care Quality Commission (CQC) brought the prosecution following the death of a man who broke his neck in a fall from a shower chair at a nursing home. The registered provider, pleaded guilty to an offence of failing to provide safe care and treatment resulting in avoidable harm to a service user.

The man, who had Down's syndrome, epilepsy, dementia and a severe learning disability, had lived in the nursing home since 2012.

Care workers had gone to his bedroom to help him take a shower using a shower commode chair. The shower chair fell forwards while he was loosely strapped in. Staff attempted to resuscitate him, but sadly he was pronounced dead in hospital.

Significant investigations took place, which led to the prosecution, but the Safeguarding Adult Board requested that that learning from this tragic case was shared.

A Good Practice Event was run in partnership between the local authority and the Care Quality Commission, which highlighted special enforcement powers that CQC inherited from HSE and local authorities on 1 April 2015. The powers mean that CQC can now prosecute against registered

providers and managers where Health & Safety incidents have occurred resulting in serious harm or death to a person, or people, receiving care. It is one of a series of fundamental standards introduced following the Mid Staffordshire NHS Inquiry led by Sir Robert Francis

'What more could have been done to prevent this from happening'?

The event was attended by 50 care providers, who looked at specific examples of avoidable risk and harm in care settings and focused on identifying and assessing risk to individuals. It also identified sources of good practice and guidance to help providers manage those risks.

### For more information please see these online resources:

[HSE – Health & Safety in Care Homes](#)

[HSE - Safe use of bed rails](#)

[HSE - Managing the risks from hot water and surfaces in health and social care](#)

[NICE - Managing medicine in care homes full guidance](#)

[Care Homes: Infection Prevention and Control](#)

[Mental Capacity Act \(MCA\) Code of Practice](#)

[Deprivation of Liberty Safeguards \(DoLS\)](#)

[Code of Practice](#)

[NHS - Patient Safety Alert: Drinks thickeners](#)



## ADASS Yorkshire & Humberside Learning From Safeguarding Adult Reviews

**Improving the way we effectively carry out Safeguarding Adult Reviews is a key regional improvement area identified and agreed by ADASS (Association of Directors of Adult Social Services ) Yorkshire & Humber.**

A recent regional workshop shared the learning and experience from Safeguarding Adult Reviews (SAR) that have taken place in the region and nationally.

It also provided the opportunity to launch a variety of tools which have been developed through the ADASS Safeguarding networks to support Safeguarding Adult Boards (SABs) to commission an effective SAR.

The event was for Safeguarding Adult Board Chairs, multi-agency lead representatives from SABs and Senior Managers.

This event was co-chaired and facilitated by Jonathan Phillips, Chair of the Yorkshire & Humber Safeguarding Adults Board Chairs Network and Cath Roff, Chair ADASS Yorkshire & Humber and Regional Safeguarding Co-ordination Chair and featured presentations and workshops from a variety of national, regional and local Safeguarding leads.



### **TELL US how we can improve how we share our learning:**

The KSAB has recently launched a Learning and Improvement Framework which will help us share.

We are constantly looking at doing things better so we'd value your view or any ideas in these busy times on how to share learning effectively.

Ring Sarah Carlile or Jackie McGranaghan on 01484 221000

or email: [protection@kirklees.gov.uk](mailto:protection@kirklees.gov.uk)

#### **» NEWS FLASH**

Safer Recruitment: "Does the successful candidate understand your expectations in regards to safeguarding?"



## Find out more:

### How can you learn from this Safeguarding Adults Review undertaken by the KSAB?

Please read the report at:  
[Overview Report - Mr G](#)

Mr G was a 49 year old man who until December 2013 was living in Manchester with his partner. He suffered a brain injury which resulted in him requiring constant care and support. He moved in with his brother and partner in their home in Kirklees. There had been no contact between the brothers for up to 20 years.

His brother had multiple convictions for various offences including fraud, theft, assault, and burglary; safeguarding and domestic violence records. His partner had at least eight children removed from her care due to inappropriate partners, neglect issues, physical abuse, and drug and alcohol misuse.

Mr G had involvement from a number of services including Kirklees Adult Social Care, day care and residential respite, the police and a GP.

Mr G died and forensic Post Mortem determined the primary cause of death to be peritonitis, and malnutrition as a secondary cause.

Work is ongoing on a Partnership Improvement Plan (updated quarterly):  
<http://www.kirklees.gov.uk/beta/adult-social-care-providers/pdf/ksab-mrg-improvement-plan.pdf>

but here are some of the key issues the review identified:



During the spring of 2018 the KSAB will be undertaking some briefings on how to learn from this case– so please look out for further information.

#### » NEWS FLASH

Safer Recruitment: “Has each candidate’s professional status been checked with the relevant professional bodies?”



# Sharing good practice in housing

***We wanted to share with you an approach to safeguarding that we're taking, across front line teams within the council's housing services, and Kirklees Neighbourhood Housing (KNH).***

Housing staff are uniquely placed to support and safeguard, working with individuals, families and communities, out on the “patch”, in people’s homes, and sometimes, at very difficult and challenging times of people’s lives – for example if someone is at risk of becoming homeless, or sleeping rough, or affected by a severe disability or health issue that might mean their home is no longer suitable for them, and their family as carers.

We recognise this, and the significant contribution that Housing – can and does make, in partnership, to ensure that those we work with and who might be vulnerable to abuse and neglect, including self-neglect, are protected and enabled to live safely and free from harm.

We now have around 40 members of staff from both Housing Services and KNH, who have taken on a safeguarding “champion” role. This is an entirely voluntary role, on top of the day job; staff take this on for a variety of reasons including personal experience and knowledge, interest in the safeguarding agenda, or maybe an existing connection to their job.

Some staff also see the role as a way of providing useful additional experience, an opportunity to develop new expertise and knowledge, as well as building useful networks and connections.

Our champions act as a “go to” person for their team or area of work – not to substitute responsibility, but more as a listening and informed point of contact. All our champions understand, promote and highlight the importance of keeping adults at risk and children in Kirklees, safe.

We have regular champions meetings where we look at new developments around safeguarding, discuss and tackle issues of concerns, share good practice – and support each other.



Our champions have developed a number of fact sheets and information resources, held awareness raising activities, produced Vlogs, regularly contribute to staff newsletters and recently, organised and held the first Champions Network, at Northfield Hall. This was formally opened by the Chief Executive of KNH, Liz Cook, and hosted guest speakers from the Stronger Families and the council learning & development teams who delivered a session looking at how we can strengthen personal resilience. Building on this success, the next champions network event is already in the diary!

We always say, housing folk “get on and do” – and our champions are well and truly getting on and doing safeguarding!





## FREE training!

Do you know how to access the board's Multi agency Training?

The Kirklees Safeguarding Adults Board training plan sets out our approach to learning and development activities that are designed to support the West and North Yorkshire and York Multi-agency Safeguarding Adults Procedures and the requirements of current legislation and guidelines

The training plan focusses on the delivery of high quality learning and development activities to all levels of staff to enable them to respond to safeguarding concerns with prompt, timely and appropriate action. It also links to other areas of training, such as dignity in care.

For further information on FREE training that is available, see

[Kirklees Multi Agency Safeguarding Adults Training Plan](#)

### » NEWS FLASH

Safer Recruitment: "Have you identified any discrepancies on a candidate's application form, and have these been clarified with the candidate?"



### **Hazel Wigmore 1932-2017**

Kirklees Safeguarding Adults Board  
(KSAB) Lay Member

Hazel Wigmore, known to many as a pioneering figure in improving the lives of children, passed away aged 84 on the 28<sup>th</sup> August 2017 after a very short illness.

Hazel was a joint founder member, of the National Children's Centre, recently renamed the Yorkshire Children's Centre, in 1974 based at Brian Jackson House, Huddersfield.

But she also was hugely influential in trying to improve the lives of adults, older people and families most in need

Hazel was the first lay member for the Kirklees Safeguarding Adults Board and played a significant part in developing that role and supporting the chairs, Keith Smith, and then Mike Houghton Evans develop a strong and effective board.

A lay member is a member of the public, resident in Kirklees, with an interest in safeguarding and in constructively participating in challenging and scrutinising decisions and policies that are being made by the board.

Hazel undertook this role with great commitment and always demonstrated the ability to listen with an open mind to the points of view of others, and to constructively challenge board members

As a result of her short illness Hazel resigned from the board saying, *"I learned a great deal from the Board and the leadership shown and thank Mike for his consideration of my views and experience. Altogether a good experience. I congratulate you for the amazing strides forward KSAB made from the setting up period – much to be proud of. I was glad to be part of it."*

Mike Houghton Evans said of Hazel, *"You are such a great inspiration to others and you made my introduction to the board a most positive experience. Your contribution to our work pre-dates my time as chair and, with Keith, you ensured Kirklees had already developed a strong and effective Board. I know from our discussions that you are involved and contribute to society in many other ways and have definitely made a difference to many people's lives who relied on your wise advice, support and help."*

Thank you Hazel, you are missed.



### New role for Clare

On the 1st November, Clare Robinson was appointed to the role of Head of Safeguarding and Nursing for Calderdale, Greater Huddersfield and North Kirklees Clinical Commissioning Groups (CCGs).

In this role Clare will line manage the shared CCG Safeguarding team, will retain her Designated Nurse Safeguarding Adults function and lead on specific projects on behalf of Penny Woodhead, Chief Quality and Nursing Officer within the three CCGs.

Clare already leads for our health partners on some great partnership working and actively contributes to the work of the board and its sub groups. We look forward to supporting the development of her new role.

### Leathea Donaldson – Safer Kirklees Team Manager

The role is based within the Safe and Cohesive Communities Service which will provide excellent links to Community Safety Professionals, Community Engagement Specialists, Elected Members and local people.

The post contributes towards the delivery of the Kirklees Community Safety Partnership Plan which brings together partners and communities to tackle shared issues such as reducing crime, fear of crime, tackling anti-social behaviour and protecting people from serious harm such as domestic abuse, child sexual exploitation and human trafficking.

Lea will manage and lead an integrated community safety teams across the Huddersfield District by co-ordinating a multi-agency working that will create safe and cohesive communities by addressing community safety issues at the earliest opportunity, ideally by preventing them in the first place.