

Implementation Briefings

Joint Multi Agency Procedures

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Ash Manzoor, Alison Clarkson, Martin Hunt



Aim of this Briefing

To inform you of key changes in the new
Joint Multi Agency Procedures
and prepare for its launch in **April 2018**

At the end of this session you will:

- Be aware of the key changes in the procedures
- Be aware of the new process
- Think about how you will embed the key changes in your organisation

Review of Safeguarding Policy and Procedures

- The Combined Area Multi-Agency Safeguarding Policy and Procedures have undergone a substantial review this year.
- 7 Safeguarding Adults Boards working together

Why now?

- Current version of Safeguarding Adults West and North Yorkshire and York Multi-Agency Policy and Procedures was launched when the Care Act was relatively new.
- Since then further changes to the Care Act Guidance and other linked agendas have been introduced
- A review was always planned to ensure the procedures deliver an effective, proportionate, person centred approach that supports people to be safe and promotes their wellbeing.

In essence, a move away from the focus on process to a simpler, person focused approach.

Summary of Key Changes

- Policy is strengthened and updated including linked agenda e.g. Domestic Abuse and Adult Safeguarding Practice.
- A move away from being process driven, to a simpler, person focused approach following principles of Making Safeguarding Personal (MSP)
- Designated Adult Safeguarding Manager (DASM) removed and replaced by Person in a Position of Trust (PIPOT)
- There is a 4 stage process (currently 7)
- No longer substantiating abuse
- There are new suggested timescales

Layout of the Document

- Document split into two sections
- Policy Section
- Procedure Section
- Appendix at the end of the Document
- Electronic version has external links
- Ideally do not print in order to ensure that you have access to links and most up to date document.

Making Safeguarding Personal

- Focusing on **the adult and their desired outcomes...**
- **Ensure risk is assessed.**
- Making it a more **simple process...**
- Having a **single pathway with flexible person centred responses...**

Discussion

Case Studies

Adult Safeguarding Practice

All SAB's have agreed that they will no longer be substantiating abuse 'on the balance of probability.'

Section 3: Adult Safeguarding Practice

It includes guidance on:

- ✓ mental capacity and consent,
- ✓ advocacy and support,
- ✓ managing risk,
- ✓ record keeping and organisational learning.

In every case there must be evidence of good recording/accountability and attention to mental capacity and consent.

Current Process

1. Raising a Concern

2. Initial enquiries

3. Risk Management
Response

4. Strategy Meeting

5. Formal Enquiry

6. Case conference

7. Review

New Process

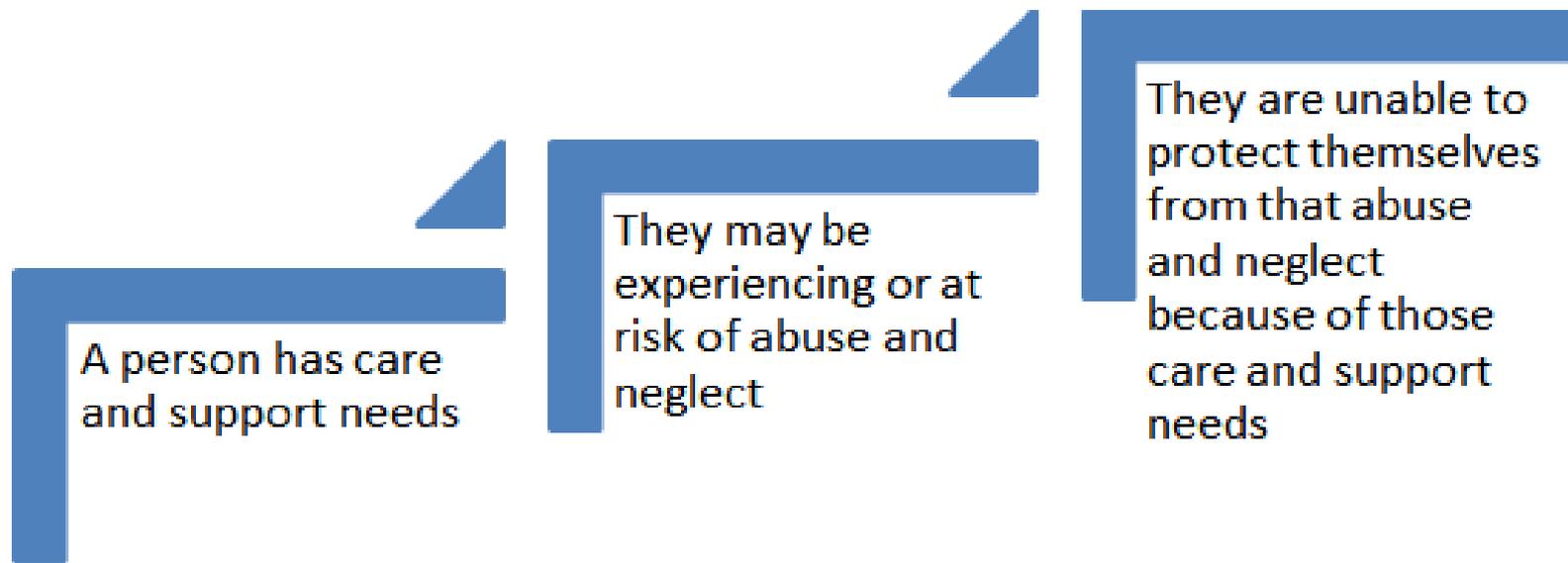
1. Reporting a Concern

**2. Responding to a
Concern/Information
Gathering**

3. Safeguarding Response

4. Outcomes and Closure

Definition of 'adult at risk'



The Experience of the Adult at Risk

Tell us your concern

We will consider how best to help you

We will take agreed actions to support you to be safe

We will check that we have addressed your concerns

The procedures to deliver this



STAGE	ACTIONS TO BE TAKEN	OUTCOMES
<p>1. REPORTING A CONCERN</p> <p><i>“tell us your concern”</i></p>	<p>Anyone can report a concern.</p> <p>Is this an adult at risk who meets the Section 42 duty? Inform the Safeguarding Concerns Manager (organisations only)</p> <p>Gather information</p> <p>Evaluate risk</p> <p>Take actions to safeguard the adult (and/or other adults/children)</p> <p>Establish wishes and desired outcomes of the adult at risk</p> <p>Where required assess mental capacity and act in ‘best interests’</p>	<p>Report safeguarding concern to the Local Authority</p> <p>Record issues and actions taken to reduce the risk</p> <p>Report to Police/emergency services if required</p>
<p>TIMESCALE</p>	<ul style="list-style-type: none"> Within 24 Hours 	

STAGE	ACTIONS TO BE TAKEN	OUTCOMES
<p>2. RESPONDING TO THE CONCERN / INFORMATION GATHERING</p> <p><i>“together we will consider how best to help you”</i></p>	<p>Is this an adult at risk who meets the Section 42 safeguarding criteria?</p> <p>Is there any immediate risk requiring the emergency services?</p> <p>If able to do so and appropriate, has the adult consented?</p> <p>Consider, do you need to speak to the adult at risk?</p> <p>Consider / confirm their desired outcomes</p> <p>Have all appropriate and necessary actions already been taken to reduce/remove risk?</p>	<p>If the Section 42 duty is fulfilled, end and exit the case</p> <p>Consider and implement any follow on actions as necessary</p> <p>If not exited, the Section 42 duty continues if the adult is at continued risk of harm</p>
<p>TIMESCALE</p>	<ul style="list-style-type: none"> • Assess risk and ensure safety of the adult at risk within 24 hours • Decide on the proportionate response to the concern within 5 working days 	

STAGE	ACTIONS TO BE TAKEN	OUTCOMES
<p>3. SAFEGUARDING RESPONSE</p> <p><i>“we will take agreed actions to support you to be safe”</i></p>	<p>Where the concern cannot quickly and proportionately be ended, the Section 42 duty continues. Decide on what actions are required if necessary and who will carry these out to safeguard the adult(s) at risk</p> <p>Discuss desired outcomes with the adult or their representative/advocate and to manage risk. All enquiries require some degree of planning. This can range from a conversation between the Enquiry Officer and the adult and/or their representative through to a multi-agency meeting to determine roles and plan actions required to manage risk in the best way possible and to review appropriately</p>	<p>If the Section 42 enquiry duty is fulfilled, end and exit the case. Consider and implement any follow on actions as necessary</p> <p>If the Section 42 duty continues, carry out actions as planned and continue to ‘Outcomes’</p>
<p>TIMESCALE</p>	<ul style="list-style-type: none"> • Discussion with the adult at risk on outcomes and safeguarding response should be done within 10 working days from the Enquiry decision 	

STAGE	ACTIONS TO BE TAKEN	OUTCOMES
<p>4. OUTCOMES AND CLOSURE (INCLUDING PLAN AND REVIEW)</p> <p><i>“we will check we have addressed your concerns”</i></p>	<p>All enquiries conducted to manage risk should be conducted by holding an outcomes meeting. This could be a face to face meeting with the adult or a multi-agency meeting. The aim is to ensure:</p> <ol style="list-style-type: none"> 1. Has the Local Authority met its statutory duty to enquire into the safeguarding concern? 2. Has the enquiry ensured wherever possible the outcomes have been met for the adult(s)? 3. Is there a need to update or devise a safeguarding plan? 4. What is the level of risk for the adult? <p>Any further support or actions for the adult(s)</p>	<p>If the Section 42 duty is fulfilled, exit</p> <p>If there is a need to continue and review, continue with the Section 42</p>
<p>TIMESCALE</p>	<ul style="list-style-type: none"> • To complete within 12 weeks of the reporting of the concern 	

[Joint Multi Agency Procedures](#)

[Safeguarding Adults training plan](#)

Thank you